

Recall FL-872 INTERNAL Communication ONLY

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In an abundance of caution, Daimler Trucks North America is removing certain Bridgestone steer tires from specific Cascadia sleeper configurations that are in-process at the assembly plants. DTNA is replacing the Bridgestone tires with equivalent steer tires from a different tire manufacturer. The steer tire change to in-process vehicles is a preventive measure and is in response to the recent recall announcement concerning Bridgestone steer tires on specific Cascadia sleeper configurations. Vehicles subject to the in-process steer tire change will not be a part of the aforementioned recall.

In cases of unfavorable pricing impact, the vehicles will be price-protected to the price of the original tires on the Truck Sales Order.

The following Frequently Asked Questions (FAQ's) and corresponding answers are provided to explain and clarify the recall.

Q. Why is Daimler Trucks North America (DTNA) recalling certain front steer Bridgestone tires?

Answer: Reports of Bridgestone steer tire tread separation and rapid air pressure loss during operation, possibly caused by high temperatures in the wheel well. Although there are multiple possible factors that might contribute to tire-damaging, elevated wheel compartment temperature including, road speed, under inflation, overloading of tire, application usage, high ambient temperature and aerodynamic components, the failures appear limited to the Bridgestone tires.

Q. What specific trucks and tires are included in this recall?

Answer: MY 2020-2022 Cascadia sleeper trucks, Manufacture Dates 02/02/2019 through 01-08-2021 with Bridgestone 284, 268, or 283 ECOPIA steer axle tires in conjunction with the low ground clearance bumper.

Q. How many trucks are involved with this Recall?

Answer:

- Recall Population:
 - US - 4,381 units
 - CAN - 18 units

Q. Are there any other high-risk tires used on the Cascadia.

Answer: No

Q. Is it safe to operate my recalled vehicle?

Answer: Drivers must conduct pre & post trip inspections of tire sidewall and tread condition, maintain proper tire pressures as required by the supplier, observe 75 mph tire speed limitation, and take cautionary measures when warnings of low tire pressure and/or elevated tire temperatures are indicated on drivers notification screen at the dash panel on those trucks equipped with Tire Pressure Monitoring Systems (TPMS).

Q. What other tire options are available?

Answer: 20210112_Sales Code PN Xover_Bridgestone Steer Tires.pptx

Q. When will customers learn of this issue?

Answer: The Defect report will be posted to the NHTSA website on January 14, 2021

Q. When will the Recall campaign be released?

Answer: The recall is expected to post prior to March 14, 2021

Q. If the Dealer Network does not complete the campaign, how do we complete the recall for the customer?

Answer: DTNA understands that many customers will work directly with tire manufactures, or have tires in stock. A sublet repair can be filed on behalf of the customer at the invoice amount

Q. What if my customer already replaced their tires?

Answer:

- If your customer replaced their tires with the same model Bridgestone tire that is being recalled, DTNA will replace those tires to remove the defect.
- If your customer replaced their tires with a replacement tire, not on the defect list, an inspection SRT should be filed to complete the recall; no other work is necessary.

Q. What if my customer had purchased their vehicle new with steer tires other than the recalled steer tires, but replaced their steer tires with one of the recalled tires?

Answer: The customer should work directly with Bridgestone, as they would not be included in this recall.