

February 15, 2021

Communication Regarding Recall FL-872

Supersedes previous version from 1.21.21

In an abundance of caution, Daimler Trucks North America is removing certain Bridgestone steer tires from specific Cascadia sleeper configurations that are in-process at the assembly plants. DTNA is replacing the Bridgestone tires with equivalent steer tires from a different tire manufacturer. The steer tire change to in-process vehicles is a preventive measure and is in response to the recent recall announcement concerning Bridgestone steer tires on specific Cascadia sleeper configurations. Vehicles subject to the in-process steer tire change will not be a part of the aforementioned recall.

In cases of unfavorable pricing impact, the vehicles will be price-protected to the price of the original tires on the Truck Sales Order.

The following Frequently Asked Questions (FAQ's) and corresponding answers are provided to explain and clarify the recall.

Q. Why is Daimler Trucks North America (DTNA) conducting this recall?

Answer: Reports of Bridgestone steer tire tread separation and rapid air pressure loss during operation. There are multiple possible factors that might contribute to tire-damaging, elevated wheel compartment temperature including, road speed, under inflation, overloading of tire, application usage, high ambient temperature and aerodynamic components, the failures appear limited to the Bridgestone tires.

Q. What specific trucks and tires are included in this recall?

Answer: MY 2020-2022 Cascadia sleeper trucks, Manufacture Dates 02/02/2019 through 01-08-2021 with Bridgestone R284, R268, or R283S ECOPIA steer axle tires in conjunction with the low ground clearance bumper.

Q. How many trucks are involved with this recall?

Answer:

- Recall Population:
 - US - 4,381 units
 - CAN - 18 units

Q. Are there any other tires subject to this recall?

Answer: *No*

Q. Is it safe to operate my recalled vehicle?

Answer: Drivers must conduct pre & post trip inspections of tire sidewall and tread condition, maintain proper tire pressures as required by the supplier, observe tire speed ratings, and take cautionary measures when warnings of low tire pressure and/or elevated tire temperatures are indicated on driver's notification screen at the dash panel on those trucks equipped with Tire Pressure Monitoring Systems (TPMS).

Q. What other tire options are available?

Answer: 20210112_Sales Code PN Xover_Bridgestone Steer Tires.pptx

Q. When will customers learn of this issue?

Answer: The Defect report will be posted to the NHTSA website on January 14, 2021

Q. When will the Recall campaign be released?

Answer: The recall is expected to post prior to March 14, 2021

Q. If the Dealer Network does not complete the campaign, how do we complete the recall for the customer?

Answer: DTNA understands that many customers will work directly with tire dealers or have tires in stock. A sublet repair can be filed on behalf of the customer at the invoice amount per instructions which will follow.

Q. What if my customer already replaced their tires?

Answer:

- If your customer's vehicle is within the scope of the recall and the customer replaced their tires with the same model Bridgestone tire that is referenced in this recall, DTNA will replace those tires.
- If your customer's vehicle is within the scope of the recall and the customer has replaced their tires with a replacement tire not on the recall list, an inspection SRT should be filed to complete the recall; no other work is necessary.

Q. What if my customer had purchased their vehicle new with steer tires other than the recalled steer tires, but replaced their steer tires with one of the recalled tires?

Answer: DTNA recommends you replace Bridgestone R284, R268 or R283S ECOPIA steer axle tires on Cascadias with sleeper cabs and low ground clearance bumper with the suggested tire options provided.