This notice applies to your vehicle,

Y92/NHTSA 21V-879

LOGO

VEHICLE PICTURE

YOUR SCHEDULING OPTIONS

- 1. Visit <u>recalls.mopar.com</u> to sign up for email or SMS notifications for when remedy parts become available. You will be asked to provide your Vehicle Identification Number (VIN), provided above
- **2.** Scan below using your smartphone or tablet to sign up to be notified when remedy parts become available

QR Code

- **3.** Wait for FCA US to contact you again, by mail, with a follow-up recall notice when remedy parts are available
- 4. Call the FCA Recall Assistance
 Center at 1-800-853-1403. An
 agent can sign you up to be notified
 when remedy parts become
 available, or answer any other
 questions you may have

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall Y92.

IMPORTANT SAFETY RECALL

Fuel Delivery Module

Dear [Name],

This interim notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain [2019 Model Year (BA) Fiat 124 Spider] vehicles.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY VEHICLE NEED REPAIRS?

The Fuel Delivery Module (FDM) on your vehicle [1] may have been built with impellers that could deform. A FDM with a deformed impeller may interfere with other fuel pump components which can inhibit the operation of the fuel pump, potentially causing fuel starvation. Fuel starvation may result in an unexpected loss of motive power, which increases the risk of a vehicle crash without prior warning.

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE

The remedy for this condition is not currently available. We are making every effort to finalize a remedy and obtain parts quickly, and will service your vehicle free of charge (parts and labor).

FCA US will contact you again, by mail, with a follow-up recall notice when the remedy and/or parts are available. Once you receive your follow-up notice, simply contact your FIAT studio immediately to schedule a service appointment [2]. Additional options for your next steps are included on the left side of this notification. We appreciate your patience.

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit <u>www.fcarecallreimbursement.com</u> to submit your reimbursement request online^[3]. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations FCA US LLC



Mr. Mrs. Customer 1234 Main Street Hometown, MI 48371

^[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

^[2] If your FIAT studio fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

^[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.