



## IMPORTANT SAFETY RECALL

Fuel Pump May Fail - Safety and Emission Recall 5321K, NHTSA Campaign Number 21V-875

January 2022

This notice applies to your vehicle: VIN \_\_\_\_\_

Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain vehicles listed below.

- **2018 Mazda6** produced from April 6, 2018 through October 24, 2018
- **2019 CX-3** produced from April 10, 2018 through November 6, 2018
- **2018-2019 MX-5** produced from April 5, 2018 through October 29, 2018
- **2018-2019 CX-5** produced from April 3, 2018 through October 27, 2018
- **2018-2019 CX-9** produced from April 16, 2018 through October 17, 2018
- **2019-2020 Mazda2<sup>(1)</sup>** produced from November 1, 2018 through January 13, 2020
- **2018 Mazda3<sup>(1)</sup>** produced from May 7, 2018 through October 1, 2018

*\*Note (1): U.S. Territories only.*

**If you received this notice, your vehicle is included in this Safety Recall.**

### **What is the problem?**

On the affected vehicles, the impeller in the low-pressure fuel pump may become deformed causing fuel pump failure. Fuel pump failure may result in engine no start and/or stall, increasing the risk of a crash. Drivers may notice this defect by a check engine light, and/or rough engine operation.

### **What will Mazda do?**

Your Mazda dealer will replace the low-pressure fuel pump on your vehicle with an improved part. The repair will be performed at no cost to you.

### **What should you do?**

Repair parts are not currently available. It is expected that parts will become available in Summer 2022 or earlier. Another letter will be sent to you once parts are available to repair your vehicle with instructions on making an appointment at your nearest Mazda dealer.

**Emission Law Information:** To ensure your full protection under the emission warranty made applicable to your vehicle by State or Federal Law, it is recommended you have your vehicle or engine serviced as soon as parts become available. Failure to do so could be determined as lack of proper maintenance of your vehicle. Also, your vehicle may fail a state or local emission inspection if this recall is not completed.

**Important notice to owners registering vehicles in California and Massachusetts:** California Department of Motor Vehicles and the Commonwealth of Massachusetts, in conjunction with the California Air Resources Board and the Environmental Protection Agency for the State of Massachusetts, have implemented the Registration Renewal/Recall Tie-In Program, which requires the completion of Emission Recalls prior to registration renewal. Mazda dealers will provide a Vehicle Emission Recall - Proof of Correction Certificate upon completion of the recall. Be sure to keep the proof of correction certificate provided by the Mazda Dealer until needed for the registration renewal process.

**What if you already paid for repair related to this concern?**

If you have already paid for repairs due to conditions similar to this recall campaign prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. For vehicles purchased in the USA, Please visit [www.mazdareimbursement.com](http://www.mazdareimbursement.com) and enter your Vehicle Identification Number (VIN). Follow the online screen prompts to enter the relevant information to submit your claim. For further questions or if you do not have access to apply online, contact the Mazda Customer Experience Center at 1-800-222-5500, Option #4.

For vehicles purchased in U.S. Territories, please fill out the enclosed reimbursement form and mail to the U.S. Territory where your vehicle was originally sold.

**Where is the closest Mazda dealer?**

In the USA, to locate your nearest Mazda dealer, visit our website [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com), or call our Customer Experience Center at (800) 222-5500, option #4. If your vehicle is in a U.S. Territory, please contact Customer Service where your vehicle is located.

Puerto Rico: [www.mazdapr.com](http://www.mazdapr.com), or call (787) 620-7546.

Saipan: [www.carssaipan.com](http://www.carssaipan.com), or call (670) 322-7133.

Guam: [www.carsguam.com](http://www.carsguam.com), or call (671) 648-2277.

**Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda vehicle, please complete and mail the Information Change Card in the postage paid envelope as soon as possible. This enables us to update our records and notify the current owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Still have questions?**

If you have any questions regarding this campaign, In the USA, visit our website [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com), or call our Customer Experience Center at (800) 222-5500, option #4. If your vehicle is in a US Territory, please contact Customer Service where your vehicle is located.

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Saipan: [www.carssaipan.com](http://www.carssaipan.com), or call (670) 322-7133.

Guam: [www.carsguam.com](http://www.carsguam.com), or call (671) 648-2277.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

### **Important Information**

As a reminder, you can always go to [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com) and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts. You can also sign up for recall notifications in the MyMazda app on your smartphone.

Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We apologize for any inconvenience this recall may have caused you.

Sincerely,

### **Mazda North American Operations**

*Pueden leer la otra carta adjunta en español. Para más información en español, visite [www.Mazdapr.com](http://www.Mazdapr.com) o llame a nuestro **Centro de Servicio al Cliente al (787) 620-7546** para hablar con un representante en español.*