

985 North 900 West Shipshewana, IN 46565

MPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

Recreational Vehicle Safety Recall NoticeSafety Recall:21V-670Safety Advisory:KZ-2021-05October 22, 2021

«Owner_name» «Street» «City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KZRV has decided that a defect which relates to motor vehicle safety exists in certain 2018 – 2022 Camplite, Confluence, Connect, Connect SE, Connect Lite, Durango, Durango Gold, Durango Half Ton, Durango Sport, Durango 1500, Quicksilver, Sonic, Sonic X, Sportsmen, Sportsmen FW, Sportsmen LE, Sportsmen SE, Sportsmen Sportster, Sportster, SportTrek, SportTrek Touring, Spree, Stratus, Venom, and Venom V Series. As a result, KZRV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall The vehicles subject to this recall were built with a Winntec model 6020 propane regulator that may have a faulty secondary rubber seal. This malfunction may result in propane pressures that exceed the propane appliances design limits and/or may be venting propane to the atmosphere which could result in a fire that results in property damage, personal injury, or death.

IMPORTANT! – We apologize for the inconvenience, but parts to repair your vehicle are not currently available. We are working with our suppliers to locate and source parts. When parts are available, we will send an additional notification by mail informing you that repair parts are ready and to contact your dealer to arrange service for this recall.

What we will do	The remedy is to replace the regulator and pigtail hoses. The repair should take approximately 30 minutes to complete. This repair will be done at no cost to you.
What we need you to do	You should contact your selling dealer immediately to schedule a service appointment to have the defect repaired in your vehicle. If you have questions concerning this recall or if you need any assistance, please contact the KZRV Warranty/Service Department by mail at KZRV, L.P., 0985 N 900 W, Shipshewana, IN 46565, or by phone at (800)768-4016 ext. 183.

If your unit is no longer equipped with a Winntec 6020 regulator through repairs or replacement prior to receipt of this recall notice and you incurred any direct cost in connection with obtaining this repair, you may be eligible to receive reimbursement by contacting the KZRV Warranty/Service Department through the number above or by email at customerservice@kz-rv.com.

If after contacting KZRV Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to http://www.safercar.gov.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely, KZRV, LP

Delbert Miller Vice President Corporate cc: National Highway Traffic Safety Administration (NHTSA)



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