

IMPORTANT SAFETY RECALL

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This notice applies to your vehicle
VIN: [REDACTED] 123456
Replace Certain Seatbelts
NHTSA Recall #21V513

October, 2021

[REDACTED] 123456
[REDACTED]
[REDACTED]
[REDACTED]

- A safety defect exists in your vehicle.
- Remedy software is not yet available for your vehicle.
- We will contact you again once the software is available.

Dear Valued Freightliner Sprinter Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mercedes-Benz AG (“MBAG”), the manufacturer of Freightliner Sprinter vans, has decided that on a certain Model Year 2021 Freightliner Sprinter vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 208, “Occupant Crash Protection”. Our records indicate that your vehicle is included in the affected population of vehicles.

On certain Freightliner Sprinter vehicles, the Automatic Locking Retractor (ALR) function on certain seatbelts may not function as designed. A seat belt retractor that does not function as intended can increase the risk of injury during a crash.

As a precautionary measure, an authorized Freightliner Sprinter dealer will replace the seat belts on the affected vehicles

Unfortunately, the parts to remedy this issue are currently not yet available.

We are working to obtain the necessary parts to correct this condition as quickly as possible. As the parts become available, we will send you another letter asking you to take your vehicle to an authorized Freightliner dealer to have the recall completed free of charge.

Should you have any concerns or questions regarding your vehicle before you receive the next recall letter when parts are available, please contact an authorized Freightliner dealer. If for any reason a dealer is unable to remedy your situation, we are always happy to hear from you. A vehicle identification number (VIN)-based recall lookup tool on our website, offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. Please visit www.freightlinersprinterusa.com/freightliner/owners-resources/recall and enter your 17 digit VIN in the VIN look-up tool.

We also encourage you to sign up for recall alerts at www.nhtsa.gov/alerts.

In the event that you are no longer the vehicle owner, or have had a change of address, please complete the reverse side and return the updated information in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 business days to comply with Federal Regulations.

We apologize for any inconvenience this situation may cause you.

Sincerely,
Daimler Vans USA

Daimler Vans USA, LLC

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