



IMPORTANT SAFETY RECALL

2004-2007 Mazda3 – Steering Wheel Logo May Shatter During Air Bag Deployment Safety Recall 4921G - NHTSA Campaign Number 21V-494

August 2021

This notice applies to your vehicle: VIN _____

Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2004-2007 model year Mazda3 vehicles produced from June 24, 2003 through June 22, 2006. **If you received this notice, your vehicle is included in this Recall.**

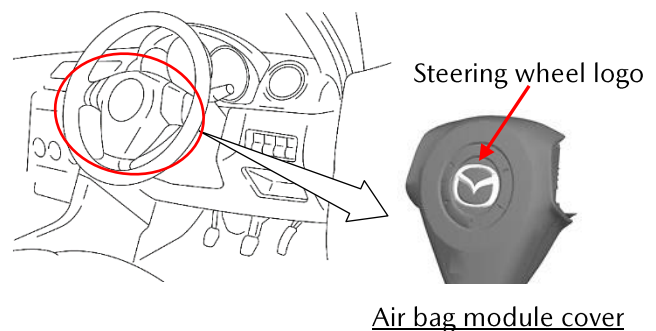
What is the problem?

The plastic logo on the steering wheel air bag module cover may shatter and project fragments into the vehicle interior during an air bag deployment in a crash. Due to an improper material specification, the plastic logo may become brittle. In this condition, the logo may shatter during a normal air bag deployment. Plastic fragments of the shattered logo may hit occupants, increasing the possibility of serious injury to occupants. There is no prior warning for this defect.

What will Mazda do?

Protect What Is Important To You

Your Mazda dealer will replace the air bag module cover with an improved part. The repair will be performed at no cost to you. The air bag inflator will not require replacement. There will be no charge for this service.



What should you do?

Repair parts are not currently available in the United States and Puerto Rico markets. It is expected that parts will become available in October 2021 or earlier. Another letter will be sent to you once parts are available to repair your vehicle with instructions on making an appointment at your nearest Mazda dealer.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our website www.MazdaRecallInfo.com, or call our Customer Experience Center at (800) 222-5500, option #4.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete and mail the Information Change Card in the postage paid envelope as soon as possible. This enables us to update our records and notify the current owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Experience Center toll free at (800) 222-5500, option #6. If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327- 4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As a reminder, you can always go to www.MazdaRecallInfo.com and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts. You can also sign up for recall notifications in the MyMazda app on your smartphone.

Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We apologize for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations

Para información en español, visite www.MazdaSeguridad.com o llame a nuestro Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8 para hablar con un representante en español.