IMPORTANT SAFETY RECALL

This notice applies to your vehicle,

July 30, 2021

SAFETY RECALL N598: Tail Lamp Inoperative

Vehicle Affected: Land Rover Defender
Model Year: 2020-2022

National Highway Traffic Safety Administration (NHTSA) Recall Number: 21V-435

Dear Land Rover Defender Owner:

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Land Rover has decided that a defect which relates to motor vehicle safety exists in certain 2020-2022 model year Land Rover Defender vehicles.

Your vehicle is included in this Recall action.

What is the reason for this program?

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Should an intense light source shine directly on the rear of your vehicle at a certain angle, the brake lamps, turn signal indicators, and/or the tail lamps may stop working. In the case of turn signal indicators and brake lamps, the condition resets without driver intervention and operation will resume absent of the intense light source. In the case of the tail lamp operation, the lamps remain off until either the ignition is switched off and on or the lamps are switched off and then on via the lighting control switch.

Where the tail lamp system fails to illuminate, other road users will not be aware the vehicle may be slowing down, stopping, or changing direction. During darkness and where the tail lamps are not illuminated, following drivers may not realize the presence of a vehicle ahead.

Each of these conditions will increase the risk of a crash.

What will Land Rover and your authorized Land Rover retailer do?

Land Rover is carrying out a recall of these vehicles to replace the tail lamp assemblies to the correct specification. However, we currently do not have the adequate supply of the necessary components.

There will be no charge for this repair under this program.

What should you do?

Once we have adequate supply of the necessary components, we will notify you via a second letter requesting that you contact your preferred authorized Land Rover retailer and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code '**N598**'.

Attention Leasing Agencies: If you are a vehicle lessor**,** Federal Regulations require you to forward this notice to your lessee within ten (10) days.

How long will it take?

The work will be carried out as quickly and efficiently as possible to minimize inconvenience to customers and is expected to take approximately two (2) hours, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

Jaguar Land Rover North America, LLC
100 Jaguar Land Rover Way, Mahwah, NJ 07495 Tel: 201.818.8500

Moved or no longer own this Land Rover vehicle?

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

What should you do if you have further questions?

If you have any questions or concerns, regarding this Program, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your retailer cannot address, please contact the Land Rover Customer Relationship Center at **1-800-637-6837, Option 9,** and one of our representatives will be happy to assist you.

You may also contact us by email using the following address: **lrweb2@jaguarlandrover.com.** Please include your full name, address, and VIN of your vehicle in your email.

If you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
100 Jaguar Land Rover Way
Mahwah, NJ 07495

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., S.E.,
Washington, D.C., 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to **http://www.safercar.gov**.

Land Rover appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,

Thomas Giese
Director, Technical Services - MA-43
Customer Service