INTERIM OWNER NOTIFICATION NOTIFICACIÓN PROVISIONAL AL PROPRIETARIO

Dear Armada Owner:

This interim notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2020-2021 Nissan Armada vehicles. Our records indicate that you own or lease the Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

Reason for Recall Motivo del Retiro

The fuel pump module in your Armada vehicle may not meet design specification. More specifically, the fuel pump module may bind internally. As a result, you may experience a Malfunction Indicator Light (MIL) 'ON' and low fuel condition, which could result in an engine stall while driving and increase the risk of a crash.

What Nissan Will Do Qué Hará Nissan

If you have a MIL warning lamp continuously illuminated or experience a no-start or stall condition, your Nissan dealer will replace the fuel pump module with a new one. This free service could take up to one (1) hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

If you do not have a MIL warning continuously illuminated or a no-start or stall condition, Nissan is currently preparing parts to remedy your vehicle. The remedy for this recall is currently anticipated to be available in December 2021, but Nissan is continuing to work with suppliers to improve their current supply forecast. When the remedy is available, Nissan will send you a second letter asking you to bring your vehicle to a Nissan dealer for repair, which will be free of charge for parts and labor.

What You Should Do Qué Debes Hacer

If your MIL light illuminates continuously or you experience a no-start or stall condition, please contact your local Nissan dealer for immediate service and instructions on how to transport your vehicle to the dealership. A rental is available if you require alternative transportation until parts are available, your Nissan dealer will make appropriate arrangements at no cost to you.



For more information about the recall, please visit https://nna.secure.force.com/recall?camp=R21A2.

Para obtener más información sobre el retiro, visite https://nna.secure.force.com/recall?camp= R21A2.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.