



## IMPORTANT INTERIM SAFETY RECALL NOTICE

**Owner**

**Attention: Fire Chief**

**Address**

**City, State, Zip,**

**Country**

**VIN & Engine Serial Number**

7/10/21

Re: Interim Safety Recall Notice NHTSA Recall ID# 21V-334

Dear Owner of a Rosenbauer Fire Apparatus:

This interim notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This is to inform you that your vehicle may have a defect that could increase the risk of fire due to a potential leak or mist of fuel near an ignition source, which could result in an unexpected injury or damage to your vehicle.

Federal law requires the Recall Remedy completed on this unit prior to customer delivery.

What is the issue?: Due to the safety risk of fire, Rosenbauer America is recalling certain fire trucks: 2016-2020 Rosenbauer Commanders, 2016-2020 Rosenbauer Warriors, 2018-2020 Rosenbauer Avengers, 2019 Commercial M2 106 that have an L9 or ISX12 diesel engine identified as part of the recall by the Cummins serial number. The Cummins engines were installed in the impacted trucks from January 2017 through May 2021.

How do I know if my truck has this type of equipment? Rosenbauer has worked with Cummins to reconcile the recalled engine serial number to the truck's VIN. If you have received this letter, we believe the VIN listed above has the recalled engine. However, we request that you verify the engine serial number (ESN) and contact us immediately if the engine serial number listed here is incorrect.

How do I resolve this important safety recall? Rosenbauer is currently working with Cummins to develop a permanent remedy and firm schedule on when you can schedule your truck's inspection. The expected recall launch date is July 19 but is subject to change. Your local authorized Cummins service provider may not be able to inspect and service your engine until after this date. Thus when the schedule is firm, you will receive a second notification from Rosenbauer with more details. In the meantime, please check your fuel rails for signs of leaking and contact Rosenbauer and your authorized service Cummins provider if leaks are identified. All inspections and remedies will be provided free of charge.

What if I no longer own this truck: please contact Rosenbauer to provide the new owner information. Rosenbauer will then contact the new owner.

[www.rosenbaueramerica.com](http://www.rosenbaueramerica.com)

[recalls@rosenbaueramerica.com](mailto:recalls@rosenbaueramerica.com)

ROSENBAUER SOUTH DAKOTA, LLC.  
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ROSENBAUER MOTORS, LLC.  
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ROSENBAUER AERIALS, LLC.  
870 SOUTH BROAD STREET  
FREMONT, NEBRASKA 68025  
P: 402.721.7622

21V-334



If you are the lessor of this vehicle: please forward a copy of this notice to the lessee within 10 days to comply with federal regulations or you can contact [recalls@rosenbaueramerica.com](mailto:recalls@rosenbaueramerica.com) for assistance.

If after having attempted to take advantage of this recall you believe you have not been able to have your fire apparatus remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,  
Rosenbauer America Warranty Department  
100 Third Street  
Lyons, South Dakota 57041  
PH: 605-543-5591

[www.rosenbaueramerica.com](http://www.rosenbaueramerica.com)

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### Engine Serial Number Identification Instructions:

1. Lift the chassis cab and locate the Cummins engine:



2. The black serial tag is above the wiring on the passenger side.
3. It will show the engine serial number. Ensure that it matches the ESN at the top of this letter.

