



SAFETY RECALL BULLETIN

NHTSA RECALL 21V093

AUTOCAR, LLC SAFETY RECALL ACX-2102 DC-2101

February 2022

ATTENTION:

Service Managers / Parts Managers.

SUBJECT:

Autocar, LLC has determined that a defect, which relates to motor vehicle safety, exists in 1002, 2019-2022 model year Xpeditor® and Legend chassis. The dash display may restart during operation and the warning icons (telltales) for the Seat Belt, Low Air, Check Engine, ABS, Park Brake Applied, Turn Signal Indicator, Fuel Level, Electrical Charge, Coolant Temperature and Oil Pressure will not be visible until restart has completed.

SAFETY RECALL INFORMATION:

This document provides work instructions for the replacement of the dash display(s) on single drive vehicles as well as dual drive sit-down and dual drive stand-up units.

VEHICLES AFFECTED:

There are 1005, 2019-2021 model year Xpeditor and Legend chassis. The Xpeditor® chassis were manufactured between March 13, 2019 and December 7, 2020 with non-sequential serial numbers between 229795 and 234843 and the Legend chassis were manufactured between July 30, 2020 and April 27, 2021, with non-sequential serial numbers in the range of 234061 through 235987. To determine if a vehicle is affected by this Recall, log in to the Autocar Warranty Management System at www.autocartruck.com. From the main menu, select "View Recalls/Service Programs" and look for the Autocar Recall number above. A spreadsheet file will be accessible with the VIN list of affected vehicles. Alternatively, to determine if a single vehicle is affected, select "VIN Profile" from the main menu in the Autocar Warranty Management System. In the "Chassis Number" field, enter the last 6 of the VIN. Once the VIN profile is displayed, scroll down to the "Recall/Service Program Information" section to determine if the Recall is open.

SERVICE RESPONSIBILITY:

Service sites must perform this Recall on affected vehicles at no charge to the owner regardless of vehicle mileage, age, or ownership. If a vehicle affected by this Recall is taken into or is currently in your vehicle inventory, or at your center for service, you must perform this Recall before the vehicle is sold or released to the owner.

SAFETY RECALL BULLETIN

NHTSA RECALL 21V093

AUTOCAR, LLC SAFETY RECALL ACX-2102 DC-2101



February 2022

TO OBTAIN PARTS:

DO NOT submit a Solutions ticket. Verify that you have authorization from the customer to perform this work and send an e-mail to: warranty@autocartruck.com Include:

VIN(s) (or) (last 6 digits of the VIN (s))

Attention To Name

Ship To Address

CLAIM CODING INFORMATION:

Repair Number (Op Code)	Time Allowance (SRT)	Description
38100-0-01	2.0 HR	Display Replacement