



IMPORTANT SAFETY RECALL - SECOND NOTICE
This Notice Applies to Your Recreational Vehicle «unit serial »

April 2023
Safety Recall:
NHTSA # 21V-997

«NAME»
«ADDRESS»
«CITY», «ST» «ZIP»

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain 2022 Alante and Vision Class A Motorhomes.

This is a follow up to a previous letter we mailed in January 2022 regarding this recall. Our records show that this recall has not been completed on your vehicle.

Reason for this recall The main chassis wiring harness is not secured away from the exhaust manifold and can be melted resulting in stalling of the vehicle which could lead to an increased risk of personal injury or crash.

Recall Remedy The remedy consists of inspecting the harness for proper securement and if necessary adding a clamp to secure the harness away from the exhaust manifold. The remedy will be performed free of charge to you and will take approximately 15 minutes to complete.

What we need you to do Please contact a Jayco certified repair facility and schedule an appointment for this remedy.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact Jayco Customer Service at 800-283-8267. A vehicle lessor receiving this notice must notify the lessee by first class mail within ten (10) days from receipt of this owner notification letter.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Compliance Management

