

Recall 215 Email Notice



[Web version](#)

##SMFMT_PROPERCASE[\customer_first_name]##,

A Safety Recall has been issued on your
##model_year##
##SMFMT_PROPERCASE[\model_short_name]##
EV's Accelerator System.

Recall ##campaign_number## Remedy is
Available

This notice applies to your vehicle,
VIN: ##VIN##

What will Hyundai do?

Your Hyundai dealer will install a cable kit and update the Electric Power Control Unit software (EPCU). This procedure will be performed at
NO CHARGE.

To ensure your safety and the quality of your vehicle, **please schedule an appointment with a Hyundai dealer as soon as possible to complete the remedy procedure.**

[Schedule appointment](#)

What is the problem?



During operation, the subject vehicles may enter a "fail-safe" mode causing the EV Ready lamp to flash, accompanied with reduced acceleration and overall power output.

In certain instances, while in this "fail-safe" mode, an unintended acceleration event can occur after the accelerator pedal is released. The braking and steering systems are fully functional during the "fail-safe" mode.

However, the unintended acceleration following accelerator pedal release may increase the risk of a crash.

Our records indicate that your vehicle is affected.

Additional Information

For more information about this critical recall including affected vehicles or frequently asked questions, you may view [Hyundai's official campaign page](#) or visit the [NHTSA website](#).

If you require further assistance, including info on reimbursement or updating ownership, please visit the [Hyundai Consumer Assistance Center](#) or by calling the Hyundai Motor America Virtual Assistant at [1-855-371-9460](tel:1-855-371-9460).

To better assist you during your call please have the last 8 characters of your VIN ready to enter when prompted.

Last 8 Characters: **##last_8_vin##**



[NHTSA.GOV](https://www.nhtsa.gov) [HYUNDAIUSA.COM](https://www.hyundaiusa.com) [PRIVACY](#)



You are receiving this notice because our records indicate that you own or lease the vehicle identified by the VIN on this notice.

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