



IMPORTANT SAFETY RECALL - SECOND NOTICE
This Notice Applies to Your Recreational Vehicle VIN

Safety Recall: 21V-897
May 2023

Name
Address
City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model 2021 Jay Flight Octane travel trailers.

This is a follow up to a previous letter we mailed in January 2022 regarding this recall. Our records show that this recall has not been completed on your vehicle.

***Reason for
this recall***

The water heater was installed in the incorrect location, which could result in exhaust fumes entering the slide-out area of the trailer. Exhaust gas inside the trailer slide-out can cause carbon monoxide poisoning, increasing the risk of injury.

***Recall
Remedy***

A Jayco dealer will relocate the water heater. The Recall Remedy is free of charge. The repair will take approximately 3 hours to complete.

***What we
need you to
do***

Please contact a Jayco dealer and schedule an appointment for this remedy.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
Jayco Towable Division