



IMPORTANT SAFETY RECALL – RENOTIFICATION

2018 Mazda6, 2019 CX-3, 2018-2019 CX-5, 2018-2019 CX-9, 2019-2020 Mazda2, 2018 Mazda3 – Fuel Pump May Fail - Safety and Emission Recall 5321K - NHTSA Campaign Number 21V-875

April 2024

This notice applies to your vehicle: VIN _____

Dear Mazda Owner:

What is the reason for this notice?

Mazda previously sent letters in 2022 and 2023 that parts to repair your vehicle were available. **As of this mailing your vehicle has not been repaired. Note: The 2019-2020 Mazda2 & 2018 Mazda3 vehicles were sold in the U.S. Territories only.**

What is the problem?

On the affected vehicles, the impeller in the low-pressure fuel pump may become deformed causing fuel pump failure. Fuel pump failure may result in engine no start and/or stall, increasing the risk of a crash. Drivers may notice this defect by a check engine light, and/or rough engine operation.

What should you do and how long will the repair take?

Mazda is concerned about your safety, and we encourage you to schedule an appointment as soon as possible with an authorized Mazda dealer by going to www.mazdausa.com/owners/service or on the MyMazda App. If needed, Mazda will also provide alternate transportation free of charge. Your Mazda dealer will replace the low-pressure fuel pump on your vehicle with an improved part. It will take approximately one and a half hours to complete the repair, and for MX-5 vehicles, it will take approximately two and a half hours to complete the repair.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Experience Center at www.mazdausa.com/owners or toll free at (800) 222-5500, option #6. If your vehicle is in a U.S. Territory, please contact Customer Service where your vehicle is located: Puerto Rico: www.mazdapr.com, or call (787) 620-7546, Saipan: www.carssaipan.com, or call (670) 322-7133, Guam: www.carsguam.com, or call (671) 648-2277. If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,

Mazda North American Operations

NOTICE: If you have moved or no longer own your Mazda vehicle, please complete and mail the Information Change Card in the postage paid envelope as soon as possible. This enables us to update our records and notify the current owner. If this is a leased vehicle, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Para información en español, visite www.MazdaSeguridad.com o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.