



R21BL

FINAL NOTICE

DATE: October 14, 2022
TO: Blue Bird Owners
Subject: R21BL - FMVSS 111 Noncompliance, Cross-View Mirror Visibility

According to our records, we have not received confirmation that the above referenced recall, dated March 31, 2022, has been completed. A copy of Recall R21BL is attached. Your buses affected by Recall R21BL are identified by Blue Bird body number and VIN under Section 2 on the enclosed cover sheet.

If this is the first time you received notification of Recall R21BL, please read the enclosed notification carefully. Recall R21BL must be completed, as soon as possible.

Corrective Action:

Safety Vision, Blue Bird's supplier for the Mobileye product, will be providing all parts and labor required for the repair. A designated contact for Safety Vision will be provided to the Dealer. It is the responsibility of the Dealer to provide a location, date and time that each vehicle will be available for repair to Safety Vision so that a site visit can be coordinated. Safety Vision will arrange for a Mobileye Certified Technician to visit each unit at the agreed upon location, date and time, and complete the necessary repairs. Upon completion of the repair, a certified driver will need to be available to take the vehicle on a short road test under the supervision of the Mobileye Certified Technician to validate all system function.

Parts:

Safety Vision, Blue Bird's supplier for the Mobileye product, will be providing all parts. Updated Mobileye Camera Assembly Part Numbers: 10076365, 10076366, 10076367, 10076368, 10076369, 10076370, 10076371, and 10076372.

Labor Reimbursement:

Blue Bird will reimburse the labor cost of repairs relating to this recall at no cost to you the vehicle owner.
Safety Vision will notify Blue Bird of the units that have been remedied.

Thank you for your prompt attention to this matter.



R21BL

IMPORTANT SAFETY RECALL NOTICE
NHTSA Campaign Number: 21V-696 (School Bus)

DATE: March 31, 2022

SUBJECT: R21BL - FMVSS 111 Noncompliance, Cross-View Mirror Visibility

Dear Blue Bird Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

This important safety recall notice applies to your bus(es) identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet. If you no longer own the subject bus(es), please complete the appropriate section of the yellow cover sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

Blue Bird Body Company is voluntarily recalling the following:

- Certain model year 2022 Blue Bird Vision School Buses
 - manufactured from March 16, 2021 through August 20, 2021

On the subject buses, it has been determined that certain Blue Bird buses equipped with cross-view mirrors and a Mobileye collision mitigation system may fail to conform to the Federal Motor Vehicle Safety Standard Number 111, "Rearview Mirrors" requirement for mirror visibility.

Blue Bird shall conduct a voluntary safety recall to correct this noncompliance. Blue Bird has worked with Mobileye to develop a new camera assembly with updated mounting hardware and software which will allow the camera location to be moved to the driver's windshield. This new mounting location will not block the driver's view of the cross-view mirror, per the FMVSS 111 Test Specifications. An obstructed view of the passenger side cross-view mirror increases the risk of injury for pedestrians. All affected units will need to be reworked to include the new camera placement. **The Blue Bird Dealer and Safety Vision (Mobileye Certified Technician) expect to begin to schedule appointments on May 2, 2022.**

Corrective Action:

Blue Bird will communicate a list of all affected units to each Dealer. It is the responsibility of the Dealer to communicate the list of affected units to each Customer. Safety Vision, Blue Bird's supplier for the Mobileye product, will be providing all parts and labor required for the repair. A designated contact for Safety Vision will be provided to the Dealer. It is the responsibility of the Dealer to provide a location, date and time that each vehicle will be available for repair to Safety Vision so that a site visit can be coordinated. Safety Vision will arrange for a Mobileye Certified Technician to visit each unit at the agreed upon location, date and time, and complete the necessary repairs. The repair process will consist of:

- Removing the current camera assembly and any tape residue on the windshield
- Installing the new camera assembly, on the driver's side windshield
- Validate system functionality

Upon completion of the repair, a certified driver will need to be available to take the vehicle on a short road test under the supervision of the Mobileye Certified Technician to validate all system function.



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Parts:

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Labor Reimbursement:

Blue Bird will reimburse the labor cost of repairs relating to this recall at no cost to you the vehicle owner. **Safety Vision will notify Blue Bird of the units that have been remedied.**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, attach a copy of the work order/invoice. Mail the documents in the pink self-addressed postage prepaid envelope to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.

Please contact your local Blue Bird Dealer with any questions regarding this recall campaign.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:
1-888-327-4236 TTY 1-800-424-9153 or go to: <http://www.safercar.gov>