

INTEROFFICE MEMORANDUM

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To: All Toyota Region and Private Distributor General Managers / Vice Presidents
 From: Gary Ross
 Vice-President, Product Quality and Service Support

**SAFETY RECALL RENOTIFICATION
 OWNER RENOTIFICATION 23R003 AND DEALER OUTREACH UPDATE**

Toyota plans to conduct Safety Recall follow-up notifications to owners whose vehicles have not yet had the following Safety Recall repairs completed. Additionally, to provide dealers the opportunity to conduct outreach on newer campaigns, some older campaigns will be removed from LEO. *Campaign status information on unremediated vehicles remains available for individual vehicle VIN lookup on these vehicles.* Toyota Dealers are encouraged to reach out to owners before the removal date to remind owners whose vehicles have not yet had campaign repairs completed.

Campaigns Covered in the Renotification

Campaign	Model, Model Year and Title	Approximate UIO	Renotification Schedule
22TA09	2022 Model Year Tacoma - Upper Child Seat Anchor Welds May Fail During a Crash	23,500	Early Dec 2023
21TA03	2018 – 2019 Model Year 86 - Vehicle May Stall if Low-Pressure Fuel Pump Becomes Inoperative	950	
21TA04	2020 - 2021 Model Year Supra - Potential Increased Braking Distance	2,900	
21TA05	2019 - 2020 Yaris Sedan, 2020 Yaris Hatchback and Yaris R - Vehicle May Stall During Driving at Higher Speeds	8,400	
21TA06	2018 - 2021 Model Year Tundra - Potential Increased Risk of Vehicle Fire	54,300	
21TA09	2018 - 2019 Model Year Camry - Sudden Loss of Power Braking Assist May Occur	78,200	

Follow-Up Owner Notification Letter Mailing Date

The Campaign Follow-Up Owner Notification(s) will begin in early December 2023. Owners will be notified using the following method(s) to the extent the information is available:

- First Class Mail Letter
- Email

Owner notifications will be sent over a period of several weeks consistent with parts availability.

LEO Additions

Campaign	Model, Model Year and Title	Upload Date
22TA02	2021 Model Year C-HR - Pre-Collision System (PCS) Inoperative without Warning Indicator	12/27/2023

LEO Removals

Campaign	Model, Model Year and Title	Added to LEO	Removal Date
20TA10	2013 - 2015 Model Year Prius, 2014 - 2017 Model Year Prius V - Hybrid System Software Update	Oct 2021	11/29/2023
20TA13	2020 Model Year Supra - Headlamp Adjustment Plugs Installed in Incorrect Locations	Oct 2021	
20TA16	2020 - 2021 Model Year Supra - Potential Fuel Tank Leak	Oct 2021	

Customer Handling and Dealership Follow-Up

Toyota encourages dealerships to follow-up with their customers by telephone to encourage them to complete these Safety Recalls. A word track has been provided in the dealer letter for this purpose. To assure a consistent and accurate description of the campaign is communicated to the customer, dealership associates are requested to refer to the specific campaign Q&A (available in TIS) to answer any specific customer questions.

Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this Owner Renotification of Non-Completed Safety Recall, Special Service or Limited Service Campaign.

Thank you for your cooperation.
TOYOTA MOTOR SALES, U.S.A., INC