



Indian Motorcycle  
Company  
P.O. Box 47700  
Medina, MN 55340-9960

**IMPORTANT SAFETY RECALL**  
**This notice applies to your vehicle**  
Recall Campaign: **21V681**  
Subject: **2020 Scout Bobber Sixty**  
**PLEASE READ IMMEDIATELY**

VIN: I-21-03  
First Name Last Name  
Address  
City, State ZIP

Dear Indian Motorcycle Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Indian Motorcycle has decided that a defect which relates to motor vehicle safety exists in 2020 Scout Sixty Bobber models. This is to inform you that your vehicle may contain a defect that could affect the safety of a person. Our records show you have purchased an affected vehicle.

**The reason for this notice:**

These models may exhibit a loss of brake light functionality following an engine controller update during service. Loss of rear brake light functionality could reduce rider visibility, increasing the risk of a crash. This defect can cause a vehicle crash without prior warning.

**What you should do:**

**OPTION 1:**

You may choose to inspect the brake light function and report findings to Indian Motorcycle. Enter the URL information <https://www.polaris.com/en-us/i-21-03/> into a web browser or scan the QR code to be directed to information on how to inspect and complete the required information. Providing this information will record completion of this safety recall, and confirm your vehicle's records are up to date. If a defect is found during inspection, contact an authorized Indian Motorcycle dealer to arrange for transportation and repair. If you are uncomfortable with self-reporting, your dealer can also complete the inspection for you.



**OPTION 2:**

Contact your local Indian Motorcycle dealer to arrange transport and repair of your motorcycle prior to operation. Do not attempt repairs yourself. Repairs must only be done by an authorized Indian Motorcycle dealer. This repair should take approximately 30 minutes. When making contact with your dealer, discuss dealership hours, their schedule, and how long they will need to keep your vehicle.

**DO NOT OPERATE YOUR VEHICLE UNTIL THIS SAFETY RECALL HAS BEEN COMPLETED.**

**What your dealership will do:**

If you select **Option 1**, Indian Motorcycle will update your vehicle's records to reflect this safety bulletin as complete. If you select **Option 2**, your Indian Motorcycle dealer has been authorized to complete transport, inspection, and repair. Transportation will be covered for up to 1 hour of time. If transportation to the dealership will take longer than 1 hour, please contact your Indian Motorcycle dealer. Your dealership will inspect the brake light function and, if necessary, reflash the ECU. This work will be performed by your dealer at no cost to you.

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your dealer to complete a transfer of ownership. Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 days.

If you need assistance contacting or locating an Indian Motorcycle dealer, or if you have questions your Indian Motorcycle dealer is not able to address, contact our Indian Motorcycle Owner Connections Department at 1-877-204-3697, scan the QR code, or go to <https://www.indianmotorcycle.com/en-us/self-help/>.



If you believe that Indian Motorcycle has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to [www.safercar.gov](http://www.safercar.gov).

We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world-class products for riders to enjoy.

Sincerely,

**Indian Motorcycle Company**

For the latest updates to this safety recall, or to check if your vehicle is part of another safety recall, scan the QR code, or go to [www.polaris.com/en-us/on-road-recalls/](http://www.polaris.com/en-us/on-road-recalls/).

