

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE
PAID
GENERAL MOTORS

IMPORTANT

**SAFETY
RECALL
NOTICE**

31001000 BSN 032023 1

Sam Sample
1234 Main Street
Anytown, US 12345

Please do not ignore this safety recall notice.

gm vehicle safety

PO Box 3047
Milwaukee, WI 53201



U.S. Department of Transportation



**AVISO DE
IMPORTANTE**

**LLAMADA A
REVISIÓN DE
SEGURIDAD**

Por favor no ignore este aviso de llamada a revisión de seguridad.

IMPORTANT

REAR SUSPENSION TOE LINK SAFETY RECALL

This re-notification applies to your

MY Make Model

VIN: SAMPLEVIN123ABCDE

Recall #N212330130



Safety Risk

A rear toe link fracture may reduce the ability to control the vehicle, increasing the risk of a crash.



The Recall Repair Is **FREE**

Your GM dealer will replace rear suspension toe links and adjuster fasteners for **FREE**.



Call Your Dealer

Sample Dealer
1234 Main Street
Any Town, US, 12345
(123) 456-7891

Find a Dealer

Any Chevrolet, Buick, GMC or Cadillac dealer can make the Rear Suspension Toe Link Safety Recall repair for **FREE**.

Need Help?

1-866-467-9700
mycertifiedservice.com/locate-a-dealer

gm vehicle safety



Dear Lisa,

Our records, which are based primarily on state registration and title data, indicate that you are the registered owner of a vehicle which is affected by the **Rear Suspension Toe Link Safety Recall**. Our records indicate that your vehicle has not been repaired for this recall.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in **2010–2013 Buick LaCrosse, 2012–2013 Buick Regal and 2013 Chevrolet Malibu vehicles that were ever registered in CT, DE, DC, IL, IN, IA, KY, ME, MD, MA, MI, MN, MO, NH, NJ, NY, OH, PA, RI, VT, VA, WV or WI (collectively, “Corrosion States”)**. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products. It is important to contact your dealer to schedule your **FREE** recall repair appointment.

Why is your vehicle being recalled?

These vehicles may have rear toe links that received **excessive electrocoating (e-coat) corrosion protection, which could cause the e-coat to become brittle and break away** when contacted by road debris. Over time, the e-coat may chip away, exposing the metal toe link and making it more susceptible to corrosion. **Corrosion may eventually cause the toe link to thin and ultimately fracture**. A rear toe link fracture may reduce the ability to control the vehicle, **increasing the risk of a crash**.

What will we do?

Your GM dealer will replace rear suspension toe links and adjuster fasteners. This service will be performed for you **at no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately two hours.

What should you do?

Contact your GM dealer to schedule your **FREE** recall repair as soon as possible.

Questions?

If you have questions or concerns that your dealer is unable to resolve, please call **1-866-467-9700**.

Sincerely,

Regina Carto
Vice President, Global Product Safety & Systems

