



<p>Safety Recall: 21V-449 April 2023</p>
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**IMPORTANT SAFETY RECALL – SECOND NOTICE**

This Notice Applies to Your Recreational Vehicle «unit serial »

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain 2021, White Hawk travel trailers.

This is a follow up to a previous letter we mailed in July 2021 regarding this recall. Our records show that this recall has not been completed on your vehicle.

<b><i>Reason for this recall</i></b>	Metallic electrical boxes may not be grounded. An ungrounded metallic electrical box can pose an undue risk of shock or electrocution if the box would become energized, increasing the risk of injury.
<b><i>Recall Remedy</i></b>	Remedy consists of adding a bare copper grounding conductor to the metallic electrical box with either a listed green ground screw or grounding clip. The remedy is free of charge and will take approximately 30 minutes to complete.
<b><i>What we need you to do</i></b>	Please contact a Jayco certified repair facility and schedule an appointment for this remedy.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint, contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,  
Compliance Management  
Jayco Towable Products