

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN:

NHTSA Recall # 22V-555

Tiffin Recall # VL-105

May 3, 2024

### Awning Inspection and Weld/Seam Repair

This is a reminder that your Vanleigh RV has an open safety recall. If this recall does not apply or has already been completed, please email [recalls@tiffinmotorhomes.com](mailto:recalls@tiffinmotorhomes.com).

Dear Vanleigh RV Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Vanleigh RV has decided that a defect, which relates to motor vehicle safety, exists in certain 2022 **Beacon and Vilano 5<sup>th</sup> wheel RVs built between May 18, 2022, and July 21, 2022.**

Vanleigh RV was notified by Lippert Components, Inc that a defect may exist on certain electric retractable awnings up to 18' in length. Lippert Components supplied Vanleigh RV certain 6' and 15' awnings that were installed on a limited number of 5<sup>th</sup> wheel RV's. These certain awnings may have a welded seam at the fabric to coach interface that can separate. If the seam were to separate, the fabric could detach from the coach rail and remain attached to the awning frame. This could allow the awning to drop and extend beyond normal operation and may cause a crash or injury. Owners may be alerted to a problem by a visible partial weld separation at the ends of the awning roll along the coach body.

Vanleigh RV will have the involved awning inspected and if the defect exists, the awning will be repaired or replaced as needed. Please allow up to 30 minutes for the inspection to be completed. If a defect is found, please be aware that more time may be needed, up to an additional 1 hour and 30 minutes. This work will be completed at no charge to you, the owner.

Please take your 5<sup>th</sup> wheel recreational vehicle to a reputable service center **OR** dealer of **your** choice to have this repair made. A list of Tiffin Motorhomes authorized dealers is available online at <https://tiffinmotorhomes.com/service-center-locations>.

If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required parts, instructions and time allowed for the repair. Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or [service@tiffinmotorhomes.com](mailto:service@tiffinmotorhomes.com).

You may be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification.

If owners have paid to have this repair completed, please send a copy of the invoice, that was paid by the owner to Tiffin Motorhomes at the following address: Tiffin Motorhomes, Attn: Recalls, 105 2<sup>nd</sup> Street NW, Red Bay AL 35582 or by email to [service@tiffinmotorhomes.com](mailto:service@tiffinmotorhomes.com). Please make sure the invoice notes who paid for the repair, the VIN of the Vanleigh RV and the date the repair was completed.

**If you do not own the vehicle that corresponds to the vehicle identification number which appears on this Recall Notification**, please return the notification to the Tiffin Motorhomes Recall Department with any information you can furnish that will assist us in locating the present owner. You may also send an email to [recalls@tiffinmotorhomes.com](mailto:recalls@tiffinmotorhomes.com).

**If you believe this repair has been completed or does not apply to your Vanleigh RV, please contact Tiffin Motorhomes at [recalls@tiffinmotorhomes.com](mailto:recalls@tiffinmotorhomes.com) or by phone, 256-356-8661 ext. 2176, so that the recall status can be updated.** You may also contact us to find out the status of other recalls that may be open on your Vanleigh RV.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

**Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department