



Safety Recall: 21V-317  
May 2023

**IMPORTANT SAFETY RECALL - SECOND NOTICE**  
**This Notice Applies to Your Recreational Vehicle «unit serial »**

Name  
Address  
Cit, st, zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain 2021, Jay Feather Micro travel trailers.

This is a follow up to a previous letter we mailed in June 2021 regarding this recall. Our records show that this recall has not been completed on your vehicle.

<b><i>Reason for this recall</i></b>	The spare tire carrier may break and fall off of the travel trailer causing a road hazard and increasing the risk of a crash.
<b><i>Recall Remedy</i></b>	Remedy consists of bolting on 2-Z brackets to the original spare tire carrier for additional reinforcement. The remedy will be performed free of charge to you and will take approximately 15 minutes to complete.
<b><i>What we need you to do</i></b>	Please contact a Jayco certified repair facility and schedule an appointment for this remedy. <b>CAUTION:</b> Remove the spare tire from the carrier and stow in the cargo area until the recall remedy is complete.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint, contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,  
Compliance Management  
Jayco Towable Products



Highland  
RIDGE RV

STARCRAFT

**Please report updates to your contact information / owner status on this form. Thank you**

<b>Recall #:</b>	Recall 21V-317 2021-272
<b>Recall Description:</b>	Spare tire carrier – Modification

Serial #:	VIN #:
Name:	
Address:	
City, State & Zip Code:	
Home Phone:	Work Phone:
Email:	

I no longer own/possess the vehicle for the following reason: (Please mark appropriate line)	<input type="checkbox"/> I Sold it: _____	Date of Sale/Trade: _____
	<input type="checkbox"/> I Traded it: _____	
	<input type="checkbox"/> Destroyed/Totaled: _____	
	<input type="checkbox"/> Stolen: _____	
	<input type="checkbox"/> Exported: _____	

**Sold or Traded To:**

Name:		
Address:		
City, State & Zip Code:		
Phone Number:		Email:

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Please return this form via Email to: [compliance@jayco.com](mailto:compliance@jayco.com) . Thank you.