

## IMPORTANT SAFETY RECALL – RENOTIFICATION LETTER

**Owner**

**Attention:**

**Address**

**City, State Zip**

**Country**

**VIN**

May 15, 2024

Renotification of Safety Recall Notice NHTSA Recall ID# 21V-290

Dear Owner of a Rosenbauer Fire Apparatus:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. ***Rosenbauer is seeking to renotify owners who have not completed this recall on their truck.*** This is to inform you that your vehicle may have a defect that could affect the safety of a person or increase the risk of a crash due to the increased brightness of a LED stop, tail, turn, reverse lamp installed in your emergency vehicle. Federal law requires the Recall Remedy completed on this unit prior to customer delivery.

What is the issue? Rosenbauer America is recalling certain: 2015 Commercial 7400, 2016, 2019-2020 Commercial F-550, 2016-2020 Commercial MS 106 and M2 112, 2015, 2018-2019 Commercial 7400, 7500, HV 613, 2021 Commercial 348 and 2017-2019 Rosenbauer Warrior and Commander Chassis that have a Code 3 LED Lamp with Manufacturer Part Number 79STTRBZ. The lights were shipped from Code 3 and installed at Rosenbauer from December 2015 to August 2020 in certain trucks. The increased brightness may adversely affect the vision of following drivers, increasing the risk of a crash.

How do I know if my truck has this type of equipment? Rosenbauer has worked with Code 3 to find the impacted trucks based on production dates. If you have received this letter, we believe the VIN(s) listed above has the recalled light.

How do I resolve this important safety recall? Contact your Rosenbauer Dealer to line up the remedy to fix the recalled light. The remedy involves the installation of a diffuser which is applied to the light and we estimate it to take around .25 hours per light. The repair will be provided to the customer free of charge. However, if you feel comfortable performing the recall yourself, please contact Rosenbauer for a diffuser kit and work instruction by calling 605-543-5591 and asking for Customer Service or emailing [recalls@rosenbaueramerica.com](mailto:recalls@rosenbaueramerica.com). We require photographic proof of completion so we can report appropriately to NHTSA which can be received via email with the last 5 of the VIN.

What if I already paid to have this repair completed: Contact Rosenbauer and your Rosenbauer Dealer with the details of the repair including pictures of the diffuser installed on the light as well as a labor sheet or invoice. Once we have received proof of completion and your invoice, we will coordinate reimbursement.

What if I no longer own this truck: please contact Rosenbauer to provide the new owner information. Rosenbauer will then contact the new owner.

If you are the lessor of this vehicle: please forward a copy of this notice to the lessee within 10 days to comply with federal regulations or you can contact [recalls@rosenbaueramerica.com](mailto:recalls@rosenbaueramerica.com) for assistance.

## Recall 21V-290



If after having attempted to take advantage of this recall you believe you have not been able to have your fire apparatus remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,  
Rosenbauer America Warranty Department  
100 Third Street  
Lyons, South Dakota 57041  
PH: 605-543-5591  
[recalls@rosenbaueramerica.com](mailto:recalls@rosenbaueramerica.com)