

IMPORTANT: URGENT SAFETY RECALL



Avoid putting yourself and your loved ones in danger.
Evita poner en peligro a tus seres queridos y a ti mismo.

CALL 1-419-621-0600 TO SCHEDULE YOUR FREE REPAIR



Toyota Motor Sales, U.S.A., Inc.
Owner Notification Processing Center
P.O. Box 149300
Austin, TX 78714-9300

LAST EIGHT VIN: [REDACTED]



099 *AUTO**ALL FOR AADC 440
F1R1-000005 1-001



1/8/24

PRESORTED
STANDARD
U.S. POSTAGE
PAID
PALATINE, IL 60095
PERMIT #675

WHAT YOU NEED TO KNOW

- **CONDITION** Certain 2009–2015 Model Year Venza vehicles. The subject vehicles have a sensor in the driver-side front door that is connected to the airbag system control unit by electrical wires. One of these wires can fracture over time. If this occurs, the airbag warning lamp could illuminate and the sensor in the door could become inoperable. **This may prevent the side airbag and curtain shield airbag on the driver side from deploying in certain types of collisions, increasing the risk of injury in the event of a crash where those airbags are needed.**
- **REMEDY** Any authorized Toyota dealer will inspect the driver-side front door wire harness and, if necessary, replace it with an improved one **FREE OF CHARGE.**
- **DURATION** The remedy will take approximately one and a half hours if the wire harness needs to be replaced. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

CONDICIÓN Ciertos vehículos Venza de los años 2009–2015 tienen un sensor en la puerta delantera del lado del conductor que está conectado a la unidad de control del sistema de bolsas de aire mediante cables eléctricos. Uno de estos cables puede fracturarse con el tiempo. Si esto ocurre, la luz de advertencia de la bolsa de aire podría encenderse y el sensor en la puerta podría dejar de funcionar. **Esto puede evitar que la bolsa de aire lateral y la bolsa de aire tipo cortina del lado del conductor se desplieguen en ciertos tipos de colisiones, lo que aumenta el riesgo de lesiones en caso de un choque en el que se necesiten esas bolsas de aire.**

SCHEDULE YOUR FREE REPAIR TODAY

YOUR LOCAL DEALER

Firelands Toyota
1-419-621-0600

▶ **FREE**

Any authorized Toyota dealer will carry out this repair at no cost to you.

▶ **SIMPLE**

Just contact Firelands Toyota at **1-419-621-0600**.

▶ **FAST**

The repair on your 2015 Venza will take approximately one and a half hours depending on inspection results and your dealer's schedule.

If you are not the current owner of the vehicle, please update your records at www.toyota.com/recall/update-info-toyota.