

*INTEROFFICE MEMORANDUM*

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To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross  
Vice-President, Product Quality and Service Support

## SAFETY RECALL & SERVICE CAMPAIGN RENOTIFICATION OWNER RENOTIFICATION 24R001

Toyota plans to conduct Safety Recall and Service Campaign follow-up notifications to owners whose vehicles have not yet had the following Safety Recall and/or Service Campaign repairs completed. Please note the following information for Regional and PD associates.

### Campaigns Covered in the Renotification

Campaign	Model, Model Year and Title	Approximate UIO	Renotification Schedule
21TD03	2016-2019 Model Year Double Cab Tacoma - Center High-Mounted Stop Lamp - Water Leak	306,400	Late June 2024
22TC07	2020 Model Year Corolla Vehicles - Engine ECU Software Update	70,400	Late July 2024
22TC05	Multiple Models and Model Years - Crankcase, Case Vent	2,900	
22TC01	Multiple 2021-2022 Model Year Vehicles - DCM (Data Communication Module) Reprogramming	31,300	
21TA01	2009 - 2015 Model Year Venza - Non-deployment of Side and Curtain Shield Airbags May Occur	127,800	

### Follow-Up Owner Notification Letter Mailing Date

The Campaign Follow-Up Owner Notification(s) will begin in late June 2024. Owners will be notified using the following method(s) to the extent the information is available:

- First Class Mail Letter
- Postcard
- Email

Additionally, dealers can conduct their own outreach using the available data in LEO for the list of campaigns called out in the table below.

**List of Campaigns Currently in LEO**

<b>Campaign*</b>	<b>Model, Model Year and Title</b>	<b>Upload Date</b>
20TA02	Multiple Models and Model Years - Vehicle May Stall During Driving at Higher Speed	Jan-2023
20TA03	Multiple Models and Model Years - Incomplete or Nondeployment of Airbags and/or Seat Belt Pretensioners May Occur	Apr-2021
20TA05	2011 - 2012 Model Year Corolla - Incomplete or Nondeployment of Airbags and/or Seat Belt Pretensioners May Occur	Apr-2021
20TC01	2012 Model Year Tacoma - Air Injection Pumps and Air Switching Valves	Oct-2021
20TC03	2019 Model Year Yaris Sedan - Engine Control Module Reprogram	Sep-2022
21TA01	2009 - 2015 Model Year Venza - Non-deployment of Side and Curtain Shield Airbags May Occur	Jun-2022
21TA02	2021 Model Year Supra - Passenger Seatbelt Automatic Locking Retractor Function - May Not Activate	Sep-2023
21TA03	2018 - 2019 Model Year 86 - Vehicle May Stall if Low-Pressure Fuel Pump Becomes Inoperative	Sep-2022
21TA04	2020-2021 Model Year Supra - Potential Increased Braking Distance	Jan-2023
21TA05	2019-2020 Model Year Yaris Sedan, 2020 Model Year Yaris Hatchback and Yaris R Vehicles - Vehicle May Stall During Driving at Higher Speeds	Jan-2023
21TA06	2018-2021 Model Year Tundra - Potential Increased Risk of Vehicle Fire	Jan-2023
21TA09	2018-2019 Model Year Camry - Sudden Loss of Power Braking Assist May Occur	Jan-2023
21TC02	2021 Model Year Supra - Improper Programming in a 12V Battery Management System	Jun-2022
21TG01 (Phase 1-2)	2013-2018 Model Year RAV4 - 12-Volt Battery Size and Installation Inspection	Sep-2022
21TG01 (Phase 3)	2013-2018 Model Year RAV4 - 12-Volt Battery Size and Installation Inspection	Jan-2023
22TA02	2021 Model Year C-HR - Pre-Collision System (PCS) Inoperative without Warning Indicator	Dec-2023
22TA09	2022 Model Year Tacoma Vehicles - Upper Child Seat Anchor Welds May Fail During a Crash	Sep-2023

22TC01	Multiple 2021 - 2022 Model Year Vehicles - DCM (Data Communication Module) Reprogramming	Apr-2024
22TC05	Multiple Models and Model Years - Crankcase, Case Vent	Apr-2024
22TC07	2020 Model Year Corolla - Engine ECU Software Update	Feb-2023
23TA05	2023 Model Year Camry and Camry HV - <b>DO NOT DRIVE</b> - Potential Loss of Vehicle Control	Dec-2023

\* **Note:** If there are no VINs assigned to a specific dealer, that campaign code will not appear in the “Build List” function of LEO under “Recalls and Service Campaigns” List Type.

**Customer Handling and Dealership Follow-Up**

Toyota encourages dealerships to follow-up with their customers by telephone to encourage them to complete these Safety Recalls. A word track has been provided in the dealer letter for this purpose. To assure a consistent and accurate description of the campaign is communicated to the customer, dealership associates are requested to refer to the specific campaign Q&A (available in TIS) to answer any specific customer questions.

*Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this Owner Renotification of Non-Completed Safety Recall, Special Service or Limited Service Campaign.*

Thank you for your cooperation.  
TOYOTA MOTOR SALES, U.S.A., INC