

- COLOR -



**IMPORTANT SAFETY RECALL – SECOND NOTICE**  
**This Notice Applies to Your Recreational Vehicle «unit serial »**

**Safety Recall:**  
21V-179 21V-184  
21V-204 21V-203  
September 2022

<<NAME>>

<<ADDRESS>>

<<CITY>>, <<ST>> <<ZIP>>

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain 2019 and 2020 Jayco White Hawk, Jay Flight SLX, Jay Feather, Jay Flight travel trailers. Starcraft Mossy Oak, GPS, Mossy Oak Lite, Autumn Ridge Outfitter, Launch Outfitter travel trailers Highland Ridge, Open Range, Mesa Ridge, Highlander, Silverstar travel trailers and fifth wheels. Alante, Precept, Greyhawk, Redhawk, Esteem and Odyssey motorhomes, manufactured with the Dometic S31, R1731 or R2131 propane-cooking stove.

This is a follow up to a previous letter we mailed regarding this recall. Our records show that this recall has not been completed on your vehicle.

***Reason for this recall***

An odor of gas near the stove may be detected when not in operation. If user attempts to tighten the bolt for the stove’s valve in order to stop the smell, they could over-tightened the bolt and cause damage to a seal. This can result in a continuous gas leak. A propane gas leak could create risk of a fire or explosion.

***Recall Remedy***

Replace the manifold bolts and valve seals and perform a leak test. Dometic Recall Hotline contact #: 888-943-4905 or 574-389-3713 or go to [www.Dometic.com](http://www.Dometic.com)

***What we need you to do***

Please read the enclosed information from Dometic carefully and confirm the model and serial number of the cooking stove in your recreational vehicle. If the model and serial number is included in the Dometic recall population, please call a Jayco dealer as soon as possible and set an appointment for the Recall Remedy.

**DO NOT USE YOUR STOVE IF IN THE AFFECTED POPULATION.**

When inspection does **NOT** find a recalled cooking stove, please complete and return the Compliance Reply Form to Jayco so we can update our records.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to [service@jayco.com](mailto:service@jayco.com) including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint, contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,  
Jayco Compliance Management