

Recall 216 Email Notification (2 Versions)

Version 1



[Web version](#)

##SMFMT_PROPERCASE[\customer_first_name]##,

A Safety Recall has been issued on your
##model_year##
##SMFMT_PROPERCASE[\model_short_name]##'s
Windshield Assembly.

Recall ##campaign_number## Remedy is Available

This notice applies to your vehicle,
VIN: ##VIN##

What is the problem?

The subject vehicles may have been assembled with non-conforming clear coat paint which could lead to inadequate adhesion of the front windshield to the vehicle structure.

A windshield that is not adequately retained may detach in a crash, **which could increase the risk of an injury.**

Our records indicate that your vehicle is affected.

What will Hyundai do?

Your Hyundai dealer will perform a removal of the front windshield panel and reinstall it with properly formulated material per standard repair procedures. This procedure will be performed at **NO CHARGE.**

To ensure your safety and the quality of your vehicle, **please schedule an appointment with a Hyundai dealer as soon as possible to complete the remedy procedure.**

[Schedule appointment](#)

Additional Information

For more information about this critical recall including affected vehicles or frequently asked questions, you may view [Hyundai's official campaign page](#) or visit the [NHTSA website](#).

If you require further assistance, including info on reimbursement or updating ownership, please visit the [Hyundai Consumer Assistance Center](#) or by calling the Hyundai Motor America Virtual Assistant at [1-855-371-9460](tel:1-855-371-9460).

To better assist you during your call please have the last 8 characters of your VIN ready to enter when prompted.

Last 8 Characters: **##last_8_vin##**



[NHTSA.GOV](https://www.nhtsa.gov) [HYUNDAIUSA.COM](https://www.hyundaiusa.com) [PRIVACY](#)



You are receiving this notice because our records indicate that you own or lease the vehicle identified by the VIN on this notice.

This is an outbound email only. Please do not reply to this email.
This message was transmitted by Hyundai Motor America.

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Version 2:



Web version

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