



Spartan Chassis Recall - Power Steering Pump

Bulletin Type:	Safety Recall	Publication Date:	January 2022
Bulletin #(s):	21V-885 US 2021-701 Canadian	Make(s):	Entegra Coach
Chassis Recall #	Spartan 21V-752	Model(s):	Cornerstone
Flat Rate(s):	NA	Model Year(s):	2021

Incident:	Spartan RV Chassis is a division of Shyft Group and their number for this recall in the US is 21V-752. A machining defect may cause pressure to build in the power steering pump and break the shaft seal, resulting in a loss of power steering assist. A loss of power steering assist increases the risk of a crash.
Affected Units:	2021 Entegra Coach Cornerstone Class A motorhomes. The affected vehicles are built on 2020-2022 K3 and K4 model Spartan RV Chassis equipped with a power steering pump supplied by ZF Active Safety and Electronics.
Remedy:	The power steering pump will be reviewed. If the serial number falls within the serial number range of the affected pumps, it will be replaced at no charge. Reviewing the serial number should only take 1 hour. Replacing the power steering pump may take up to 3 hours. However, due to scheduling times the service provider may need your vehicle for longer. <u>*Call Spartan RV Chassis at 800-543-4277 to locate a qualified service center.</u>

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law. Jan. 2019.

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