

# SAFETY RECALL

Mack Trucks Inc.  
Greensboro, NC USA



Date	Number	Release	Page
11.2021	SC0432	01	1(3)

## ZF Power Steering Pump Replacement GR and LR

### RECALL INFORMATION

(November, 2021)

Mack has determined that certain model year 2021 trucks may have been built with a defective power steering pump. The possible defect in the power steering pump could cause it to leak power steering fluid. If this happens, there could be a loss of power steering assist. A loss of power steering assist may result in a sudden increase in steering effort, especially at low speeds. This could increase the risk of a crash.

Mack Trucks has not received any complaints or reports of vehicle crashes because of this issue.

To ensure that these vehicles meet Mack's stringent safety standards, the replacement of the power steering pump will be required.

### VEHICLES AFFECTED

Certain Mack North America vehicles manufactured between May, 18, 2020 and September, 25, 2020.

### VEHICLE QUANTITY

There are 92 vehicles affected by this recall (79 U.S., 13 Canada).

## Parts Information

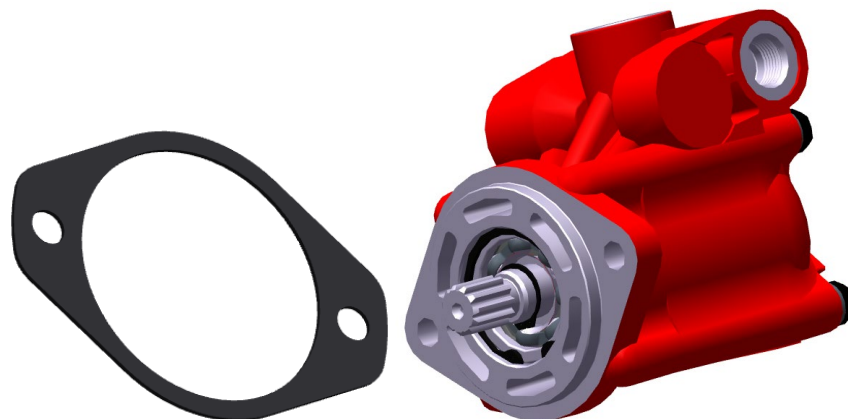
\* Indicates different part based on vehicle options. Only one power steering mounting gasket is required.

Part Number	Part Names	Quantity
21718559	Power Steering pump	1
8161532	Power steering pump mounting gasket (Diesel)	*1
25174196	Power steering pump mounting gasket (Gas)	*1
20706082	Mounting hardware (locking fluid per applied)	2
977937	Line Seals	2

## Repair Instructions

1. Secure vehicle for service.
2. Remove and replace power steering pump referencing IMPACT operation ID 6453-03-02-01.
3. Release vehicle to service.

Diesel Engine mounting gasket shown below



## REIMBURSEMENT

This repair is covered by an authorized Safety recall. Reimbursement is obtained through the normal claim handling process.	
	<b>UCHP Reimbursement</b>
<b>Claim Type</b> (used only when uploading from the Dealer Business System)	40
<b>Recall Status</b>	
Vehicle repaired per instructions	1-Modified per instructions
<b>Labor Codes</b>	
Primary Labor Code: <b>6453-03-02-01 Power Steering Pump, Replacement</b>	0.9 - 1.0
<b>Causal Part</b>	21718559
<b>Authorization Number</b>	C6636

**Note:** Dealers are to perform Safety Recall Campaign on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles are subject to a Safety Recall are brought to your dealership for service, or taken into your dealership vehicle inventory, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is sold or released to the owner.