

 Tesla, Inc. Service Bulletin		Update Vehicle Firmware to Correct False FCWs or AEBs	
SB-21-00-004 November 1, 2021			
Classification		Section/Group	Mobile Service
Recall Bulletin		00 - Inspection & Service	Can Perform (where permitted)
Model Year	Model	Country/Region	Version
2017 – 2021	All	United States, Canada	All
<small>The model(s) and model year(s) listed are a general approximation of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.</small>			

Recall Bulletin: Recall Bulletins are mandatory service procedures that must be carried out by Tesla-certified Service Centers. Recall work performed by uncertified technicians could lead to unsafe conditions or voided warranty provisions.

Condition

On certain vehicles operating firmware release 2021.36.5.2, a software communication error may, under a certain sequence of events, result in false forward collision warnings (FCW) and/or automatic emergency brake (AEB) events.

Correction

Inspect the firmware version installed in the vehicle and update it if necessary according to the procedure steps.

Correction Description	Correction	Time
Inspect Vehicle Firmware Version, No Update Necessary	S012100004	0.05
Inspect Vehicle Firmware Version, Update Firmware	S022100004	0.05

Procedure

- On the vehicle touchscreen, touch **Controls** (vehicle icon) > **Software**, and scroll down to display the vehicle firmware version.
- If the vehicle is operating with firmware version:
 - 2021.36.5.3 or a newer release than 2021.36.5.3, then no further action is necessary.
 - 2021.36.5.2, then update to the latest available firmware release.