

Technical BULLETIN

©2021 YAMAHA MOTOR CORPORATION, U.S.A.

SAFETY RECALL

This modification has top priority. This bulletin must be performed immediately to ensure customer safety.

NOTE: Bulletins that announce a recall will have an "R" at the end of the bulletin number.

CERTAIN 2021 MODEL MTT9GTM (TRACER 900 GT) MOTORCYCLES FACTORY MODIFICATION CAMPAIGN – Incorrect Vehicle Certification Label



INTRODUCTION

Yamaha Motor Corporation, U.S.A. has decided that a defect that relates to motor vehicle safety exists in certain 2021 model MTT9GTM (Tracer 900 GT) motorcycles that fail to conform to the requirements of 49 CFR Part 567, "Certification." In affected vehicles, the Vehicle Certification Label does not match the Vehicle Identification Number (VIN) stamped into the frame.

To correct this defect, Yamaha is initiating a Factory Modification Campaign. Affected units must have the incorrect label removed and replaced with a correct certification label. Without the correct VIN information, owners may be unaware of important safety recalls, increasing the risk of injury, fire, or crash.

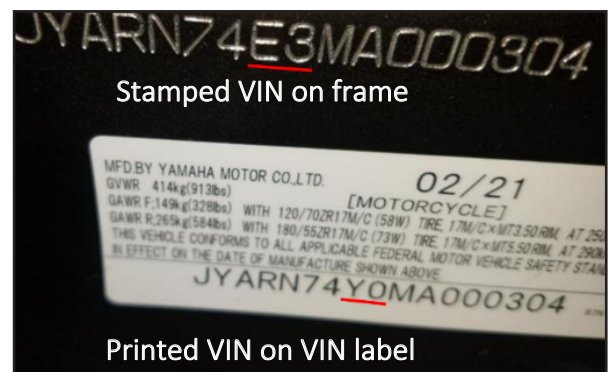
IMPORTANT:

The corrected Certification Label is matched to each unit's Vehicle Identification Number (VIN). Contact your Motorsports Technical Advisor (MTA) to get the specific label for the unit you are modifying. See the *Service Procedures* section in this bulletin for more information.

Yamaha is notifying all registered owners of affected vehicles by mail. A copy of our letter is included in this bulletin. The customer should take this letter along with the affected motorcycle to an authorized Yamaha dealer for modification.

If your dealership was invoiced for one or more affected units, a computer report listing all affected vehicles invoiced to your dealership is included with a mailed copy of this bulletin. Use the list to help ensure all vehicles are modified. All sold vehicles that have been registered with Yamaha will show the customer's name and address.

Your dealership must notify the owner of any affected motorcycle that was actually sold but listed as "unsold" in the report. You must modify all affected vehicles in your inventory as well as all customer-owned vehicles brought to you for this service. If you purchase an affected vehicle from another dealer, check to see if the procedures in this bulletin have already been performed before you sell the motorcycle.



Motorcycles that are affected should not be sold until they modified. It is a violation of Yamaha policy for your dealership to deliver any affected motorcycle to customers until the procedures in this bulletin are performed.

When the modification on each motorcycle is performed, follow the *Warranty Information* section of this bulletin to receive reimbursement. Be sure to use the Factory Modification Campaign procedures in Chapter 7 of the *Warranty and Y.E.S. Handbook* (LIT-11760-00-21).



DEALER ACTION SUMMARY

Unsold &

Sold Units: Use YDS Unit Status to check to be sure the unit is affected and that it is not already modified. If the unit is affected, check all 17 digits of the VIN printed on the Vehicle Certification Label to make sure it does not match the equivalent digits on the stamped VIN located on the frame. If the digits do not match, take a photograph showing the error. Replace the Vehicle Certification Label as instructed in this bulletin.

Parts: Request the correct Vehicle Certification Label from your MTA using a YDS Online Tech Request or Live Chat and attach the photo. The MTA will send you the correct label.

Warranty: Factory Modification Campaign. See the *Warranty Information* section of this bulletin. This modification applies to all affected units regardless of ownership or warranty status.

Notify

Customers: Yes, you must immediately contact any customer whose motorcycle shows as unregistered on the enclosed report. Yamaha has sent letters to customers whose motorcycles were registered with Yamaha as of 11/11/2021.



AFFECTED RANGE

Check Unit Status on YDS to make sure the Primary ID (PID) is listed below and is eligible for this repair. The affected units for this issue are:

Model Year	Model	Model Code	Primary ID		
			Prefix	Serial Numbers	
2021	MTT9GTM	BAP5	RN74E	0000301	0000302
				0000303	0000304
				0000305	0000306
				0000307	0000308
				0000309	0000310
	MTT9GTMC	BAP6	RN74Y	0000302	0000304
				0000306	0000307
				0000308	0000309

IMPORTANT: Affected Primary IDs may not be consecutive. Always check YDS Unit Status before starting any repair.



SERVICE PROCEDURES

1. Confirm that the unit is within the affected range and that it has not been modified by checking Unit Status on YDS (*Service > Unit Status*).
2. Remove the bolt at the front of the right side cowling.

NOTICE:

Be sure to use protective covers to protect the fuel tank, fenders, and other components from scratching or other damage.



3. Remove the reusable rivets (3 pieces) around the radiator.



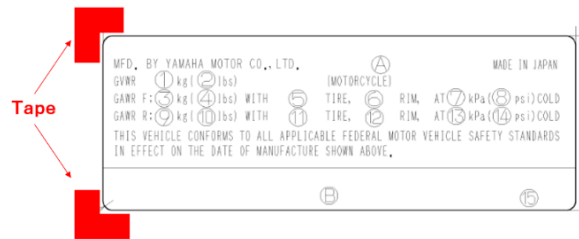
4. Remove the right side cover by pulling the three projections from the grommets.



5. Take a photo like the one depicted on page 1 of this bulletin that shows the mismatch in digits between the frame VIN and the one on the Vehicle Certification Label. Request the correct label from your MTA using a YDS Online Tech Request or Live Chat and attach the photo. The MTA will send you the correct label. After receiving the label, make sure the digits of the VIN printed on the Vehicle Certification Label match the equivalent digits on the stamped VIN located on the frame.

IMPORTANT: Wait until you are ready to install the label before requesting it; it is a controlled label and must not be misplaced.

6. Use tape to mark the mounting location of the original Vehicle Certification Label.



7. Gently peel the Vehicle Certification Label from the frame. Use a heat gun to ease the removal process. Once the incorrect label has been removed, please destroy it before throwing it away. Clean any remaining adhesive with soap and water or a detergent-based cleaner. Wipe the area using a dry rag.

NOTICE:

The surface must be completely clean and dry before installing the new label. If necessary, Brake and Contact Cleaner can be used to clean the surface. Brake and Contact Cleaner may instantly damage paint and some plastics; protect the area around the label and spray carefully.

8. Affix the new Vehicle Certification Label, using the edge of the tape previously applied as a guide to mark the proper mounting location. Remove the locating tape when finished.
9. Reinstall the side cowlings.





IDENTIFICATION PROCEDURE

After completing the procedure, make sure to properly record and submit the warranty claim for this campaign to ensure correct reimbursement and to update the unit's repair history in Yamaha's database.



WARRANTY INFORMATION

The owner of each registered motorcycle will receive a letter announcing this campaign. The customer's letter includes the Vehicle Identification Number and Recall Number.

The modification is authorized for all affected motorcycles, both sold and unsold, regardless of ownership or warranty status. You do not need the customer's letter to perform the modification or to file for reimbursement.

After completing the work, submit a Recall Claim for "Modification" as described below using Campaign Number **990151**. The labor allowance is **0.5 hours**.

To submit your Recall Claim on YDS, go to *Service > Warranty Claims / Authorization > Claims / Authorization > New*. Then, from the menu, select *Recall / Service per Bulletin*.

Add New Claim / Authorization

Normally Done:

- Warranty / Y.E.S. Claim - If repair is under \$1000
- Recall / Service per Bulletin
- Parts and ACC Quality Assurance Claim

Warranty Authorization:

- Warranty / Y.E.S. Authorization - If repair is \$1000 or over
- Out of Warranty Authorization
- Un Reported - In field from Authorization

Shipping Damage:

Shipping Damage Claims and Procedures

- Vehicle Damage Authorization - Pictures Required
- Consequential Damage Claim \$200 and under
- Consequential Damage Authorization \$200 and over - Pictures Required
- Missing Parts Claim \$200 and under
- Missing Parts Authorization \$200 and over

CONTINUE

Add New Claim / Authorization

Unit Recall/Service Campaign

ENTER CAMPAIGN CODE (990151) HERE

This screen allows you to enter Recall Request information for single or multiple Primary IDs.
NOTE: The same recall information will be used for all of the primary IDs provided.

*Campaign #:

Primary ID:

(OR) VIN/HRN:

Please Select Repair Option:

*Finish Date:

*Mile or Hour:

STEP 1: GET REPAIR OPTIONS <<

STEP 5: SUBMIT

Primary ID	Finish Date	Miles or

If you have any questions about proper procedures for Factory Modification Campaigns, see Chapter 7 in your *Warranty and Y.E.S. Handbook* (LIT-11760-00-21).



YAMAHA MOTOR CORPORATION, U.S.A. 6555 Katella Avenue, Cypress, CA 90630-5101 800-962-7926

IMPORTANT SAFETY RECALL

This notice applies to your motorcycle, VIN xxxxxxxxxxxxxxxxx **Model:**

November 12, 2021
990151

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A. has decided that certain 2021 model MTT9GTM (Tracer 900 GT) motorcycles fail to conform to the requirements of 49 CFR Part 567, "Certification." Our records indicate that you own the affected vehicle shown above.

The reason for this recall: In affected vehicles, the Vehicle Certification Label shows a Vehicle Identification Number (VIN) that does not match the VIN stamped into the frame as required by federal motor vehicle regulations, increasing the risk that a vehicle will not be remedied in a safety recall and the risk of injury, fire, or crash.

What Yamaha and your dealer will do: To correct this defect, your authorized Yamaha dealer will inspect the Vehicle Certification Label on your vehicle and replace it with one that matches. The replacement procedure itself takes about 30 minutes to do but be aware that your Yamaha dealer will need to keep your vehicle longer while they obtain the correct Vehicle Certification Label from Yamaha. There will be no charge to you for this procedure.

What you should do now: Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your motorcycle for this service. Remember to take this letter with you when you take in your motorcycle.

You should have this modification done by your dealer as soon as possible to avoid potential problems with vehicle registration or safety recalls in the future.

If you are unable to return to the Yamaha dealer who sold you the motorcycle, this service will be performed by any authorized Yamaha Motorcycle dealer. For the name of a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha web site at www.yamaha-motor.com.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help: If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.
Customer Relations Department
P.O. Box 6555
Cypress, CA 90630
Or call: 1-800-962-7926

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Refer to NHTSA recall number **21V-836**.

If you no longer own this Yamaha: If you have sold your motorcycle to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the Vehicle Identification Number (VIN) shown above your name on this letter.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,
Motorsports Service Support
Yamaha Motor Corporation, U.S.A.