

Service Bulletin

American Honda Motor Co., Inc.

SAFETY RECALL

2021 CT125A - Gearshift Pedal Replacement

BACKGROUND

Honda is launching a **SAFETY RECALL** on **CERTAIN 2021 CT125A** vehicles to replace the gearshift pedal for a potential defect that may result in the failure of the gearshift pedal weld increasing the risk of a crash or injury.

AFFECTED UNITS

CERTAIN NEW or USED 2021 CT125A.

To search for applicable recalls on a specific unit, you **MUST** use Unit Information on *iN*.

To manage your affected inventory, use your dealer *eResponsibility Report* on *iN*.

DEALER INVENTORY

As of October 14, 2021, **YOU MUST NOT SELL** any affected **NEW OR USED** motorcycle in the **AFFECTED UNIT** section until it is repaired, according to this Service Bulletin.

- To search for applicable recalls on a specific unit, you must use Unit Information on **iN**.
- To manage your affected inventory, refer to *eResponsibility Report on iN*.

Customer Notification

American Honda intends to mail customer letters to all owners of affected 2021 CT125A vehicles in November 2021. Customers will be informed that their vehicle may be affected by a safety related defect and will be advised to make an appointment with an authorized Honda dealer for repair.

PARTS INFORMATION

Parts will be available starting November 1 2021, and can be ordered through the normal parts ordering process.

MODEL	DESCRIPTION	PART NUMBER	QTY.
CT125A	Set, Gear Change Pedal	06710-K2E-305	1

* Gearshift Pedal Set Includes:

Pedal Comp, Gear Change (Qty. 1), Rubber, Gear Change Pedal (Qty. 1)

DEALER REPAIR RESPONSIBILITY

- Repairs must be performed by a qualified technician.
- Performing this repair exactly as shown in Repair Procedure instructions is critical for the remedy to be effective. Carefully follow all instructions.
- Service Management should inspect and confirm the repair.
- Dealer submission of a warranty claim affirms this repair was properly performed.

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CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your Honda. These procedures should not be attempted by any other individuals and you should not assume this bulletin applies to your Honda, or that your Honda has the condition described. To determine whether this information applies, contact an authorized Honda dealer.

TEMPLATE CLAIM INFORMATION

After completing a recall repair, immediately submit one template claim per affected VIN using the appropriate template information below.

MODEL	RESULT	TEMPLATE	FLAT RATE
CT125A	REPAIR	KM8A	0.5

WARRANTY QUESTIONS

If you have any warranty administration questions relating to template claims and claim filing procedures, please contact: Powersports Warranty Online: *iN > Service > Warranty & HondaCare > Warranty Connect Filing*

TECHNICAL QUESTIONS

If you have any technical questions relating to the repair procedure, please contact:

Powersports TechLine Online:

iN > Service > TechLine > TechLine Connect Or call (800) 421-1900, option 9

RECALL REPAIR IDENTIFICATION

Before you begin the repair procedure, verify that the unit has not already been repaired by searching *Unit Information* on **iN**.

RECALL REPAIR PROCEDURE

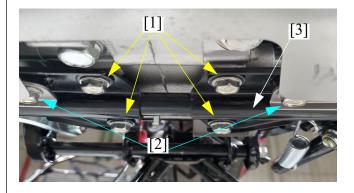
Use protective tape on the right side step bracket to prevent damage to the engine covers.



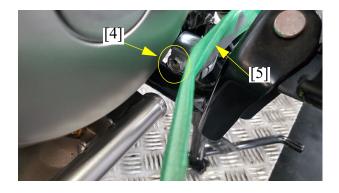
Remove the four flange bolts [1] from the step bar [3].

Note:

- This step is to allow clearance for the gearshift pedal removal.
- It is not necessary to remove the flange bolts [2] for the cover pipe L/R



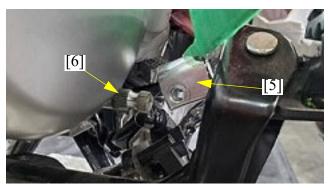
Remove gearshift pedal hex bolt [4] and gearshift pedal [5].



Install new gearshift pedal [5] onto the gearshift spindle [6].

Note:

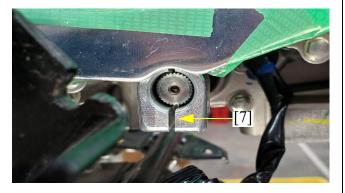
• Make sure grooves on the gearshift spindle and gearshift pedal align.



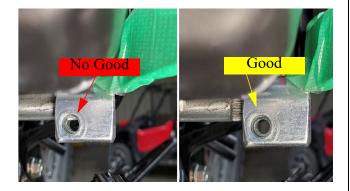
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Note:

• Make sure the gearshift pedal groove is perpendicular to the ground [7].



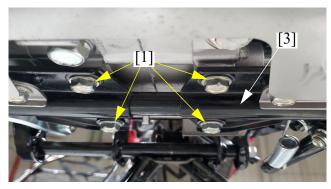
• Ensure that the gearshift pedal hole aligns with the boss on the gearshift spindle.



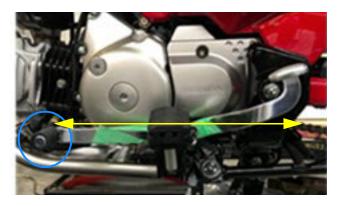
Install new gearshift pedal hex bolt [4]. Tighten new bolt to **7 lbf-ft (10 N·m)**



Install the four flange bolts [1] into the step bar [3]. Tighten the four bolts [1] to **16 lbf-ft** (**22 N-m**).



Final Check: Be sure the gearshift pedal is installed at the correct angle.



TEXT OF CUSTOMER LETTER

Customer letter forthcoming.