

Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2021100001, October 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLS-Class (167 platform)**
Model Year 2020

Replace Airbag Control Unit

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2020 GLS-Class vehicles (X167 platform), the airbag control unit software might not meet current production specifications. If the vehicle’s airbag control unit software does not meet current production specifications, in the event of a crash with activation of driver’s frontal airbag, the risk of injury to the driver might increase. MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the airbag control unit, which includes the correct software, on the affected vehicles.

Prior to performing this Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 3 vehicles are affected.

Order No. P-SC-2021100001

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Record

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Replace Airbag Control Unit

Model 167

- i** • Ensure use of **XENTRY Diagnosis version BD/DVD (06/2021)** or higher.
- Before starting the work procedure, install the **current version of all add-ons** in **XENTRY Diagnosis**.
- Make sure to follow the operation steps exactly as described in XENTRY Diagnosis.
- Use a battery charger to ensure sufficient power supply of the vehicle's **on-board electrical system battery** (greater than 12.5 V).
- If XENTRY Diagnosis is already connected to the vehicle, start with **operation step 2**.

i If two or more software updates or SCN codings are performed during one workshop visit, operation items 02-4762 and 02-5058 may be invoiced **only once for each workshop order**.

Work Procedure

1. Replace Supplemental Restraint System (SRS) control unit (**AR91.60-P-0624ME**).

i **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

Warranty Information

| Damage Code | Operation Number | Description | Labor Time (hrs.) |
|-------------|------------------|--|-------------------|
| 54 941 01 | 02-0737 | Replace SRS control unit Includes: Disconnect/connect ground line of battery | 2.1 |
| | 02-4762* | Connect/disconnect diagnostic system (XENTRY Diagnosis) | 0.1 |
| | 02-5058 | Connect/disconnect starter battery charger (with XENTRY Diagnosis connected) | 0.1 |

*Operation item may be invoiced **only once for each workshop order**.

i **Note:** *Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*