



## Spartan Chassis Recall - Instrument Cluster Goes Blank

<b>Bulletin Type:</b>	Safety Recall
<b>Bulletin #(s):</b>	21V-769 US 2021-608 Canadian
<b>Job Code(s):</b>	NA
<b>Flat Rate(s):</b>	NA

<b>Publication Date:</b>	October 2021
<b>Make(s):</b>	Jayco Motorized
<b>Model(s):</b>	Anthem, Aspire, Cornerstone, Reatta, Reatta XL, Embark
<b>Model Year(s):</b>	2019-2022

<b>Incident:</b>	Spartan RV Chassis is a division of Shyft Group and their number for this recall in the US is 21V-589. Under certain conditions, the instrument cluster may intermittently go blank for a period of time while the vehicle is in motion. Without the instrument cluster displaying important information such as vehicle speed, there may be an increased risk of a crash. The temperature in the area where the control module is mounted may exceed the programmed temperature setting of the control module due to closely routed defrost and defog duct work not being fully attached to the louvers. Gauge date or indicators may appear to be delayed or slow to update prior to the instrument cluster going blank.
<b>Affected Units:</b>	2019-2021 Anthem Class A      2021 Aspire Class A 2019-2021 Cornerstone Class A      2021-2022 Reatta Class A 2021-2022 Reatta XL Class A      2021 Embark Class A
<b>Remedy:</b>	The instrument cluster control module will be reprogrammed with a higher temperature setting and the defrost and defog ductwork will be secured to the louver(s). Additionally, the ductwork will be moved as far back as possible from the control module. The remedied component will have a different software version that is visible on the information screen. *Please call Spartan RV Chassis at 800-543-4277 to locate a qualified service center.
<small>Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law. Jan. 2019.</small>	
903 South Main Street • P.O. Box 460 • Middlebury, IN 46540	