



RECALL CAMPAIGN BULLETIN

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| Classification: BT21-017 | Reference: NTB21-088 | Date: September 23, 2021 |
|-----------------------------|-------------------------|-----------------------------|

VOLUNTARY SAFETY RECALL CAMPAIGN 2022 PATHFINDER; PASSENGER SIDE 2ND ROW CAPTAIN'S CHAIR OR BENCH SEAT FRAME INSPECTION

CAMPAIGN ID #: PC847
APPLIED VEHICLES: 2022 Pathfinder (R53)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

NOTE: This bulletin only applies to the passenger (RH) side 2nd row captain's chair or bench seat assembly (40%).

INTRODUCTION

Nissan is conducting this voluntary safety recall campaign, on certain specific model year 2022 Pathfinder vehicles, to inspect and, if necessary, replace the passenger (RH) side 2nd row captain's chair or bench seat assembly. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC847 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

REQUIRED SPECIAL TOOL

Each dealer has been shipped one Quick Scan Tool, special tool J-52352.

Additional tools are available from Tech•Mate online: www.nissantechmate.com, or by phone: 1-800-662-2001.



Figure 1

SERVICE PROCEDURE

Seat Frame Weld Inspection

1. Open the RH rear door and fold the 2nd row seat forward to the flat position.
2. Slide the RH 2nd row seat fully forward.
3. Using a finesse stick, disengage the lower seatback cover retainer, as shown in Figure 2.
 - a. Starting on the outboard side, carefully separate the lower seatback cover retainer.
 - b. Fold the lower portion of the seatback cover downward.

CAUTION

To avoid the risk of minor personal injury or property damage, use the recommended tool while performing this procedure, as there is a sharp edge under the lower seatback cover.

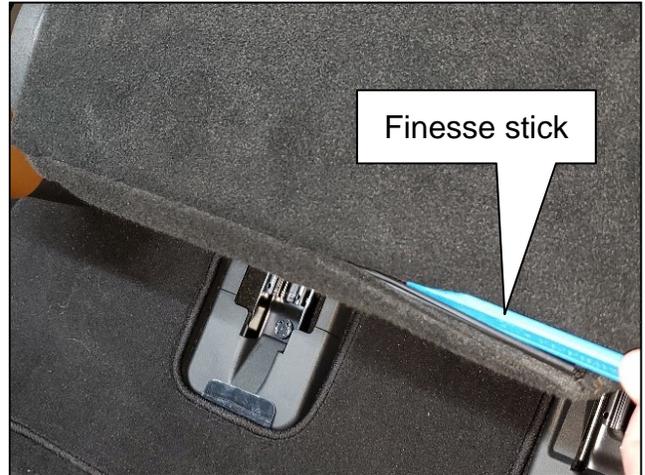


Figure 2

4. Lift the lower portion of the seatback cover out from the seatback frame slot, as shown in Figure 3.



Figure 3

- Carefully disengage the hook and loop fasteners and the seatback cover retainer on the outboard portion of the seatback, as shown in Figure 4.

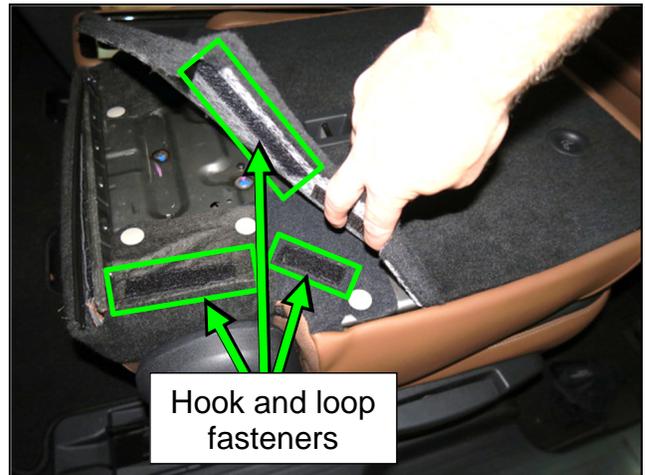


Figure 4

- Using a forked finesse stick, remove the three (3) retainer clips shown in Figure 5.

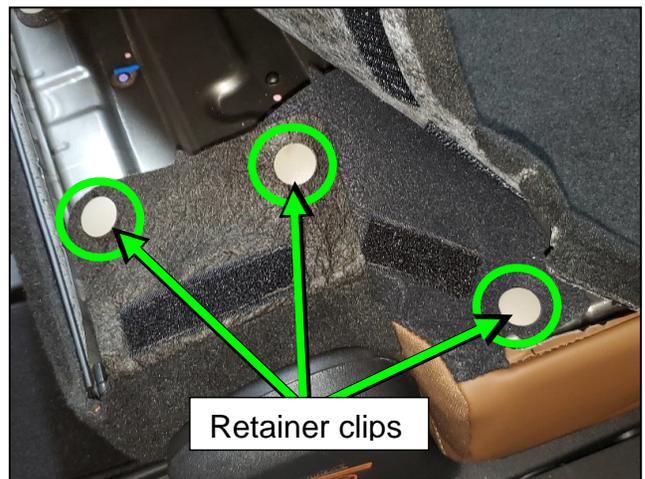


Figure 5

- Separate the seatback cover material and position it, as shown in Figure 6.



Figure 6

8. Using a suitable light source, look in the area shown in Figure 7 to locate the weld to be inspected.

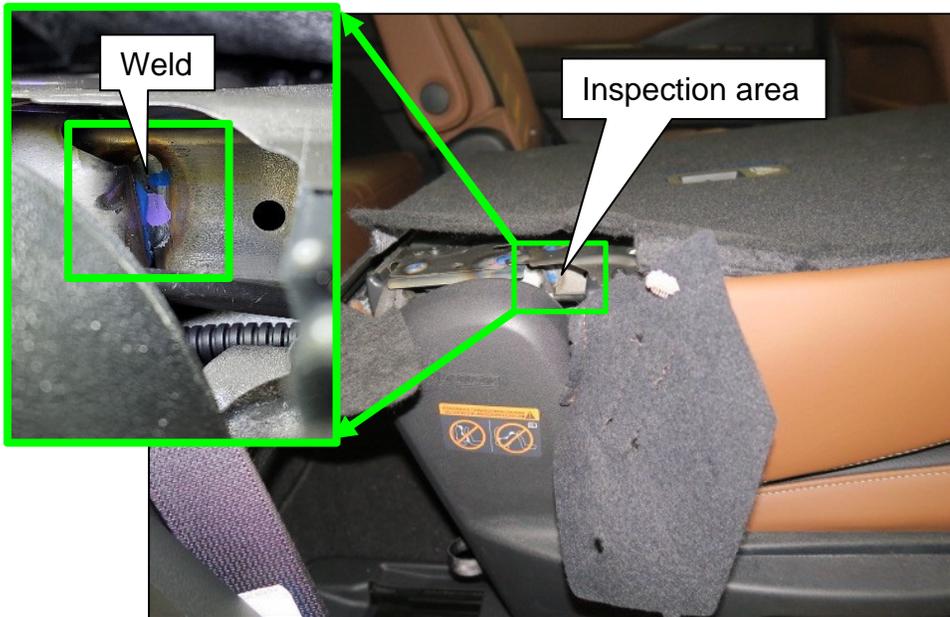


Figure 7

9. Inspect the weld for porosity or pitting.
- If the weld has signs of porosity (Figure 8), continue to step 10 on page 6 to determine the correct seat assembly part number for ordering.
 - If the weld does not have signs of porosity (Figure 9), reassemble the seatback in the reverse order of disassembly and skip to **CLAIMS INFORMATION** on the last page.

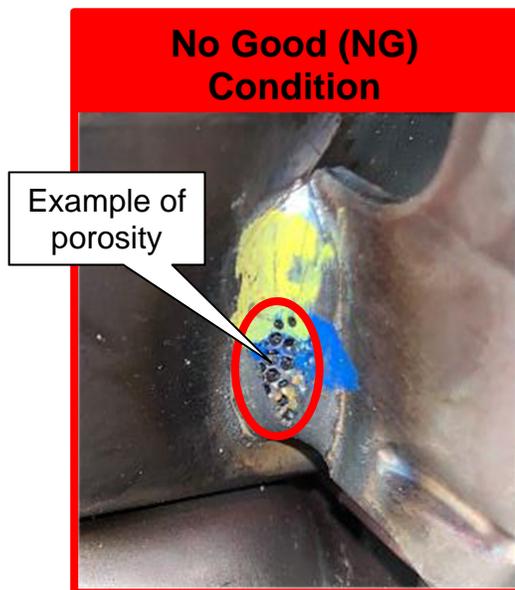


Figure 8



Figure 9

Order the Seat Assembly Replacement

IMPORTANT: Before starting, make sure:

- ASIST on the CONSULT PC has been synchronized (updated) to the current date.
- All C-III plus software updates (if any) have been installed.

10. Connect the quick scan tool (J-52352) to a CONSULT PC USB port.

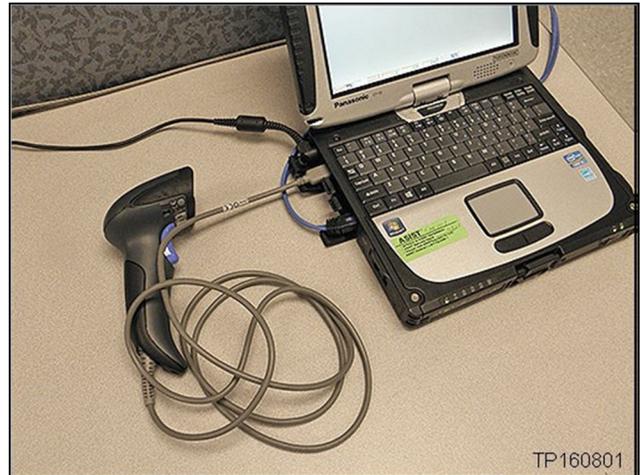


Figure 10

11. Open ASIST.

12. Select **Tech Support Info**, and then select **Bulletin Support Items**.

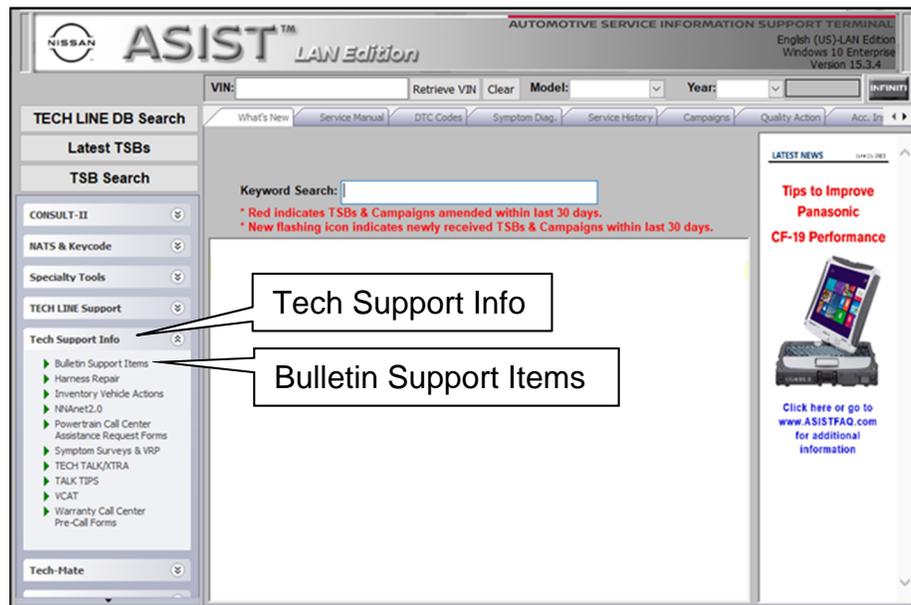


Figure 11

13. Select **CLICK HERE...** next to **PC845, PC846, PC847 2022 Pathfinder 2nd Row Seat Part Number Look up**.

NNA - Nissan Bulletin Support Items

Bulletin Support Items (Nissan) - Service Actions

R1814 Voluntary Safety Recall Campaign - 2009 Murano (Z51) Brake Fluid Flush Check Sheet [CLICK HERE...](#)

P0A08 Voluntary Service Campaign - 2010-2014 Murano (Z51) 2011-2015 Quest (E52) Brake Fluid Flush Check Sheet [CLICK HERE...](#)

Voluntary Safety Recall Campaign - MY17/18 Frontier, Versa SD/Note, Micra & MY17 NV1500-3500, NV200 + Taxi, Sentra Mechanical Key Ignition System [CLICK HERE...](#)

PC649 - ABS Actuator Inspection [CLICK HERE...](#)

Voluntary Safety Recall Campaign - MY2019 Altima; Brake pedal inspection [CLICK HERE...](#)

PC687 Rogue Rear Brake Caliper [CLICK HERE...](#)

PC716 - 2018 Altima/Rogue Cylinder Head Serial Number Inspection [CLICK HERE...](#)

PC804 Rogue Rear Brake Caliper [CLICK HERE...](#)

R21A4 Murano Rear Knuckle Inspection [CLICK HERE...](#)

PC845, PC846, PC847 2022 Pathfinder 2nd Row Seat Part Number Look up [CLICK HERE...](#) 

Figure 12

14. Enter the **Dealer Code**.

[PC845, PC846, PC847](#)
[2022 Pathfinder 2nd Row Seat Part Number Look up](#)

| | | |
|---|-----------------------------------|--|
| Dealer Code | <input type="text" value="XXXX"/> | |
| VIN | <input type="text"/> | |
| <small>Note: VIN can be scanned or entered manually</small> | | |
| <input type="button" value="Submit"/> | | |

Figure 13

17. The part number for the 2nd row seat assembly will be provided along with a **Confirmation code**.

[PC845, PC846, PC847](#)
[2022 Pathfinder 2nd Row Seat Part Number Look up](#)

| | | |
|---|---|--|
| Dealer Code | <input type="text" value="XXXX"/> | |
| VIN | <input type="text" value="XXXXXXXXXXXXXXXXXX"/> | |
| Note: VIN can be scanned or entered manually | | |
| RH2nd Row part number: | <input type="text" value="XXXXXX-XXXXXX"/> | |
| Confirmation code | <input type="text" value="XXXXXX"/> | |
| Note: Enter the confirmation code into the DBS comments section when placing the parts order. | | |
| | <input type="button" value="Submit"/> | |
| <input type="text" value="VIN number applicable for the campaign"/> | | |

Figure 17

18. Place an order in DBS for only the part that is needed.
- When placing an order in DBS, enter the **Confirmation code** into the comments section.
- IMPORTANT:** If the **Confirmation code** is not provided when the order is placed, the order will be canceled.

Side Airbag Module Registration

NOTE: A new Side Airbag Module is part of the replacement seat assembly and the replacement Side Airbag Module must be registered before the replacement seat assembly is installed.

19. Open ASIST.

20. Select **Tech Support Info**, and then select **Inventory Vehicle Actions**.

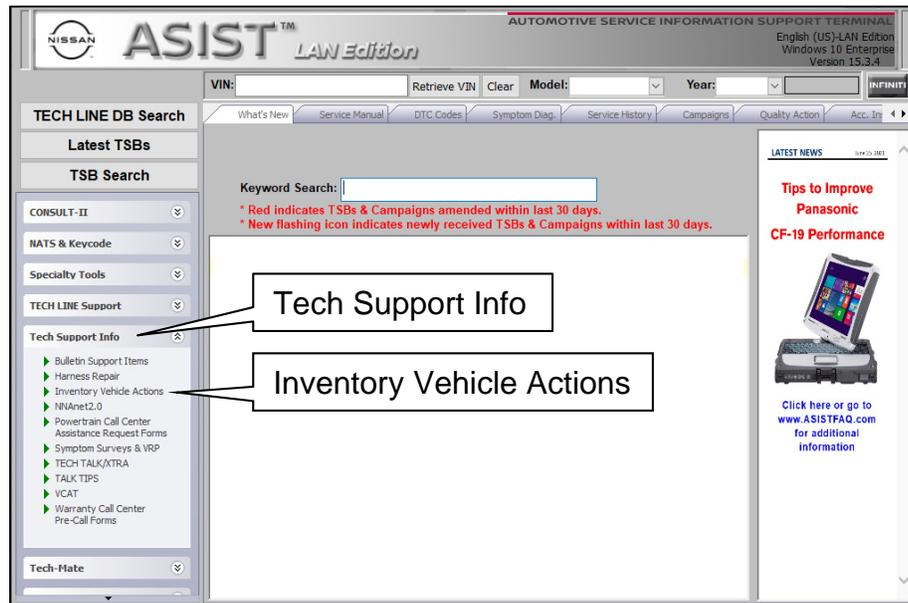


Figure 18

21. Select **CLICK HERE...** next to **Airbag to VIN Registration**.

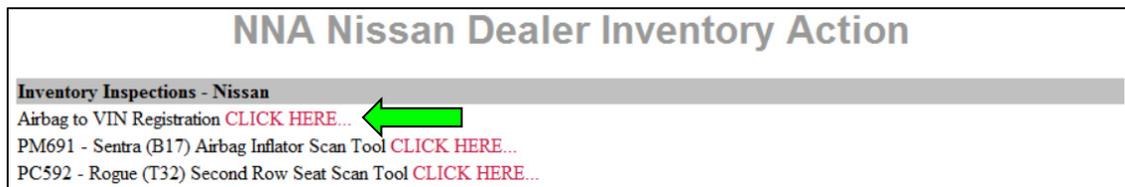


Figure 19

22. Using the quick scan tool (J-52352), scan the bar code on the VIN Certification Label located at the base of the B-Pillar.

NOTE:

- Make sure the VIN Certification Label is clean.
- Hold the quick scan tool (J-52352) about 6 inches away from the label.
- Hold the trigger down until the quick scan tool (J-52352) is finished scanning the label, an audible 'beep' sound will be heard.
- Some VIN Certification Labels may not scan quickly.
- Once the VIN automatically populates in the form, verify all 17 digits are correct (Figure 21).
- If needed, the VIN can be entered manually.



Figure 20

[Airbag to VIN Registration](#)
9/8/2021 11:03:15 AM (Mountain Standard Time)

Please enter/scan the VIN and Airbag Inflator Serial Number

Dealer Code

Key Number

VIN

Airbag Serial Number

Figure 21

23. Using the quick scan tool (J-52352), scan the QR code (serial number) on the new Airbag Module.

NOTE:

- Make sure the QR code label is clean.
- Hold the quick scan tool (J-52352) about 6 inches away from the QR code.
- Hold the trigger down until the quick scan tool (J-52352) is finished scanning the QR code, an audible 'beep' sound will be heard.
- Once the serial number automatically populates in the form, verify all the digits are correct (Figure 24).
- If needed, the serial number can be entered manually.

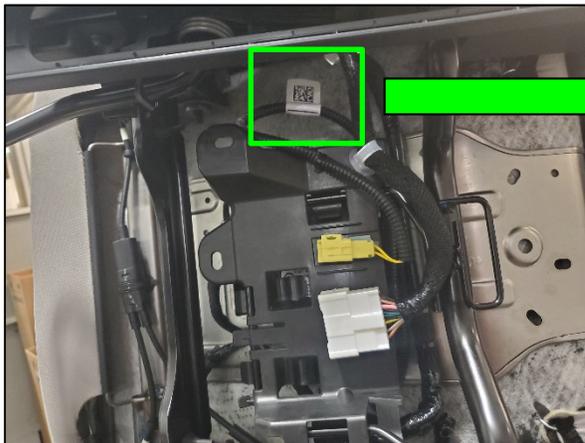


Figure 22



Figure 23

24. Select **Submit** on the ASIST screen.

Airbag to VIN Registration
9/8/2021 11:03:15 AM (Mountain Standard Time)
Please enter/scan the VIN and Airbag Inflator Serial Number

Dealer Code
Key Number
VIN XXXXXXXXXXXXXXXXXXXX
Airbag Serial Number XXXXXXXXXXXXXXXXXXXX **Submit**

Figure 24

RH Captain's Chair or Bench Seat Assembly Replacement

25. Replace the RH 2nd row seat assembly.
- Refer to the ESM: **BODY INTERIOR > SEAT > REMOVAL AND INSTALLATION > SECOND ROW SEATS > Removal and Installation**

PARTS INFORMATION

| DESCRIPTION | PART NUMBER | QUANTITY |
|--|-------------|------------------|
| SEAT ASSY – 2 nd ROW, RH (Seat Assembly) | 88000 – (1) | 1 (If Needed) |

(1) Refer to steps 10 - 18 on pages 6 - 9 to order the correct part number.

CLAIMS INFORMATION

Submit a “CM” line claim using the following claims coding:

| CAMPAIGN (“CM”) ID | DESCRIPTION | OP CODE | FRT |
|--------------------|--|---------|-----|
| PC847 | <u>OK Condition</u> Inspect RH 2 nd Row Captain’s Chair or Bench Seat Assembly (40%) | PC8470 | 0.2 |
| | <u>NG Condition</u> Inspect and Replace RH 2 nd Row Captain’s Chair or Bench Seat Assembly (40%) | PC8471 | 0.7 |

AMENDMENT HISTORY

| PUBLISHED DATE | REFERENCE | DESCRIPTION |
|--------------------|-----------|-----------------------------|
| September 23, 2021 | NTB21-088 | Original bulletin published |

