



HYUNDAI

Technical Service Bulletin

GROUP RECALL	NUMBER 21-01-073H
DATE DECEMBER 2021	MODEL(S) APPLICABLE VEHICLES BELOW

SUBJECT: ENGINE INSPECTION / REPLACEMENT
(RECALL CAMPAIGN 209)

★ IMPORTANT

*** Retail Vehicles ***

As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must also perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Vehicle Information Screen (VIS)" via WEBDCS to identify open recalls and campaigns.

Description: Certain applicable vehicles may have engines produced with conditions that can cause premature wear of the connecting rod bearings. A worn connecting rod bearing could result in abnormal knocking noise from the engine and/or illumination of the oil pressure warning light. Follow the procedure to inspect the vehicle to determine the applicable repair procedure based on the inspection results.

Applicable Vehicles:

Certain 2017 MY Sonata Hybrid (LF HEV) vehicles with Nu 2.0L GDI Hybrid engines
 Certain 2017 MY Tucson (TL) vehicles with Nu 2.0L GDI engines

Warranty Information:

MODEL	OP CODE	INSPECTION / OPERATION	OP TIME	CAUSAL P/N	NATURE CODE	CAUSE CODE
Sonata Hybrid (LF HEV)	11D196R0	BCT Pass	0.6 M/H	2D312-2EU02A	E74	ZZ7
	11D196R1	BCT No Pass	0.9 M/H			
	11D196R2	No BCT	1.2 M/H			
	11D196R3	BCT Pass w/ Abnormal Noise	1.2 M/H			
	11D196R4	Crankshaft Cannot Rotate	0.5 M/H			
Tucson (TL)	11D196R5	BCT Pass	0.6 M/H	2D352-2EU02	E74	ZZ7
	11D196R6	BCT No Pass	0.9 M/H			
	11D196R7	No BCT	1.2 M/H			
	11D196R8	BCT Pass w/ Abnormal Noise	1.2 M/H			
	11D196R9	Crankshaft Cannot Rotate	0.5 M/H			

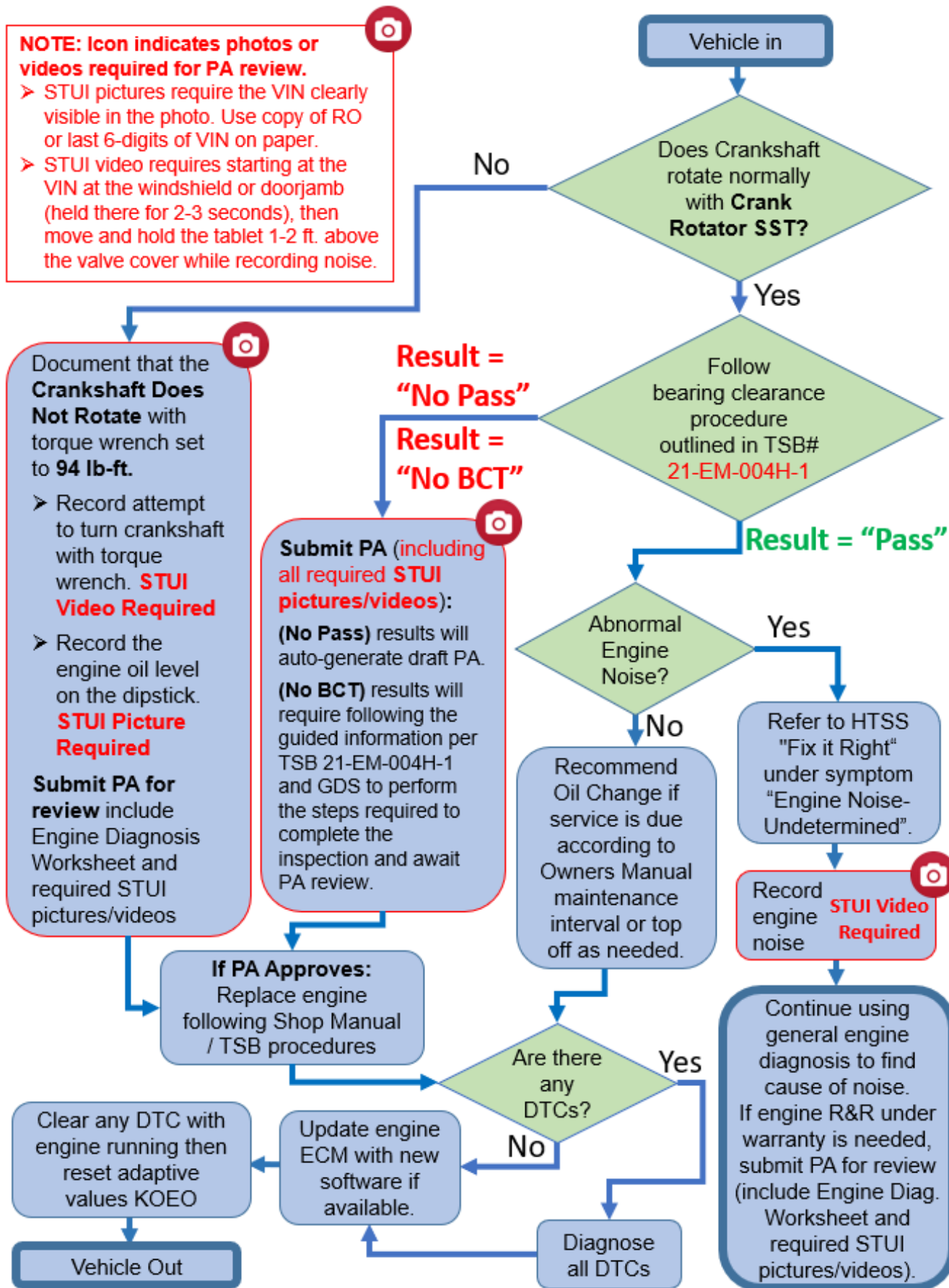
Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

NOTE 1: * Claim Submission Details *****

- **Inspection:** Submit for the inspection using the campaign claim entry screen & table specified above.
- **Engine Replacement:** If it is determined that the vehicle requires engine replacement based on the inspection results, submit the engine replacement as a separate warranty claim using standard LTS and follow the published service information from the applicable shop manual to remove and replace the engine assembly. Please ensure to follow standard warranty policy and use a new engine (long block) if vehicle is within 5 years/60,000 miles ("5/60") and a Reman when beyond 5/60 (if available).

NOTE 2: If a part that is not covered by this recall is found in need of replacement while performing this recall, and the affected part is still within warranty, include it with the separate engine warranty claim. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

Service Procedure Flowchart:



Service Procedure: (Refer to the QR link for additional video information →)

[Hyundai Service Learning – Recall 209 Service Procedure](#)



Engine Inspection - (Engine Rotation Check)

1. Rotate the crankshaft with the crank rotator SST.

- If the crankshaft cannot be turned with a moderate force, then measure the force required to turn the crankshaft with a torque wrench.
- If the SST or shop tools do not fit the specific vehicle type, remove the front RH wheel, and wheel liner or underbody tray as needed to rotate the crankshaft.

❖ **If the crankshaft rotates normally**, go to Step 2 below for “Bearing Clearance Test”.

❖ **If the force required for rotating the crankshaft is greater than 94 lb-ft., documentation through STUI video is required.**

- Bearing Clearance Test is not possible.
- **Take a STUI picture of the engine oil level on the dipstick** with the VIN clearly visible in the photo using a copy of the RO or last 6-digits of VIN on paper.
- Submit PA for engine replacement approval.
- Use appropriate Op Code for “**Crankshaft Cannot Rotate**” from the Warranty Information table to complete the inspection procedure.
- **Please submit the engine replacement as a separate warranty claim** using standard LTS labor operations for the applicable model for long block engine replacement.

NOTICE

If other engine accessory components are seized, remove the engine accessory belt prior to completing the engine rotation check.

Engine Inspection - (Bearing Clearance Test)

2. Refer to TSB # 21-EM-004H-1 to complete the Service Procedure for Bearing Clearance Test.

❖ **If the test result is “PASS”:**

- Save a screenshot of the results screen.
- Follow the remaining steps of the inspection TSB.
- Reinstall all components in the reverse order of removal.
- Check for DTCs and perform the appropriate diagnostic service. Ensure no warning lights are present to complete the procedure.
- Refer to Campaign 966 to update the Engine ECM if new software is available.
- Use appropriate Op Code for “**BCT Pass**” from the Warranty Information table to complete the inspection procedure.

❖ If the test result is “NO PASS”:

**** IMPORTANT *** Please note that a PA and Engine Diagnosis Worksheet will be auto generated and SAVED in DRAFT if a "NO PASS" result is achieved.*

- Save a screenshot of the results screen.
- Submit PA for engine replacement approval.
- Follow the remaining steps of this TSB to replace the engine (upon PA approval).
- Check for DTCs and perform the appropriate diagnostic service. Ensure no warning lights are present to complete the procedure.
- Refer to Campaign 966 to update the Engine ECM if new software is available.
- Use appropriate Op Code for “**BCT No Pass**” from the Warranty Information table to complete the inspection procedure.
- **Please submit the engine replacement as a separate warranty claim** using standard LTS labor operations for the applicable model for long block engine replacement.

❖ If the test result is “No BCT”:

- This screen may result if one or more cylinders were skipped in the BCT Process.
- Save a screenshot of the results screen.
- Record Error Code Number on Repair Order.
- Follow “Skipped Cylinder STUI Video Submission” steps on page 10 of **TSB 21-EM-004H-1** (or latest version) for recording appropriate STUI video of Skipped Cylinder Test.
- Submit PA for engine replacement approval.
- Follow the remaining steps of this TSB to replace the engine (upon PA approval).
- Check for DTCs and perform the appropriate diagnostic service. Ensure no warning lights are present to complete the procedure.
- Refer to Campaign 966 to update the Engine ECM if new software is available.
- Use appropriate Op Code for “**No BCT**” from the Warranty Information table to complete the inspection procedure.
- **Please submit the engine replacement as a separate warranty claim** using standard LTS labor operations for the applicable model for long block engine replacement.

NOTICE

PA Approval is required for engine replacement. Submit PA and refer to the Dealer Best Practices guide for the latest requirements for engine approval.

- **A picture of the lower end damage is required if present**
- **Use STUI feature on the GDS to take and submit pictures and videos.**

***** IF ENGINE REPLACEMENT IS REQUIRED AND APPROVED BY PA *****

Follow the published Service Information from the applicable **Shop Manual** to remove and replace the Engine Assembly.

Shop Manual Section Location: Engine Mechanical > Engine And Transaxle Assembly > Engine And Transaxle Assembly > **Repair Procedures**

- a) Be sure to connect the (2) oil coolant hoses between the oil cooler and the water temperature control assembly (if equipped).
 - Fill the cooling system with 50/50 ~ 70/30 (Water/Anti-Freeze) coolant mixture.
- b) Fill the engine crankcase:
 - Add engine oil amount specified for the engine for the **initial dry fill** of the crankcase.
 - With the fuel system disabled temporarily, crank the engine for several seconds to prime the lubrication system prior to starting the engine.
 - **Recommended Oil Specifications:**
 - 5W-30 Full Synthetic type with API SN/SN+/SP, ILSAC GF4/GF5 or higher service grade
- c) Start the engine to warm it up and begin the cooling system air bleeding process.
 - Check for any leaks during this time.
 - After the engine has warmed up to normal operating temperature, turn the engine off, wait a few minutes, and then **adjust the engine oil level up the “F” mark as shown.**
- d) Check for additional TSB to update the Engine ECM if new software is available.
- e) When all fluids have been fully filled and all work quality checks are completed:
 - Set the customer's audio station presets.
 - Relearn the Steering Angle Sensor using the GDS.
 - **Clear any DTC's (if present) with engine ON.**
 - Certain DTC's may reset if it's not cleared with the engine running.
 - Perform the appropriate diagnostic service for any DTC's.
 - Ensure no warning lights are present.
 - **Reset the engine adaptive values** using the GDS.
 - Perform a short road test to confirm normal vehicle drivability.

**NOTICE**

- **Clear any DTC's (if present) with engine ON. Certain DTC's may reset if not cleared with the engine running.**
- **Reset engine adaptive values.**