Keystone RV Company SAFETY ADVISORY # 21-214

Winntec Propane Regulators

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the Winn-Tec Model 6020 dual stage propane regulator may supply elevated, intermittent, or low propane pressure to the appliances. An increase in propane pressure, could cause the flame of the appliance to become larger, and under certain rare circumstances, may ignite adjacent materials resulting in a fire. Appliances that can be affected by an excessive flame are the stovetop, oven, hot water heater, furnace and refrigerator.

Mana Bandal

Year	Model	Serial Number Ranges
2019	Aspen Trail – All West Coast Models	KY920112 - KY923798
2020	Aspen Trail –All West Coast Models	LY920024 - LY923127
2021	Aspen Trail – All West Coast Models	MY920000 - MY924508
2019	Bullet – All Models	KD430165 - KD436285
		KT430001 - KT436306
		KX430142 - KX435913
2020	Bullet – All Models	LD430327 - LD435590
		LT430000 - LT435556
2021	Bullet – All Models	MD430000 - MD437450
		MT430122 - MT437775
		MX430846 - MX437333
2019	Coleman – All Models	KJ930191 - KJ938143
		KY930000 - KY939618
2020	Coleman – All West Coast Models	LY930086 - LY939457
2021	Coleman – All West Coast Models	MY930598 - MY943319
2019	Cougar – All West Coast Models	K1502058 - K1502604
		KC500000 - KC511764
2020	Cougar – All West Coast Models	LC500000 - LC509168
2021	Cougar – All West Coast Models	MC500000 - MC511344
2019	Fuzion – All Models	KF810000 - KF810912
2019	Hideout – All excluding the following: 175LHS, 176LHS, 177LHS,	K3246200 - K3249228
	178LHS, 179LHS, 186LHS	K7240033 - K7249276
		KN240000 - KN244975
2020	Hideout – All excluding the following: 172LHS, 174RK, 175LHS,	L7240000 - L7247770
	176LHS, 177LHS, 178LHS, 179LHS, 186LHS	LG247772 - LG247821
0004		LN246715 - LN246715
2021	Hideout – All excluding the following: 172TX, 174RK, 175BH,	M1240943 - M1251306
	176BH, 177RD, 178RB, 179RB, 186SS	M7240050 - M7252051
		MG240000 - MG240457
0040	Lucy and All Mandala	MN240708 - MN251309
	Impact – All Models	KF815000 - KF815486
2019	Kodiak – All Models	KJ970000 - KJ970956
2019	Passport – All Models	KD410120 - KD415440
		KK410235 - KK415422
		KT410000 - KT410119
		KX410387 - KX415258

2020	Passport – All Models	LD410121 - LD415190
		LK410021 - LK415698
		LX414878 - LX414879
2021	Passport – All Models	MD410225 - MD416609
		MK410000 - MK417154
		MX410540 - MX416559
2019	Residence – All Models	KW160000 - KW160310
2019	Retreat – All Models	KW260000 - KW260311
2019	Springdale – All Excluding the Following: 1700FQ, 1750RD,	K3100000 - K3106725
	1760BH, 1790FQ, 1800BH, 1860SS	KG100015 - KG106602
2020	Springdale – All Excluding the Following: 1700FQ, 1720TH,	L3100143 - L3108515
	1750RD, 1760BH, 1790FQ, 1800BH, 1860SS	LG100000 - LG108543
		LW101252 - LW101411
2021	Springdale – All Excluding the Following: 1740RK, 1750RD,	M3100001 - M3112383
	1760BH, 1790FQ, 1800BH, 1860SS, 2010BH	MG100000 - MG112380
2019	Sprinter – All Models	K1530000 - K1530973
2020	Sprinter – All Models	L1532712 - L1532785
2021	Sprinter – All Models	M1530000 - M1533327
2019	Summerland – All Models	K3150000 - K3151903

Parts Required: 1 - KRV # 696405 Regulator - Recall Only Kit - Auto Change Over - w/12"

Pigtails – UFP (Please order box qty of 10 or more – no VIN required. Part

number shipped will vary depending on supply available.)

Tools Required: - Open-end wrenches to replace regulator

PLEASE NOTE: Regulator date code is required for the claim. See Figure 1.

<u>Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were</u> repaired before they left Keystone.

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.

The remedy is to inspect the date code, see Figure 1. If the date code is 18 XX, 19 XX, 20 XX, or 21 XX replace the existing Winntec propane regulator with a new regulator, the regulator <u>date code is required for the claim</u>. See Figure 1.

<u>PLEASE NOTE: Depending on part availability you may receive different brand of regulator than</u> what is listed, with or without hoses. If a regulator is received without hoses it is acceptable to use the original hoses.

Approved Replacement Regulators From Stock or Local Purchase



REPAIR INSTRUCTIONS



Step 1

Locate the trailer on a level, flat, hard surface. Chock the wheels, turn off all appliances, and shut the valves on the propane bottles.

Step 2

Locate the Winntec propane regulator at the LP bottles. Inspect the date code. Only replace Winntec model 6020 with a date code of 18 xx, 19 xx, 20 xx or 21xx.

Step 3

Remove and replace the propane regulator using industry standards, followed by a drop pressure test to check for leaks.

Step 4

Note the regulator date code on the work order for claim. Proceed to warranty reimbursement.

WARRANTY REIMBURSEMENT

INSPECTION ONLY

Inspect the regulator brand and date code, <u>submit the claim</u> on Key Express using **Flat Rate Code # 7141442K**

In the Complaint section note: Safety Advisory # 21-414

In the Cause section note: Safety Advisory # 21-414

In the Correction section note: Inspected regulator and it is not a Winntec, it is X (list Brand

and model) or Date code is XX XX prior to the recalled

regulators.

The amount of time authorized for this repair is **0.3 hour**.

REPAIR

Submit the claim with date code on Key Express using Flat Rate Code #7141442B

In the Complaint section note: Safety Advisory # 21-414

In the Cause section note: Safety Advisory # 21-414

In the <u>Correction</u> section note: Replaced Winntec Regulator.

Date code is 18 XX/19 XX/20 XX/21 XX.

Please Note: If using a stock regulator from your parts, list

the make and model here or attach a picture.

The amount of time authorized for this repair is **0.5 hour**.

PARTS DISPOSITION

No return parts required.

If you have questions, please contact Customer Service:

Dutchmen: (855) 382-4100

Light Weight: (866) 273-1456

Premium: (866) 273-1454

Traditional: (855) 895-4422

Toy Haulers: (866) 273-1452