



INSTRUCTIONS FOR INSPECTING AND REPLACING WINDOW VENTS, IF NEEDED. PLUS, INSTRUCTIONS FOR SUBMITTING CLAIMS TO LIPPERT FOR REIMBURSEMENT OF INSPECTION AND REPAIR TIME, IF APPLICABLE.

NHTSA Safety Recall: 21V672

INSPECTION PER WINDOW ALLOTTED TIME = **.4 HOURS PER TRUCK**

VENT REPLACEMENT PER WINDOW ALLOTTED TIME = **.5 HOURS PER VENT**

INVOICE MAILED TO LIPPERT COMPONENTS – Email = claims@lci1.com

LIPPERT CUSTOMER SERVICE PH: 574-538-4514 if there are questions about filing a claim.

Information below that Lippert Requires to be on an invoice / claim submitted reimbursement:

Truck Complete 17 digit unit VIN

Bolt Custom Truck's or AA Truck Sleeper date of manufacture of the Sleeper – ***This can be obtained by viewing the sleeper's ID tag which is shown on the inside of cargo door. Or, can be obtained by contacting Bolt Custom Trucks at Ph: 260-748-0314 or Email: bcallan@boltcustom.com***

Date of Purchase by retail owner, if the truck has been purchased by retail owner

Retail owner name and address

Make and model of the Truck

Dealer or repair facility name and complete address where the inspection and repair has been performed.

Dealer or repair facility hourly rate

Labor Hours for the specific claim

Description of work performed

Photos of any issues found

A Lippert Claim Form is attached. Completion and submission of this specific form is not required, but it is attached for your convenience.

Lippert Window Vent Inspection Instructions

LIPPERT HEHR 6400 SERIES WINDOW VENT RECALL

Recall Number:	21E047		
Product:	Hehr 6400 Series Window Vent		
Date:	June 29, 2021	Labor Rate:	Inspection 0.4 hour per unit Replacement 0.5 hour per vent

Inspection

The provided gauge has a colored segment at one end (Fig. 5). Use the gauge as outlined in the instructions below to determine any possible break in the seal.

1. Be sure window is in closed position.
2. Lightly insert the gauge into the gap between the glass and the frame (Fig. 6) starting near the hinge on the exterior side of the window.
3. The gauge should stop within the colored segment (Fig. 7).
4. Continue reinserting the gauge at different points, working around the glass.

NOTE: If the gauge inserts beyond the colored segment (Fig. 8) this indicates a possible break in the seal and the vent of the window will need replacing.

Fig. 5



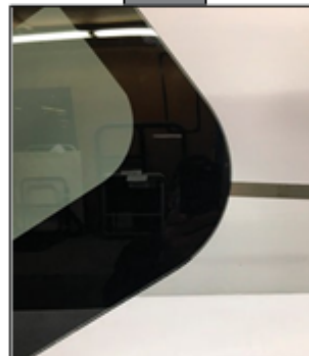
Fig. 6



Fig. 7



Fig. 8





Lippert Window Vent Replacement Instructions



MID-HINGE VENT REPLACEMENT FOR HEHR WINDOWS

TI-369

WINDOWS

Purpose

This document outlines the procedure for replacing the mid-hinge vent for Hehr windows.

Safety

Read and understand all instructions before installing or operating this product. Adhere to all safety labels.

⚠ CAUTION

The "CAUTION" symbol above is a sign that a procedure has a safety risk involved and may cause personal injury, product and/or property damage if not performed safely and within the parameters set forth in this document.

⚠ CAUTION

Use appropriate personal protective equipment (PPE) for the procedure being performed.

⚠ CAUTION

Moving parts can pinch, crush or cut. Keep clear and use caution.

Resources Required

- Cordless or electric drill or screw gun
- Phillips screw bit
- 3/16" drill bit
- Pop rivet gun
- Ladder



MID-HINGE VENT REPLACEMENT FOR HEHR WINDOWS

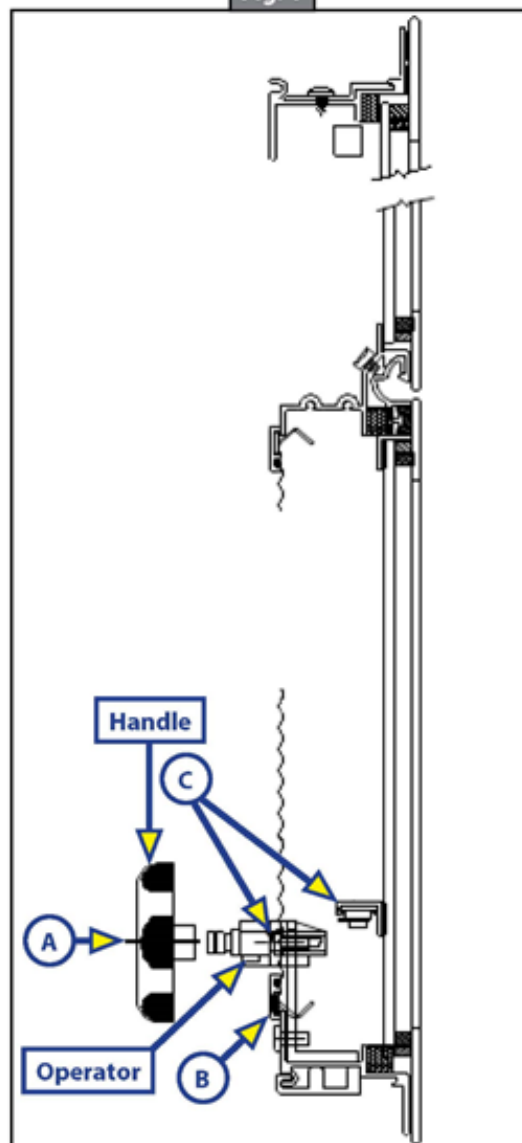
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WINDOWS

Procedure

1. Remove the screw securing the handle, then remove handle from operator (Fig. 1A). Retain screw and handle for re-installation.
2. Remove the screen by slightly lifting and pulling on the bottom of the screen frame. Once the bottom screen springs are free, continue to slightly pull until the screen is free from the window. Gently remove the screen over operator body (Fig. 1B). Retain for re-installation.

Fig. 1



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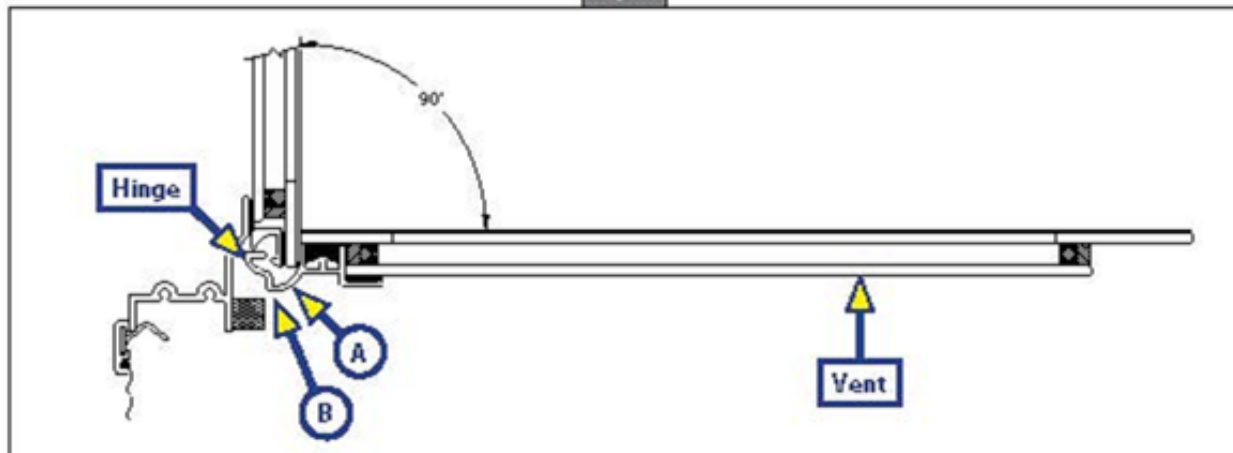
MID-HINGE VENT REPLACEMENT FOR HEHR WINDOWS

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WINDOWS

3. Remove operator using 3/16" drill bit. Drill out rivets, then lift and push operator from bracket and slide arms from the rail (Fig. 1C). Retain operator for re-installation.
4. Remove vent section by opening the vent section slightly past 90 degrees. Apply forward pressure at 90 degrees and the vent section will disengage and come out (Fig. 2A).
5. Replace the vent section. With the vent section at 90 degrees to the window, install the vent hinge portion into the mullion area (Fig 2B). As it contacts the back of the mullion, lift slightly and pull out on the vent section until it locks into place.

Fig. 2



6. After the vent is locked into place, rotate it to the closed position.
7. Install the operator and rivet into place.
8. Install screen.
9. Install handle and secure with screw.

As a supplier of components to the RV industry, safety, education and customer satisfaction are our primary concerns. Should you have any questions, please do not hesitate to contact us at (574) 537-8900 or by email at customerservice@lci.com. Self-help tips, technical documents, product videos and a training class schedule are available at lci.com or by downloading the MyLCI app.

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