

HUSQVARNA TECHNICAL BULLETIN HTB2106

JUNE 25, 2021

RECALL: THIS MODIFICATION HAS TOP PRIORITY AND MUST BE PERFORMED IMMEDIATELY TO ENSURE CUSTOMER SAFETY

CHECKING THE MOUNTING POSITION OF THE LICENSE PLATE HOLDER

AFFECTED MODELS:

2018, 2019, 2020 – VITPILEN 701

2019, 2020 – SVARTPILEN 701

RESTRICTIONS: AFFECTED MODELS ARE LINKED BY VIN IN HUSQVARNA DEALER.NET

INITIAL INFORMATION:

Husqvarna Motorcycles North America, Inc. has decided that a defect which relates to motor vehicle safety exists with the motorcycle models and years listed above in which the alignment of the gear teeth on the license plate holder and swingarm may be positioned incorrectly. This can lead to twisting of the license plate holder and subsequently to the loosening of the rear wheel axle collar nut. For this reason, the correct mounting position of the license plate holder and torque of the rear axle collar nut must be checked.

Incorrect alignment of the gear teeth on the license plate holder and swingarm could result in the possibility of the rear wheel axle nut becoming loose which may cause the license plate bracket to fall down and contact the rear wheel. This could cause injury to the rider or others and/or damage to property.

To remedy this defect, it is necessary to check the alignment of the gear teeth on the license plate carrier and swingarm and correct the alignment if necessary. The torque of the rear wheel axle collar nut must also be checked.

Husqvarna Motorcycles is notifying all registered owners of affected VITPILEN 701 and SVARTPILEN 701 motorcycles by mail. A copy of the customer letter is included in this bulletin. The customer should take the letter along with the affected motorcycle to an authorized Husqvarna Motorcycles Dealer to have the mounting position of the license plate holder and torque of the rear wheel axle collar nut checked.

Dealers must perform the check of the alignment of the gear teeth on the license plate holder and swingarm on all affected motorcycles in their inventory prior to any customer delivery. Any affected VITPILEN 701 and SVARTPILEN 701 motorcycles received directly from Husqvarna Motorcycles North America, Inc. requires the alignment of the gear teeth on the license plate holder and swingarm and rear wheel axle collar nut torque to be checked prior to customer delivery. Affected units acquired through dealer transfers or trades must be checked and remedied in Husqvarna Dealer.net to ensure and document that the repair has been performed.

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Motorcycles that are affected must not be sold or operated until the alignment of the gear teeth on the license plate holder and swingarm and rear wheel axle collar nut torque has been checked as described in this bulletin. It is a violation of Husqvarna Motorcycles North America, Inc. policy for an authorized Husqvarna Motorcycles Dealer to deliver any affected units to customers before the procedure in this bulletin has been performed. Husqvarna Motorcycles North America, Inc. must report to the federal government on a regular basis how many units have been inspected and repaired during this campaign. Be sure to submit your warranty request for reimbursement on every unit repaired to ensure accurate compliance numbers.

PROCEDURE FOR REPAIR:

1. Visually check the alignment of the gear teeth on the license plate carrier (B) and swingarm (C). (Fig. 1-3) to verify that they are aligned with each other.
2. If the alignment of the gear teeth on the license plate carrier (B) and swingarm (C) **is correct** as shown in Fig. 2 then retighten rear wheel axle collar nut to 90 Nm to complete the inspection.
3. If the alignment of the gear teeth on the license plate carrier (B) and swingarm (C) **is incorrect** as shown in Fig. 3 then loosen the components and align the gear teeth on the license plate carrier (B) and swingarm (C) correctly.
4. Retighten the rear wheel axle collar nut to 90 Nm to complete the repair.

Note: A corresponding description can also be found in the repair manual.

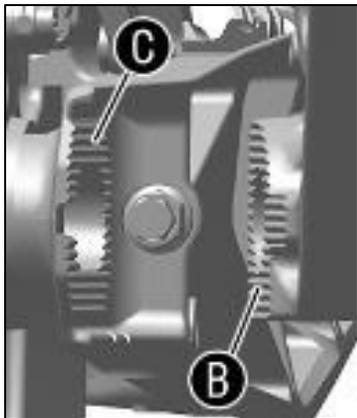


Fig. 1

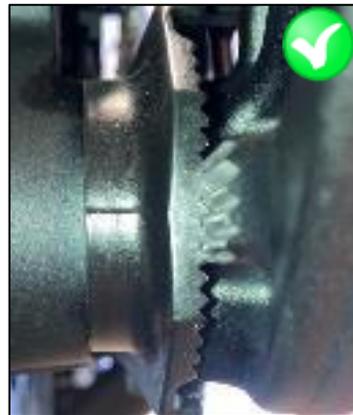


Fig. 2

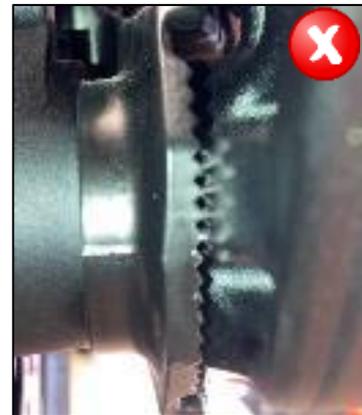


Fig. 3

Table 1 - Screw connections and torques

Component	Screw	Torque	Remark
Collar nut wheel spindle rear	M25x1,5	90 Nm	

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VEHICLE LOCK INFORMATION:

Unsold motorcycles that are linked to this recall are locked in the vehicle history. The vehicle lock prevents the motorcycle from being retailed to a customer before the recall is performed. In order to unlock the vehicle you must perform the recall and then submit a TI claim. After the TI claim is submitted it will be possible to unlock and retail the motorcycle.

WARRANTY INPUT INFORMATION:

This Technical Bulletin only affects certain VIN numbers! Please check the VIN by performing a Motorcycle History search in Husqvarna Dealer.net to determine if it's affected. If the motorcycle is affected you will see a link to the bulletin and its repair status in the history results. Husqvarna Motorcycles North America, Inc. will not warranty units whose VIN numbers are not listed as this bulletin does not apply to them. It is the responsibility of the dealer to determine if the unit requires this update by checking the vehicle history and understanding the instructions provided by this bulletin.

Please note that when entering a warranty claim on an affected model, you must perform a history search, expand the **Technical Information** window, click the blue arrow on the right side of the corresponding bulletin message.

You can now choose the TI Number from the list. The TI number for this procedure is according to the repairs performed and listed in the warranty claim input information; click **Continue with selected action code**. The Warranty Claim is automatically entered for you, including parts & labor. You must enter additional information in the required fields marked with an asterisk "*" before submitting the claim to Husqvarna Motorcycles. The flat rate time for this repair is based on the action performed and provided in minutes.

Warranty type:
TI warranty
Component group:
04 – Swingarm
Failure code:
900 – Failure identification by manufacturer
Failure causing part:
2100404211030S – License plate holder
Campaign code, parts, labor time:
Checking the mounting position of the license plate holder
Action code: 04_1918900_00
Labor time: 10 minutes
Parts: no
Are stock items affected:
No

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IMPORTANT SAFETY RECALL NOTICE NHTSA Recall No. xxxxxxx

Affected VIN: «Vin»
«PdiFirstName» «PdiLastName»
«PdiAddress1»
«PdiCity», «PdiProvince» «PdiPostalCode»

6/xx/2021

RE: Affected models:
2018, 2019, 2020 – VITPILEN 701
2019, 2020 – SVARTPILEN 701

Dear Husqvarna Motorcycles Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Husqvarna Motorcycles North America, Inc. has decided that a defect which relates to motor vehicle safety exists with the motorcycle models and years listed above. On affected motorcycles, it is possible that the alignment of the gear teeth on the license plate holder and swingarm may be positioned incorrectly.

Incorrect alignment of the gear teeth on the license plate holder and swingarm could result in the possibility of the rear wheel axle nut becoming loose which may cause the license plate bracket to fall down and contact the rear wheel. This could cause injury to the rider or others and/or damage to property.

To remedy this defect, it is necessary to have the alignment of the gear teeth on the license plate carrier and swingarm checked and the alignment corrected if necessary. The torque of the rear wheel axle collar nut must also be checked. This work must be performed by an authorized Husqvarna Motorcycles dealer and will be done free of charge.

Please contact your authorized Husqvarna Motorcycles dealer (log onto www.husqvarna-motorcycles.com for a complete dealer listing) as soon as possible to arrange having the alignment of the gear teeth on the license plate carrier and swingarm checked. It is suggested that you call your local authorized Husqvarna Motorcycles dealer to make an appointment to have the recall repair performed. The repair procedure will take approximately 10 minutes. However, it may be necessary to leave your motorcycle with the dealer for a longer period of time depending on their work schedule. Please present a copy of this letter along with your motorcycle to your local authorized Husqvarna Motorcycles dealer. There will be no charge for this service.

If you have any questions related to the content of this letter, please contact Husqvarna Motorcycles North America, Inc. Customer Relations at (888) 985-6090 for assistance. Furthermore, if you believe that Husqvarna Motorcycles has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform Husqvarna Motorcycles North America, Inc., of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

If you have already paid for a repair related to this concern before the date of this letter, you may be eligible for reimbursement. Please contact Husqvarna Motorcycles Customer Relations at the number above for more information.

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We apologize for any inconvenience and want to assure you that our commitment together with all Husqvarna Motorcycles Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,
Dealer Services Department
Husqvarna Motorcycles North America, Inc.

Customer Record Update Form

NOTICE: If you no longer own this motorcycle or have had an address change please complete the following portion of this letter and return to Husqvarna Motorcycles in the enclosed self-addressed envelope.

Please complete and return this portion to Husqvarna Motorcycles if ownership of the referenced motorcycle has changed. Please print legibly.

The new address is or I have sold the motorcycle to:

New owner's name _____	«Vin»
Address _____	«PdiFirstName» «PdiLastName»
City _____ State _____ Zip _____	«PdiAddress1»
Phone number _____	«PdiCity», «PdiProvince» «PdiPostalCode»
Email _____	
Date of Resale _____	

Returning this form will help us to contact the current owner and will enable us to update our records so you can be assured not to receive notifications for this motorcycle in the future. Thank you.

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