

RECALL 21V621, 2021-498 REMEDY INSTRUCTIONS



Make(s): SALEM & WILDWOOD
Model(s): Many
Model Year(s): 2019 - 2021

Concern:
The fresh water tank may not be secured properly.

Repair Code: RC-672-12-00-004086
Allotted Time: .25 HRS
Inspection Code: RC-672-05-00-004085
Allotted Time: .25 HRS

Photo(s) Required: Yes
Prior Authorization Required: Yes
Part(s) Kit Number: N/A
Part(s) Return: N/A

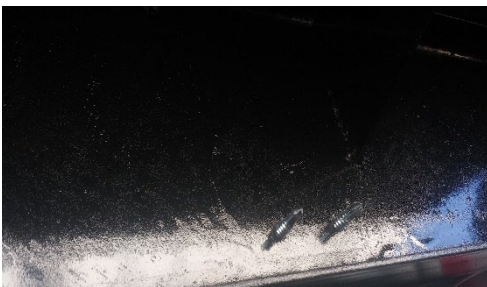
Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

INSPECTION

STEP 1: LOCATE THE FRESH TANK DRAIN. IT WILL LOOK LIKE THIS. THE DRAIN LOCATION IDENTIFIES THE LOCATION OF THE FRESH TANK.




STEP 2: IN SOME MODELS YOU WILL HAVE ONE FOREST INSTALLED TANK BAR ON ONE SIDE OF THE TANK AND A CHASSIS TANK MOUNT ON THE OTHER. SOME MODELS WILL BE TWO TANK BARS, ONE ON EITHER SIDE OF THE TANK. IN EITHER CASE, A TANK BAR SHOULD BE INSTALLED WITH TWO SELF-TAPPING SCREWS COMING THROUGH THE I BEAMS ON BOTH ENDS OF THE TANK BAR. IF INSTALLED CORRECTLY, IT WILL LOOK LIKE THIS ON THE EXTERIOR OF THE I BEAMS. CHECK THE I BEAMS ON BOTH SIDES OF THE UNIT AND VERIFY BOTH ENDS OF EACH TANK BAR WERE SECURED WITH TWO SELF-TAPPING SCREWS AS SHOWN IN THE PICTURE. FOR THE MODELS WITH TWO INSTALLED TANK BARS (ONE ON EACH SIDE OF THE FRESH TANK) YOU WILL NEED TO VERIFY BOTH BARS ARE INSTALLED USING TWO SELF-TAPPING SCREWS ON EITHER END. IF YOU FIND ONE OR MORE OF THE SELF-TAPPING SCREWS ARE NOT INSTALLED, THE UNIT WILL NEED TO HAVE A REPAIR COMPLETED TO AVOID POSSIBLE FAILURE OF THE SECUREMENT.



STEP 3: IF ALL SELF-TAPPING SCREWS ARE PRESENT, VERIFY THE TANK IS EMPTY AND THEN SHAKE THE TANK BACK AND FORTH BETWEEN THE TANK BARS. IF THE TANK MOVES 3/8THS OF AN INCH OR MORE BACK AND FORTH BETWEEN THE TANK BARS, THE TANK BARS SHOULD BE RE-SECURED TIGHTER TO THE TANK TO AVOID EXCESS PLAY AND POSSIBLE FAILURE OF THE SECUREMENT.

STEP 4: IF ALL SELF-TAPPING SCREWS ARE FOUND TO BE PRESENT AND THE TANK DOES NOT HAVE EXCESS PLAY WHEN SHAKEN, THE INSPECTION IS COMPLETE AND NO REPAIR IS NEEDED.

RECALL 21V621, 2021-498 REMEDY INSTRUCTIONS

	Make(s): SALEM & WILDWOOD Model(s): Many Model Year(s): 2019 - 2021	Repair Code: RC-672-12-00-004086 Allotted Time: .25 HRS Inspection Code: RC-672-05-00-004085 Allotted Time: .25 HRS
	Concern: The fresh water tank may not be secured properly.	Photo(s) Required: Yes Prior Authorization Required: Yes Part(s) Kit Number: N/A Part(s) Return: N/A

REPAIR INSTRUCTIONS FOR MISSING SELF-TAPPING SCREWS AND OR EXCESS MOVEMENT

NOTE: FOR MODELS WITH UNDER BELLY MATERIAL INSTALLED, CUTTING ACCESS HOLES OR PARTIAL REMOVAL OF THE UNDERBELLY WILL BE REQUIRED FOR A PROPER REPAIR TO THE UNIT. IF ACCESS IS GAINED VIA ACCESS HOLES, THE BELLY MUST BE PROPERLY REPAIRED WITH A PERMANENT, VISUALLY ACCEPTABLE REPAIR.

STEP 1: IF THE TANK BAR OR BARS ARE MISSING SELF TAPPING SCREWS WITH NO EXCESS MOVEMENT OF THE TANK: SELF-TAPPING SCREWS NEED TO BE ADDED FROM THE INSIDE OF THE I BEAM, TO THE EXISTING UNUSED HOLES IN THE TANK BAR FLANGES. ONCE ADDED, THE SECUREMENT SHOULD APPEAR SIMILAR TO THE PICTURES.



INSIDE OF I BEAM



OUTSIDE

STEP 2: IF THE TANK HAS EXCESS MOVEMENT: REMOVE THE EXISTING SELF-TAPPERS FROM ONE TANK BAR SO THAT TANK BAR IS FREE TO BE REPOSITIONED TIGHTER TO THE TANK. PUSH THE TANK ITSELF, TIGHT INTO THE TANK BAR OR CHASSIS MOUNT THAT IS STILL SECURE. THEN SLIDE THE LOOSE TANK BAR UP TIGHT TO THE TANK. RE-SECURE THE TANK BAR MAKING SURE ALL REQUIRED SELF-TAPPING SCREWS ARE INSTALLED ON BOTH ENDS.