

Aftersales TSO – Recall Campaign



MAS002761
(MTB 21-07)

From: Aftersales – TSO
To: Maserati Dealer Network
Auburn Hills, MI.
August 24, 2021

Recall Campaign # 432 – U.S.

M156 and M157 MY21 – TROFEO with 21” Tires (OPT 6H6 & 1LS) Incorrect Tire Placard

NOTE: Before starting this procedure, you MUST read these instructions carefully and completely.

MASERATI SAFETY RECALL NOTIFICATION

PERFORM THE PROCEDURE OUTLINED IN THIS TECHNICAL BULLETIN ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THE CAR IS IN THE SHOP FOR MAINTENANCE OR REPAIRS.

Maserati S.p.A. and MNA have determined that the above-described vehicles were manufactured with certain optional 21 inch tires (OPT 6H6 & 1LS) and may have incorrect inflation pressure indicated on the tire placard for the maximum load capacity per axle.

Description of Vehicle Safety Recall #432

Maserati S.p.A. and MNA have determined that the above described vehicles were manufactured with a tire label that lists the incorrect pressures for the optional 21 inch tires. Out of an abundance of caution, Maserati has decided to initiate this Voluntary Safety Recall #432 to replace the Tire Pressure Label (Fig.1) with a new Label that has the correct pressures listed and to update the “Vehicle Configuration” file to correct the TPMS thresholds in the Instrument cluster with the new values.

The remedy is to replace the placard (Fig.1) with the corrected labels and update the Tire Pressure Monitoring System on the affected vehicles. The remedy will be performed free of charge to the vehicle owner. MNA will pay you for the costs and labor necessary to remedy this recall campaign. The necessary components for this recall are currently available to dealers, and owners will be directed to contact their dealers for repairs.

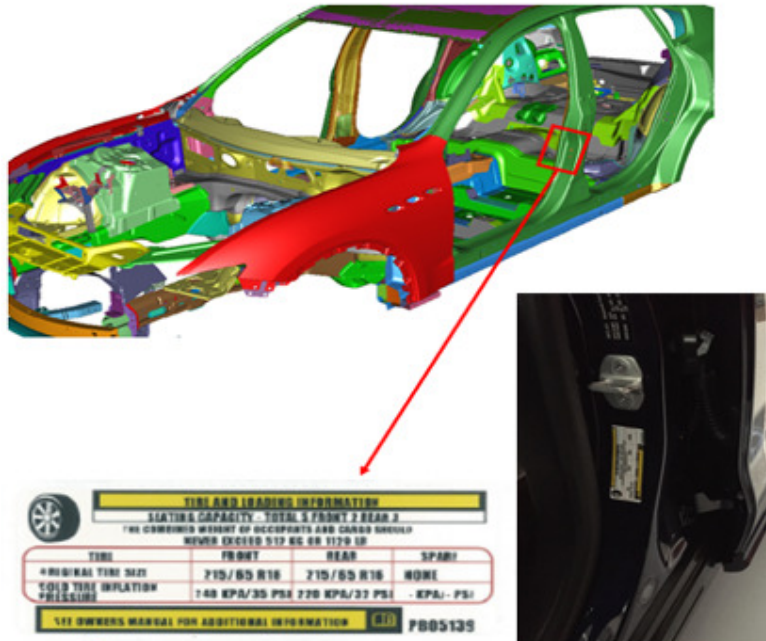


Fig.1

This repair procedure will be performed free of charge to the customer.

Which Vehicles Are Affected

Please refer to the VIN List in ModisCS+ and attached at the end of this bulletin for the affected vehicles in the U.S. and Canada.

Vehicle Remedy Information

1. Check that the vehicle is included in this Recall Campaign, and that the repair has not been previously performed.
2. Locate the Tire pressure label inside the driver's door opening, see Fig.1.
 - Remove the label.

NOTE: You can also use a heat gun to remove the label (not mandatory).

3. Carefully clean the application area.
4. Attach the new label in the same position.
5. Write the new "Vehicle Configuration" using the Maserati Diagnosi.
6. The recall procedure is now complete..

Parts Needed For The Recall

For this Recall Campaign the Tire Pressure Labels are made to order and are VIN specific. Please only order if you currently have a car on your lot or if you have scheduled the customer into your workshop for repair. The process to request a label is as follows:

1. Open a PHD using category "Other"
2. In the PHD mention this is for Campaign #432
3. Provide the VIN number or you can list multiple VIN numbers
4. Provide the part number you require

MNA dealer services team will confirm the VIN(s) provided are part of the campaign and enter the order the same day.

Description	P/N
Placard USA/Puerto Rico M156 and M157	670007376
Placard Canada M56 M157	670007768

NOTE: The new label will not have a vin number on it.

Entering A Warranty Claim

Warranty Information:

- Campaign Number.....432
- Cost Code.....24
- Defect Code.....063
- Component code.....9.17.011
- Labor Operation for Model Year 18.....9.17.011.C (0.5h)
- Component Part Number.....See parts section

If you have any questions, contact your Regional AfterSales Manager or the Technical Support Helpdesk.

Thank You for your continued support and cooperation.

Maserati North America Inc.
Aftersales Dept.

Recall #432 USA VIN List

Model	Complete VIN	VIN	Status
Ghibli Trofeo MY21	ZAM57ZSA0M1357945	357945	96
Quattroporte Trofeo MY21	ZAM56ZPA8M1357946	357946	96
Ghibli Trofeo MY21	ZAM57ZSA0M1359971	359971	96
Ghibli Trofeo MY21	ZAM57ZSAXM1359976	359976	96
Ghibli Trofeo MY21	ZAM57ZSA6M1364477	364477	92
Quattroporte Trofeo MY21	ZAM56ZPA1M1365600	365600	95
Ghibli Trofeo MY21	ZAM57ZSA3M1365621	365621	95
Ghibli Trofeo MY21	ZAM57ZSA9M1365624	365624	94
Ghibli Trofeo MY21	ZAM57ZSA5M1365653	365653	94
Ghibli Trofeo MY21	ZAM57ZSA4M1366440	366440	94
Ghibli Trofeo MY21	ZAM57ZSA6M1366441	366441	90
Quattroporte Trofeo MY21	ZAM56ZPA5M1366555	366555	95
Ghibli Trofeo MY21	ZAM57ZSA1M1366556	366556	95
Ghibli Trofeo MY21	ZAM57ZSA3M1366557	366557	95
Ghibli Trofeo MY21	ZAM57ZSA5M1366558	366558	93
Ghibli Trofeo MY21	ZAM57ZSA7M1366559	366559	95
Quattroporte Trofeo MY21	ZAM56ZPA9M1366560	366560	95
Quattroporte Trofeo MY21	ZAM56ZPA0M1366561	366561	95
Ghibli Trofeo MY21	ZAM57ZSA0M1366564	366564	93
Ghibli Trofeo MY21	ZAM57ZSA2M1366565	366565	93
Ghibli Trofeo MY21	ZAM57ZSA6M1366567	366567	95
Ghibli Trofeo MY21	ZAM57ZSA8M1366568	366568	95
Ghibli Trofeo MY21	ZAM57ZSAXM1366572	366572	95
Ghibli Trofeo MY21	ZAM57ZSA3M1366574	366574	94
Ghibli Trofeo MY21	ZAM57ZSA5M1366575	366575	95
Ghibli Trofeo MY21	ZAM57ZSA9M1366577	366577	94
Quattroporte Trofeo MY21	ZAM56ZPA6M1366578	366578	95
Ghibli Trofeo MY21	ZAM57ZSA9M1366580	366580	95
Ghibli Trofeo MY21	ZAM57ZSA0M1366581	366581	94
Quattroporte Trofeo MY21	ZAM56ZPA8M1366582	366582	95
Ghibli Trofeo MY21	ZAM57ZSA4M1366583	366583	95
Quattroporte Trofeo MY21	ZAM56ZPA1M1366584	366584	95
Ghibli Trofeo MY21	ZAM57ZSA8M1366585	366585	95
Ghibli Trofeo MY21	ZAM57ZSAXM1366586	366586	95
Quattroporte Trofeo MY21	ZAM56ZPA7M1366587	366587	95
Ghibli Trofeo MY21	ZAM57ZSA3M1366588	366588	95
Quattroporte Trofeo MY21	ZAM56ZPA0M1366589	366589	94
Ghibli Trofeo MY21	ZAM57ZSA5M1366592	366592	95
Quattroporte Trofeo MY21	ZAM56ZPA2M1366593	366593	95
Ghibli Trofeo MY21	ZAM57ZSA0M1366595	366595	95
Ghibli Trofeo MY21	ZAM57ZSA6M1366598	366598	95

Ghibli Trofeo MY21	ZAM57ZSA8M1366599	366599	95
Ghibli Trofeo MY21	ZAM57ZSA0M1366600	366600	95
Quattroporte Trofeo MY21	ZAM56ZPA8M1366601	366601	95
Ghibli Trofeo MY21	ZAM57ZSA4M1366602	366602	95
Ghibli Trofeo MY21	ZAM57ZSA6M1366603	366603	95
Ghibli Trofeo MY21	ZAM57ZSA8M1366604	366604	95
Quattroporte Trofeo MY21	ZAM56ZPA5M1366605	366605	95
Ghibli Trofeo MY21	ZAM57ZSA1M1366606	366606	95
Ghibli Trofeo MY21	ZAM57ZSA5M1366608	366608	93
Ghibli Trofeo MY21	ZAM57ZSA7M1366609	366609	95
Quattroporte Trofeo MY21	ZAM56ZPA4M1366613	366613	95
Ghibli Trofeo MY21	ZAM57ZSA4M1366616	366616	94
Quattroporte Trofeo MY21	ZAM56ZPA1M1366617	366617	95
Ghibli Trofeo MY21	ZAM57ZSA8M1366618	366618	93
Ghibli Trofeo MY21	ZAM57ZSAXM1366619	366619	94
Ghibli Trofeo MY21	ZAM57ZSA6M1366620	366620	94
Ghibli Trofeo MY21	ZAM57ZSA8M1366621	366621	95
Quattroporte Trofeo MY21	ZAM56ZPA5M1366622	366622	95
Ghibli Trofeo MY21	ZAM57ZSA1M1366623	366623	95
Ghibli Trofeo MY21	ZAM57ZSA3M1366624	366624	93
Ghibli Trofeo MY21	ZAM57ZSA7M1366626	366626	93
Ghibli Trofeo MY21	ZAM57ZSA0M1366628	366628	93
Ghibli Trofeo MY21	ZAM57ZSA2M1366629	366629	95
Ghibli Trofeo MY21	ZAM57ZSA9M1366630	366630	95
Ghibli Trofeo MY21	ZAM57ZSA0M1366631	366631	93
Quattroporte Trofeo MY21	ZAM56ZPA8M1366632	366632	95
Ghibli Trofeo MY21	ZAM57ZSA4M1366633	366633	95
Ghibli Trofeo MY21	ZAM57ZSA6M1366634	366634	93
Ghibli Trofeo MY21	ZAM57ZSAXM1366636	366636	95
Quattroporte Trofeo MY21	ZAM56ZPA7M1366637	366637	95
Ghibli Trofeo MY21	ZAM57ZSA3M1366638	366638	95
Ghibli Trofeo MY21	ZAM57ZSA5M1366639	366639	95
Quattroporte Trofeo MY21	ZAM56ZPA7M1366640	366640	95
Ghibli Trofeo MY21	ZAM57ZSA3M1366641	366641	95
Quattroporte Trofeo MY21	ZAM56ZPA0M1366642	366642	95
Ghibli Trofeo MY21	ZAM57ZSA7M1366643	366643	95
Ghibli Trofeo MY21	ZAM57ZSA9M1366644	366644	93
Ghibli Trofeo MY21	ZAM57ZSA6M1366648	366648	93
Quattroporte Trofeo MY21	ZAM56ZPA9M1367045	367045	95
Quattroporte Trofeo MY21	ZAM56ZPA0M1367063	367063	94
Quattroporte Trofeo MY21	ZAM56ZPA6M1369819	369819	92
Ghibli Trofeo MY21	ZAM57ZSA9M1369821	369821	90
Quattroporte Trofeo MY21	ZAM56ZPA8M1369823	369823	90
Quattroporte Trofeo MY21	ZAM56ZPAXM1369824	369824	93
Ghibli Trofeo MY21	ZAM57ZSA8M1369924	369924	93
Ghibli Trofeo MY21	ZAM57ZSAXM1369925	369925	95

Ghibli Trofeo MY21	ZAM57ZSA1M1369926	369926	93
Ghibli Trofeo MY21	ZAM57ZSA3M1369927	369927	95
Ghibli Trofeo MY21	ZAM57ZSA5M1369928	369928	94
Ghibli Trofeo MY21	ZAM57ZSA7M1369929	369929	95
Ghibli Trofeo MY21	ZAM57ZSA3M1369930	369930	94
Ghibli Trofeo MY21	ZAM57ZSA5M1369931	369931	95
Ghibli Trofeo MY21	ZAM57ZSA7M1369932	369932	95
Quattroporte Trofeo MY21	ZAM56ZPA4M1369933	369933	95
Quattroporte Trofeo MY21	ZAM56ZPA7M1369943	369943	95
Ghibli Trofeo MY21	ZAM57ZSAXM1371271	371271	95
Quattroporte Trofeo MY21	ZAM56ZPA4M1371486	371486	93
Quattroporte Trofeo MY21	ZAM56ZPA1M1371669	371669	95
Quattroporte Trofeo MY21	ZAM56ZPA6M1371697	371697	95
Quattroporte Trofeo MY21	ZAM56ZPA8M1371698	371698	95
Quattroporte Trofeo MY21	ZAM56ZPAXM1373128	373128	95
Ghibli Trofeo MY21	ZAM57ZSA6M1374362	374362	92
Quattroporte Trofeo MY21	ZAM56ZPA1M1374460	374460	95
Quattroporte Trofeo MY21	ZAM56ZPA6M1375135	375135	70
Ghibli Trofeo MY21	ZAM57ZSA9M1375148	375148	30
Ghibli Trofeo MY21	ZAM57ZSA5M1375664	375664	90
Ghibli Trofeo MY21	ZAM57ZSA9M1375666	375666	70
Quattroporte Trofeo MY21	ZAM56ZPA4M1376610	376610	93
Quattroporte Trofeo MY21	ZAM56ZPA3M1376615	376615	94
Quattroporte Trofeo MY21	ZAM56ZPA2M1376945	376945	30
Ghibli Trofeo MY21	ZAM57ZSA0M1377273	377273	93
Ghibli Trofeo MY21	ZAM57ZSA2M1377288	377288	93
Quattroporte Trofeo MY21	ZAM56ZPA9M1377333	377333	94
Quattroporte Trofeo MY21	ZAM56ZPA2M1377335	377335	90
Ghibli Trofeo MY21	ZAM57ZSA2M1377355	377355	92
Ghibli Trofeo MY21	ZAM57ZSA5M1377396	377396	93
Ghibli Trofeo MY21	ZAM57ZSA9M1377398	377398	94
Quattroporte Trofeo MY21	ZAM56ZPAXM1377406	377406	90
Ghibli Trofeo MY21	ZAM57ZSA6M1377424	377424	90
Quattroporte Trofeo MY21	ZAM56ZPA3M1377442	377442	90
Quattroporte Trofeo MY21	ZAM56ZPA5M1377443	377443	91
Quattroporte Trofeo MY21	ZAM56ZPA6M1377449	377449	93
Quattroporte Trofeo MY21	ZAM56ZPA2M1377450	377450	90

Recall #432

Puerto Rico VIN List

Model	Complete VIN	VIN	Status
Ghibli Trofeo MY21	ZAM57ZSA7M1367713	367713	95

August 24, 2021

NHTSA Recall#: 21V613

Dear Maserati Dealer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and Maserati North America, Inc. (MNA), have decided that a defect that relates to motor vehicle safety exists in certain 2021 Model Year Maserati Quattroporte V8 Trofeo and Ghibli V8 Trofeo.

Maserati S.p.A. and MNA have determined that the above-described vehicles were manufactured with certain optional 21 inch tires (OPT 6H6 & 1LS) and may have incorrect inflation pressure indicated on the tire placard for the maximum load capacity per axle. Unexpected handling characteristics or sudden air pressure loss which could cause a vehicle to crash without prior warning when the vehicle is fully loaded.

The remedy is to replace the placard with the corrected labels and update the Tire Pressure Monitoring System on the affected vehicles. The remedy will be performed free of charge to the vehicle owner. MNA will pay you for the costs and labor necessary to remedy this recall campaign. The necessary components for this recall are currently available to dealers, and owners will be directed to contact their dealers for repairs.

Maserati dealers must ensure recalls are completed after having been notified by MNA that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In MNA's case, this notification would typically be made by the issuance of a recall notification in the form of a Technical Bulletin.

Continued on next page

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a recall campaign is announced by MNA, **dealers must ensure that all recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that dealers must not illegally sell, lease, or deliver new motor vehicles or new items of replacement equipment to consumers with an open recall.**

Under the terms of the Certified Pre-Owned (“CPO”) program, CPO vehicles with an open recall may not be sold or delivered to the consumer.

Finally, MNA dealers **should not sell or use parts that have been recalled by MNA. Please follow the specific instructions provided by MNA about the return or disposition of the parts.**

If you have any of the affected vehicles in your stock, you must not sell them until you have performed the necessary recall repairs on the vehicle. If you have sold any of the vehicles with VINs indicated in the enclosed instructions and have not yet sent in the new owner information to MNA, please do so at once so that MNA may notify these owners.

Thank you for your cooperation.

Sincerely,

Maserati Vehicle Safety and Regulatory Compliance