

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: MINI Recall 21V-554: Safety Belt Retractor - Update
Date: Friday, July 23, 2021 11:11:31 AM

Publish Date: July 23, 2021
From: Technical Service
Expiration Date: August 6, 2021

DCSnet Message
Urgent



Subject: **MINI Recall 21V-554: Safety Belt Retractor - Update**







July 23, 2021 Update:

Bulletin M72 01 21 has been posted to TIS and remedy is now available. The expected failure rate is less than 1%.

Message from July 15, 2021:

BMW AG is conducting a Voluntary Non-Compliance Recall (effective July 15, 2021) on certain Model Year 2021 MINI vehicles that were produced between November 30, 2020 and February 12, 2021.

Sincerely,
Technical Service

Attachments:  [M720121 Recall Notice\[1627052563851\].pdf](#) 
 [M720121_2021-Fxx-Gxx-SafetyBeltRetractor\(ALR\)-FAQ-\(15Jul2021\)](#)
[\[1627052563851\].pdf](#) 
 [M720121_REV01\[1627052563851\].pdf](#)  [M720121 Recall](#)
[Notice\[1627052563851\].pdf](#)
[M720121_2021-Fxx-Gxx-SafetyBeltRetractor\(ALR\)-FAQ-\(15Jul2021\)](#)
[\[1627052563851\].pdf](#)
[M720121_REV01\[1627052563851\].pdf](#)

Recipients: MINI Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
MINI Passenger Cars, CC-All





SIM 72 01 21

2021-07-23

RECALL 21V-554: SAFETY BELT RETRACTOR

This Service Information Bulletin (Revision #1) replaces SI M72 01 21 **dated July 2021**.

What's New (Specific text highlighted):

- Cause, Correction, Procedure, Parts, Warranty sections added

MODEL

| E-Series | Model Description | Production Date |
|----------|---------------------|--------------------------------------|
| F54 | MINI Clubman | December 1, 2020 – February 5, 2021 |
| F55 | MINI Hardtop 4 Door | November 30, 2020 - February 5, 2021 |
| F56 | MINI Hardtop 2 Door | November 30, 2020 - February 5, 2021 |
| F57 | MINI Convertible | January 20, 2021 – February 8, 2021 |
| F60 | MINI Countryman | December 8, 2020 – February 12, 2021 |

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG is conducting a Voluntary Non-Compliance Recall (effective July 15, 2021) on certain Model Year 2021 MINI vehicles that were produced between November 30, 2020 and February 12, 2021.

The passenger front safety belt retractor may not have been produced to supplier specifications. As a result, it may not be possible to firmly secure (“lock”) a child seat in place using the Automatic Locking Retractor (ALR) function. **However, in a crash, the safety belt will still lock and firmly secure a child seat (or a passenger) via the Emergency Locking Retractor (ELR) function.** Also, the LATCH system (lower anchors and top tether) is available in all potentially affected vehicles for use with a child seat, if the child seat has the corresponding LATCH system.

The Recall Notice and Q&A have been attached for further information.

CAUSE

The passenger’s front safety belt retractor may not have been produced to supplier specifications.

CORRECTION

The passenger’s front safety belt retractor will be inspected for correct function and, if necessary, replaced.

PROCEDURE

Step 1: Put the seat belt across the empty front passenger seat and insert the metal tongue of the belt into the buckle.

Step 2: Pull the seat belt strap all the way out of the retractor to activate the Automatic Locking Retractor (ALR). You will feel/hear when the belt is fully pulled out of the retractor.

Step 3: Carefully let the seat belt retract fully back into the retractor while the seat belt remains buckled simulating a restrained child seat. You will notice that when in ALR mode, there is a ratcheting/clicking noise from the retractor. This is normal.

Step 4: Grasp the torso portion of the belt and carefully pull on the belt in an attempt to pull the belt back out of the retractor. The seat belt should not pull out of the retractor.

Step 5: Unlatch the belt, and let it completely retract back into the retractor.

Step 6: Repeat steps 1- 5 five times (a total of 6 cycles)

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| Conclusion: Is the seat belt locked so that the strap cannot be pulled out of the retractor in step 4? |
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|---|
| Yes: The ALR function works properly and the seat belt assembly meets FMVSS requirements |
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| No: ALR does not work properly, the faulty seat belt must be replaced according to the repair instructions. |
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PARTS INFORMATION

Do not order seat belts for stock or scheduled appointments as the failure rate is less than 1%.

If needed, obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which takes into account specific equipment and/or options.

Note: Other small parts, such as screws, nuts and seals, which are to be replaced on the basis of the ISTA repair instructions, must be selected from ETK according to the respective vehicle type and billed under the special find number.

Note:

The parts to be replaced in the context of a technical action are not subject to the Teile-Clearing process.

WARRANTY INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below, and when required, part number that applies.

| | | |
|---------------------|-------------------|-----------------------------------|
| Defect Code: | 0072310200 | F5x F60 Checking seat belt |
|---------------------|-------------------|-----------------------------------|

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

| Work Pkg | Labor Operation | Description (Plus work) | Labor Allowance |
|-----------------|------------------------|--|---|
| # 1 | 00 71 568 | Check passenger seat belt (No repair is necessary) | 3 FRU |
| Or: | | | |
| # 2 | 00 71 569 | Check and replace seat belt (roller assembly) on passenger side | 6 FRU (F55); 7 FRU (F54); 8 (F60); 9 FRU (F57, F60-MC 23BS); 13 FRU (F56); 14 FRU (F56-MC XP33) |

Or:

The vehicle arrives at your dealer and this Recall shows open (No other Main work will be performed or claimed during this workshop visit)

| Work Pkg | Labor Operation | Description (Main work) | Labor Allowance |
|----------|-----------------|--|---|
| # 3 | 00 71 061 | Check passenger seat belt (No repair is necessary) | 5 FRU |
| Or: | | | |
| # 4 | 00 71 062 | Check and replace seat belt (roller assembly) on passenger side | 8 FRU (F54, F55); 10 FRU (F60); 11 FRU (F57), 14 FRU (F56); 15 (F56-MC XP33) |

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: M72 01 21 WP 1), unless otherwise required by State law.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Recall repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI M01 01 17 for additional information.

Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

QUESTIONS REGARDING THIS BULLETIN

| | |
|---------------------|---|
| Technical inquiries | Submit feedback at the top of this bulletin |
| Warranty inquiries | Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections |
| Parts inquiries | Submit an IDS ticket to the Parts Department |

Supporting Materials

[picture_as_pdf M720121 Recall Notice.pdf](#)

[picture_as_pdf M720121_2021-Fxx-Gxx-SafetyBeltRetractor\(ALR\)-FAQ-\(15Jul2021\).pdf](#)

NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 21V-xxx: Safety Belt Retractor – M72 01 21

BMW AG is conducting a Voluntary Non-Compliance Recall (effective July 15, 2021) on certain Model Year 2021 MINI vehicles that were produced between November 30, 2020 and February 12, 2021.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Non-Compliance Recall
21V-xyz
Safety Belt
Model Year 2021
BMW / MINI
Issue Date: 07/15/2021

Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?

Certain Model Year 2021 BMW and MINI models in the US are potentially affected.

Q2. What is the specific issue?

The safety belt retractor (except for the driver's seat), may not have been produced to supplier specifications. As a result, it may not be possible to firmly secure ("lock") a Child Restraint System (CRS) ("child seat") in place using the Automatic Locking Retractor (ALR) function of the retractor. *[In the paragraph below, the ALR system is described.]* **However, in a crash, the safety belt will still lock and firmly secure a child seat (or a passenger) via the Emergency Locking Retractor (ELR) function.** Also, the LATCH system (lower anchors and top tether) is available in all potentially affected vehicles for use with a child seat, if the child seat has the corresponding LATCH system.

ALR Function Description

The Automatic Locking Retractor (ALR) function can be used to help secure a Child Restraint System (CRS) ("child seat"). To secure a child seat, the belt is pulled all the way out, weaved through the child seat, and latched into the safety belt buckle. As the belt is then let back into the retractor, a clicking noise is noticed which, when the belt is completely let back into the retractor, secures the child seat on the vehicle seat.

Q3. Why are other models / vehicles not included in this Non-Compliance Recall?

Other models have a safety belt retractor that has been produced to specifications.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW / MINI, please contact an authorized BMW center / MINI dealer and schedule an appointment to have this important Non-Compliance Recall performed as soon as possible. For the latest updates to this Non-Compliance Recall, please visit bmwusa.com/recall or miniusa.com/recall. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. Can I determine if this issue exists in my vehicle?

No.

Q6. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

Q7. How will I be informed of this Non-Compliance Recall?

Owners of potentially affected vehicles will be notified via First Class mail, advising them of this Non-Compliance Recall, and requesting them to schedule an appointment with an authorized BMW center / MINI dealer to have the remedy performed. Owners can locate their nearest authorized BMW center at bmwusa.com/dealer, and MINI dealer at miniusa.com/dealer.

**Non-Compliance Recall
21V-xyz
Safety Belt
Model Year 2021
BMW / MINI
Issue Date: 07/15/2021**

To ensure BMW has your recent contact and vehicle information, owners should visit bmwusa.com/recall and click on “**Manage recall notices and contact information**”. To ensure MINI has your most recent contact and vehicle information, owners should visit miniusa.com/ol.

Q8. How will my vehicle be remedied?

The safety belt retractor will be checked and, if necessary, replaced for free and should take about one hour.

Q9. Do I have to wait for my letter to have my vehicle serviced?

Yes. BMW Group is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center / MIN dealer to have this important Non-Compliance Recall performed.