



Mercedes-Benz

Campaign No. 2021080005, August 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLB-Class vehicles (247 platform)**  
**Model year 2020**

**Check the Voltage Converter**

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 GLB (247 platform) vehicles, the voltage converter used with the 115V socket for second row seating might not meet specifications. In this case, the voltage at the socket might be 230V instead of 115V. As a consequence, a risk of fire through a connected device cannot be ruled out. An authorized Mercedes-Benz dealer will check the voltage converter on the affected vehicles and replace it as necessary.

Prior to performing this Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 1690 vehicles are affected.

Order No. P-RC-2021080005

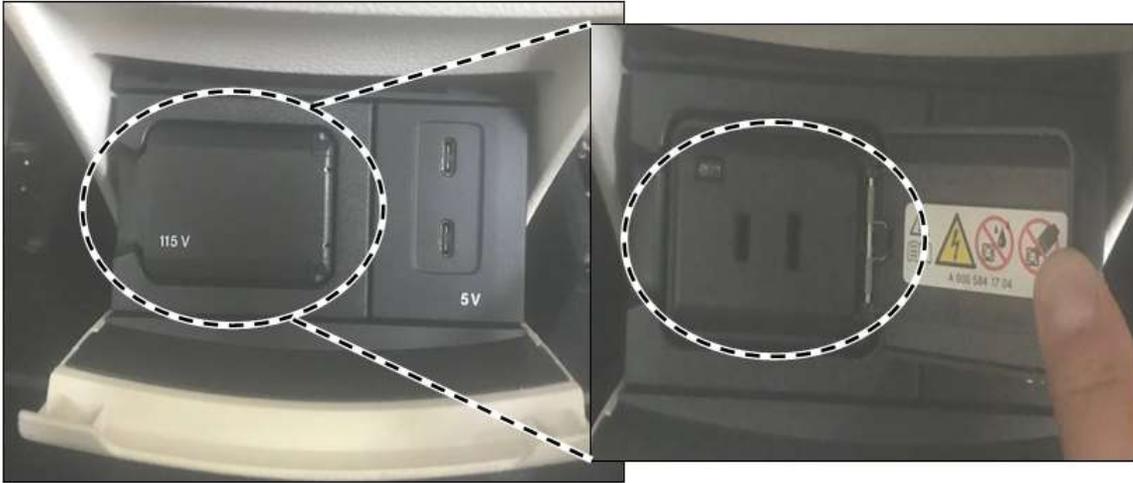
This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

**Check voltage at 115-volt socket, replace DC/AC converter if necessary**  
Model 247.6

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**Check/test procedure**

1. Use multimeter to check voltage at 115-volt socket in rear passenger compartment (**Figure 1**).  
**i** The voltage ***must be between 110–120 volt (Figure 2)***!



**Figure 1**



**Figure 2**

- a. **Voltage** at 115-volt socket **not OK**: Carry out **work procedure**.
- b. **Voltage** at 115-volt socket **OK**: **End measure**.

**Work procedure**

1. Replace DC/AC converter.

 For basic data, see **AR54.21-P-1600MFA**.

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**Primary Parts Information**

Qty.	Part Name	Part Number
As required (1)	DC/AC converter	A 000 982 03 20

 **Note:**

- The following allowable labor operation should be used when submitting a warranty claim for this repair:

**Warranty Information**


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**Operation: (02-0599)** Check voltage at 115-V socket  
**(02-0600)** Replace 115 V DC/AC converter (after check)  
Includes: Disconnect/connect ground line of battery;  
 Remove/install rear seat in 3rd seat row.

Damage Code	Operation Number	Labor Time (hrs.)
82 970 08	02-0599	0.1
	02-0600	0.7

 **Note**

Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.