



SIB 52 08 21
 RECALL 21V-XXX: CIS MAT

2021-07-08

MODEL

E-Series	Model Description	Production Date
G01	X3 Sports Activity Vehicle	December 4, 2017 – June 3, 2019
G02	X4 Sports Activity Coupe	July 13, 2018 – May 17, 2019

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective July 8, 2021) on a small number of Model Year 2018 - 2019 BMW vehicles that were produced between December 4, 2017 and June 3, 2019.

The CIS Mat, which detects the presence of a front passenger for front air bag deployment, may not function properly in certain limited circumstances. If this were to occur, the air bag warning lamp would not illuminate. In a crash, the front passenger air bag may not deploy, which could increase the risk of injury. The CIS mat will need to be replaced.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.
 Supporting Materials

[picture_as_pdf B520821_2021-G01-02-CIS-Mat-FAQ-\(08Jul2021\).pdf](#)

[picture_as_pdf B520821 Recall Notice.pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 21V-xxx: CIS Mat – B52 08 21

BMW AG is conducting a Voluntary Safety Recall (effective July 8, 2021) on a small number of Model Year 2018 - 2019 BMW vehicles that were produced between December 4, 2017 and June 3, 2019.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Safety Recall
21V-xyz
CIS Mat
Model Year 2018-2019
BMW X3 SAV / X4 SAC
Issue Date: 07/08/2021**

Q1. Which BMW models in the US are potentially affected by this Safety Recall?

A small number of Model Year 2018-2019 BMW X3 SAV and X4 SAC models in the US are potentially affected.

Q2. What is the specific issue?

The CIS Mat, which is used to detect the presence of an occupant in the front passenger seat for front passenger air bag deployment, may not function properly in certain limited circumstances. If this were to occur, the air bag warning lamp would not illuminate. In a crash, the front passenger air bag would not deploy, which would increase the risk of injury.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have a CIS Mat that functions properly.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW, please contact an authorized BMW center and schedule an appointment to have this important Safety Recall performed as soon as possible. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. Can I determine if this issue exists in my vehicle?

No.

Q6. How did BMW become aware of the issue?

BMW became aware of the issue through its quality control procedures.

Q7. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be contacted, advising them of this Safety Recall, and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at www.bmwusa.com/dealer. To ensure BMW has the most recent contact and vehicle information, owners should visit www.bmwusa.com/recall and click on "**Manage recall notices and contact information**".

Q8. How will my vehicle be remedied?

The CIS Mat will be replaced for free and should take about one hour.

Q9. Do I have to wait for my letter to have my vehicle serviced?

Yes. BMW is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this important Safety Recall performed. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.