



RECALL CAMPAIGN BULLETIN

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| Classification: EL21-003 | Reference: NTB21-056 | Date: June 23, 2021 |
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VOLUNTARY RECALL CAMPAIGN 2020-2021 TITAN/TITAN XD FRONT TURN SIGNAL BULB INSPECTION

CAMPAIGN ID #: PC811
APPLIED VEHICLES: 2020-2021 Titan/Titan XD (A61)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this voluntary recall campaign, on certain specific model year 2020-2021 Titan and Titan XD models, to inspect the front right and left turn signal bulbs and, if necessary, replace them. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC811 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer’s responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer’s inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Partially remove the front passenger side fender protector.
 - Remove the retainer clips and screws directly behind the combination lamp.

TITAN:

- 4 retainer clips and 2 screws (Figure 1).

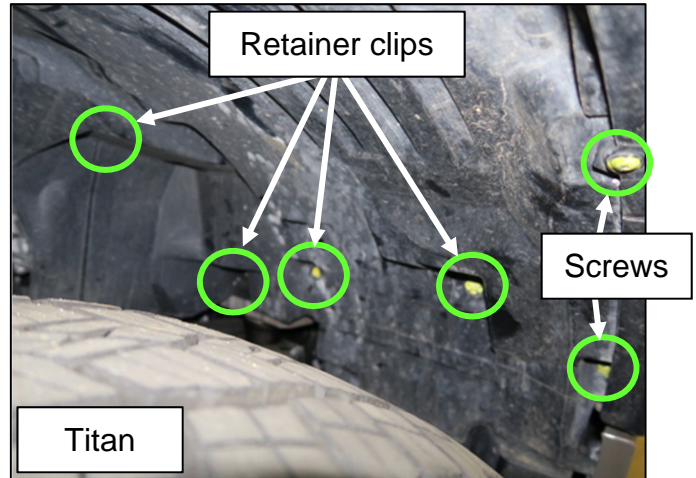


Figure 1

TITAN XD:

- Remove 2 retainer clips and 2 screws (Figure 2).

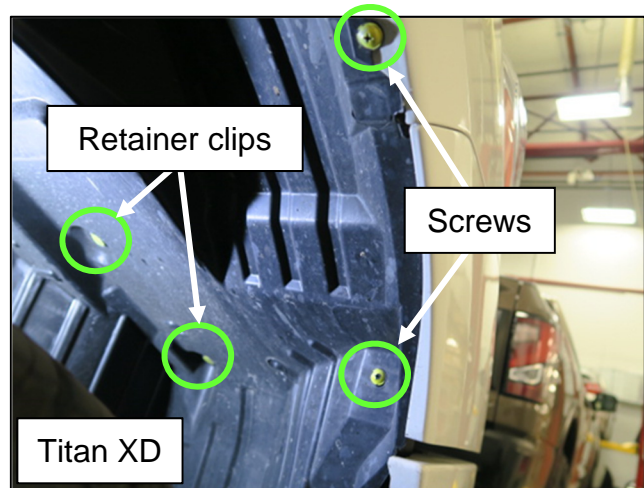


Figure 2

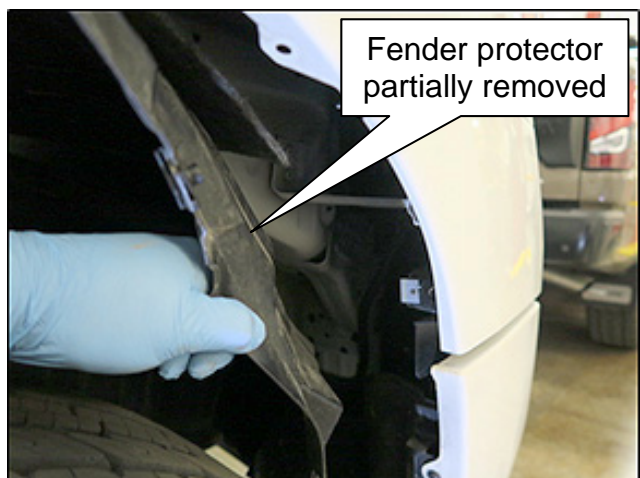


Figure 3

2. Remove the turn signal bulb.

Halogen headlamps: Disconnect the brown turn signal bulb harness connector, and then remove the turn signal bulb socket by rotating counter-clockwise until it stops, and pull back to remove (see Figure 4).

LED headlamps: Rotate the turn signal bulb socket counter-clockwise until it stops, and then pull back to remove (see Figure 5).

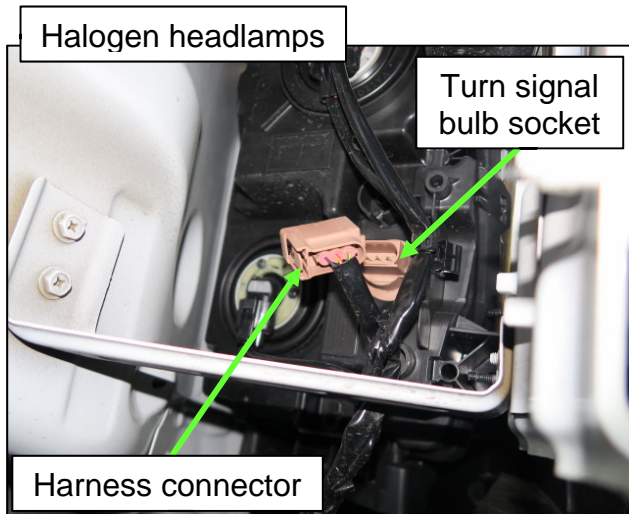


Figure 4

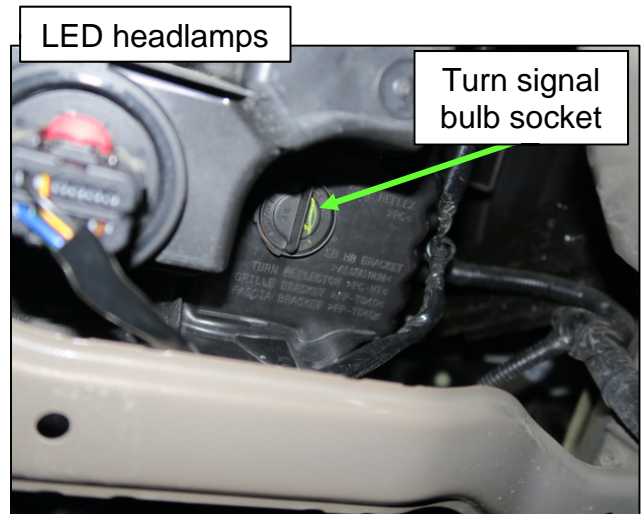


Figure 5

3. Locate the four character alpha numeric “lot code” of the bulb (Figure 6), and then write it on the repair order.

- Use of a light source may help to read the lot code.

4. Is the lot code in **Table 1** below?

- **YES:** Replace the bulb.
- **NO:** Do NOT replace the bulb.

NOTE: Only replace the bulb if it is in Table 1 below.

IMPORTANT: If the replacement bulb lot code is in Table 1 it **CANNOT** be used.

5. Inspect the lot code on the new replacement bulb before it is installed, and confirm that it is not in **Table 1**.

- If the new replacement bulb is in **Table 1**, choose a different bulb and recheck against **Table 1** until one is found that is not **NG**.

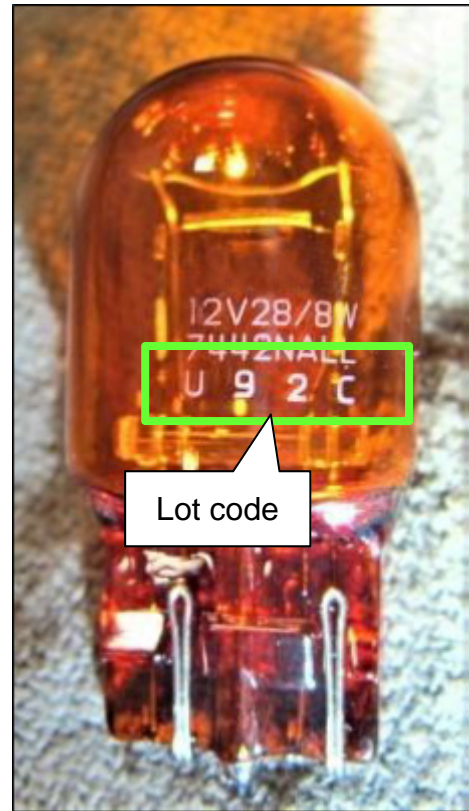


Figure 6

Table 1

| NG LOT CODES |
|------------------------------------|
| X016, X018, X021, X023, X024 |
| X01N, X01Q |
| X98L |
| X9Y5 |
| X9ZR, X9ZS |
| X992, X993, X994, X995, X996, X997 |
| X99P, X99Q, X99R, X99S, X99T |

6. Reassemble the combination lamp with the known-good or replacement bulb.

NOTICE After installing the bulb, install the bulb socket securely for water-tightness to prevent bulb damage.

7. Reassemble the fender protector.

8. Perform steps 1-7 on pages 2-4 on the driver side front turn signal bulb, and then proceed to step 9.

9. Confirm that both left side and right side front turn signal bulbs operate correctly.

PARTS INFORMATION

| DESCRIPTION | PART NUMBER | QUANTITY |
|-----------------------|-------------|----------|
| Turn Signal Lamp Bulb | 26717-9B90B | (1) |

(1) Order the number of bulbs needed based on the inspection result.

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

| CAMPAIGN ("CM") ID | DESCRIPTION | OP CODE | FRT |
|--------------------|--|---------|---------|
| PC811 | Inspect both front turn signal lamp bulbs OK Condition | PC8110 | 0.3 Hrs |
| | Inspect both front turn signal lamp bulbs and Replace 1 Bulb | PC8111 | 0.3 Hrs |
| | Inspect both front turn signal lamp bulbs and Replace 2 Bulbs | PC8112 | 0.3 Hrs |

AMENDMENT HISTORY

| PUBLISHED DATE | REFERENCE | DESCRIPTION |
|----------------|-----------|-----------------------------|
| June 23, 2021 | NTB21-056 | Original bulletin published |

