

Safety Recall

Volvo Trucks North America

Greensboro, NC USA

VOLVO

Date	Number	Release	Page
06.2021	RVXX2102	01	1(4)

Proprietary Hubcap Insufficient Retention VAH, VHD, VNL, and VNR

RECALL INFORMATION

(June, 2021)

Volvo has determined that some proprietary hubcap wheel covers, lack the spring retention force required to retain the hubcap to the wheel. These wheel covers could become separated from the vehicle while in motion, If the hubcap cover comes off, it can result in a hazard to other road users and potentially result in an injury.

Replacement covers should be available by the end of the 3rd Quarter or the beginning of the 4th Quarter 2021. Once these covers are made available there will be a follow up service campaign to provide the replacement branded covers. Dealers and customers will be notified when parts are available.

Volvo Trucks has not received any complaints or reports of injury; therefore, Volvo considers this as a proactive measure to protect the public and Volvo's customers from the potential risk associated with this defect.

At this time, Volvo Trucks is requiring the defective covers be removed and destroyed.

VEHICLES AFFECTED

Certain Volvo North America vehicles manufactured between September 8, 2020 through May 10, 2021.

VEHICLE QUANTITY

There are 1,191 vehicles affected by this recall (1,050 U.S., 135 Canada, 6 Mexico).

Repair Instructions

1. Secure truck for service.
2. Remove all proprietary hubcap wheel covers.
3. Destroy the removed proprietary hubcap wheel covers so they cannot be reused.
4. Recycle the destroyed proprietary hubcap wheel covers in accordance with state and local regulations.
5. Release the truck to service.

Volvo Proprietary Hubcap wheel cover shown below



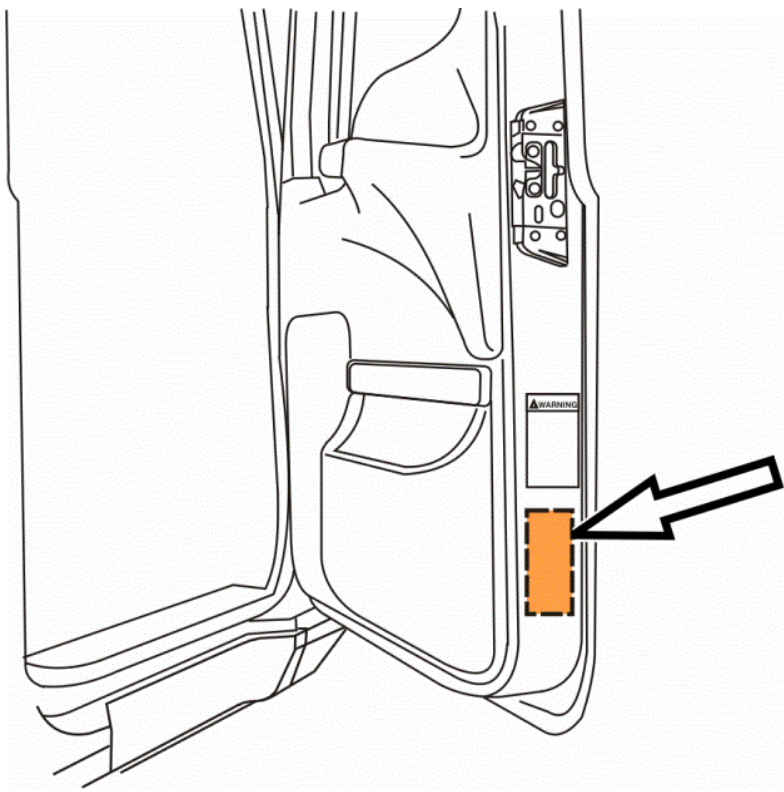
Label Instructions

NOTE

A campaign completion label (part number 85152363) needs to be installed on truck if not previously installed. To signify the campaign has been completed, use a permanent marker (Such as a Sharpe ®) to write the recall number, completion date (MM/DD/YYYY) and dealer code on the label. The label is to be applied to the inside of the passenger door as shown in the illustrations below.

CAMPAIGN COMPLETION LABEL		
RECALL NUMBER	COMPLETION DATE MM/DD/YYYY	BRANCH / DEALER CODE
NUMÉRO DE RAPPEL ECXXX	DATE D'EXÉCUTION MM/JJ/AAAA	SUCCURSALE

85152363



Label Placement- Conventional Chassis Configuration

REIMBURSEMENT

This repair is covered by an authorized safety recall. Reimbursement is obtained through the normal claim handling process.	
	UCHP Reimbursement
Claim Type (used only when uploading from the Dealer Business System)	40
Recall Status	
Vehicle repaired per instructions	1-Modified per instructions
Labor Codes	
Primary Labor Code: 1720-16-09-01 Campaign, General (0.1 x 4)	0.4
Causal Part	23764269 (Steer, Chrome) 23764272 (Steer, Black) 23764271 (Drive, Chrome) 23764273 (Drive, Black)
Authorization Number	C6627

Note: Dealers are to perform this Safety Recall Campaign on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles are subject to a Safety Recall are brought to your dealership for service, or taken into your dealership vehicle inventory, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is sold or released to the owner.