

# Safety Recall

Mack Trucks Inc.  
Greensboro, NC USA



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Date	Number	Release	Page
06.2021	SC0425	01	1(4)

## Proprietary Hubcap Insufficient Retention AN, GR, and PI

### RECALL INFORMATION

(June, 2021)

Mack has determined that some proprietary hubcap wheel covers, lack the spring retention force required to retain the hubcap to the wheel. These wheel covers could become separated from the vehicle while in motion, If the hubcap cover comes off, it can result in a hazard to other road users and potentially result in an injury.

Replacement covers should be available by the end of the 3<sup>rd</sup> Quarter or the beginning of the 4<sup>th</sup> Quarter 2021. Once these covers are made available there will be a follow up service campaign to provide the replacement branded covers. Dealers and customers will be notified when parts are available.

Mack Trucks has not received any complaints or reports of injury; therefore, Mack considers this as a proactive measure to protect the public and Mack's customers from the potential risk associated with this defect.

At this time, Mack Trucks is requiring the defective covers be removed and destroyed.

### VEHICLES AFFECTED

Certain Mack North America vehicles manufactured between September 8, 2020 through May 24, 2021.

### VEHICLE QUANTITY

There are 404 vehicles affected by this recall (307 U.S., 84 Canada, 13 Export).

### Repair Instructions

1. Secure truck for service.
2. Remove all proprietary hubcap wheel covers.
3. Destroy the removed proprietary hubcap wheel covers so they cannot be reused.
4. Recycle the destroyed proprietary hubcap wheel covers in accordance with state and local regulations.
5. Release the truck to service.

Mack Proprietary Hubcap wheel cover shown below



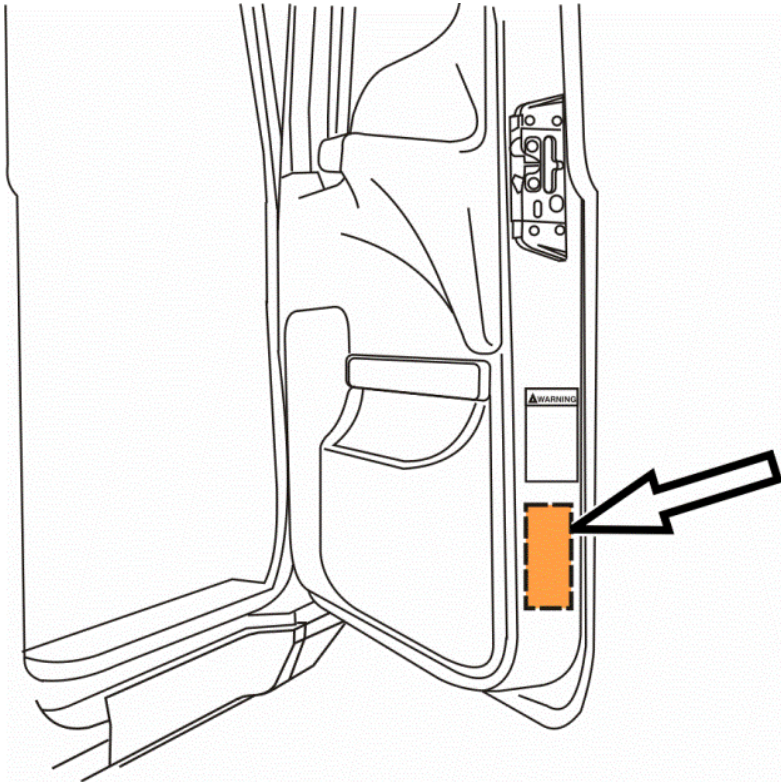
### Label Instructions

#### NOTE

A campaign completion label (part number 85152363) needs to be installed on truck if not previously installed. To signify the campaign has been completed, use a permanent marker (Such as a Sharpe ®) to write the recall number, completion date (MM/DD/YYYY) and dealer code on the label. The label is to be applied to the inside of the passenger door as shown in the illustrations below.

CAMPAIGN COMPLETION LABEL		
RECALL NUMBER	COMPLETION DATE MM/DD/YYYY	BRANCH / DEALER CODE
NUMÉRO DE RAPPEL ECXXXX	DATE D'EXÉCUTION MM/JJ/AAAA	SUCCURSALE

85152363



**Label Placement- Conventional Chassis Configuration**

**REIMBURSEMENT**

<p>This repair is covered by an authorized Safety recall. Reimbursement is obtained through the normal claim handling process.</p>	
	<b>UCHP Reimbursement</b>
<b>Claim Type</b> (used only when uploading from the Dealer Business System)	40
<b>Recall Status</b>	
Vehicle repaired per instructions	1-Modified per instructions
<b>Labor Codes</b>	
Primary Labor Code: <b>1720-16-09-01 Campaign, General (0.1 x 4)</b>	0.4
<b>Causal Part</b>	23764274 (Steer, Chrome) 23764276 (Steer, Black) 23764275 (Drive, Chrome) 23764277 (Drive, Black)
<b>Authorization Number</b>	C6626

**Note:** Dealers are to perform this Safety Recall Campaign on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles are subject to a Safety Recall are brought to your dealership for service, or taken into your dealership vehicle inventory, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is sold or released to the owner.