

 <b>HYUNDAI</b> <b>Technical Service Bulletin</b>	<b>GROUP</b> <b>Recall</b>	<b>NUMBER</b> <b>21-01-050H</b>
	<b>DATE</b> <b>June, 2021</b>	<b>MODEL(S)</b> <b>Elantra (CN7a)</b>

**SUBJECT:** SEAT BACK INSPECTION & REPLACEMENT (RECALL 204)

**\* IMPORTANT**

**\*\*\* Dealer Stock and Retail Vehicles \*\*\***

Dealers must perform this Recall prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Vehicle Information Screen (VIS)" via WEBDCS to identify open Campaigns.

**Description:** On certain 2021MY Elantra (CN7a) vehicles, the driver/passenger seat back frame assemblies may have been assembled with seat back recliners that were improperly welded during manufacturing. An improperly welded seat back recliner could lead to separation of the seat back from the frame in the event of a crash, increasing the risk of injury to occupants. This bulletin describes the service procedure to inspect, and if necessary, replace the front seat back frame assembly.



**Applicable Vehicles:** Certain 2021MY Elantra (CN7a) vehicles

**Parts Information:**

PART NAME	PART NUMBER
FRAME ASSY-FRONT SEAT BACK [POWER] (LH)	88310-AB030
FRAME ASSY-FRONT SEAT BACK [MANUAL] (LH)	88310-AB010
FRAME ASSY-FRONT SEAT BACK (RH)	88410-AB010

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**Warranty Information:**

MODEL	OP CODE	OPERATION	OP TIME	CAUSAL PART	NATURE CODE	CAUSE CODE
Elantra (CN7a)	11DA02R0	INSPECTION ONLY (BOTH SIDES)	0.4 M/H	88310-AB010	H14	ZZ1
	11DA02R1	INSPECTION & REPLACEMENT (LH SIDE)	1.1 M/H	88310-AB010		
	11DA02R2	INSPECTION & REPLACEMENT (BOTH SIDES)	1.7 M/H	88310-AB010		
	11DA02R3	INSPECTION & REPLACEMENT (RH SIDE)	1.1 M/H	88410-AB010		

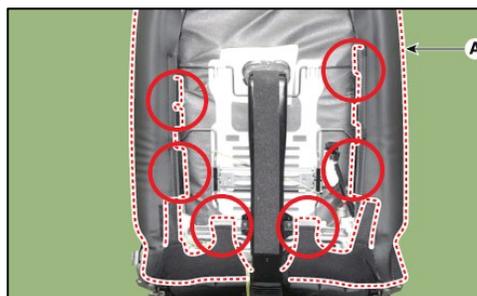
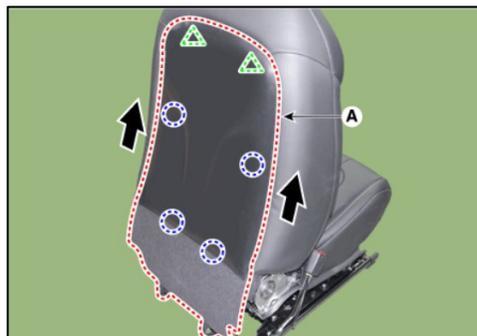
**Note 1:** Submit claim on Campaign Claim Entry Screen.

**Note 2:** If a part that is not covered by this recall is found in need of replacement while performing Recall 204 and the affected part is still under warranty, submit a separate claim using the same Repair Order. If the affected part is out of warranty, submit a Prior Approval Request for goodwill consideration prior to the repair.

**Note 3:** If a seat back assembly requires replacement, the incident part may be subject to callback through the normal Warranty Technical Center (WTC) parts return process.

**Service Procedure:**

1. Remove the front seat back panels (A) on both LH and RH front seats by lifting in an upward motion while holding the top and bottom.
2. Loosen the seat covers on both LH and RH front seats by removing the J-clips and detaching the Velcro as shown in the photos.

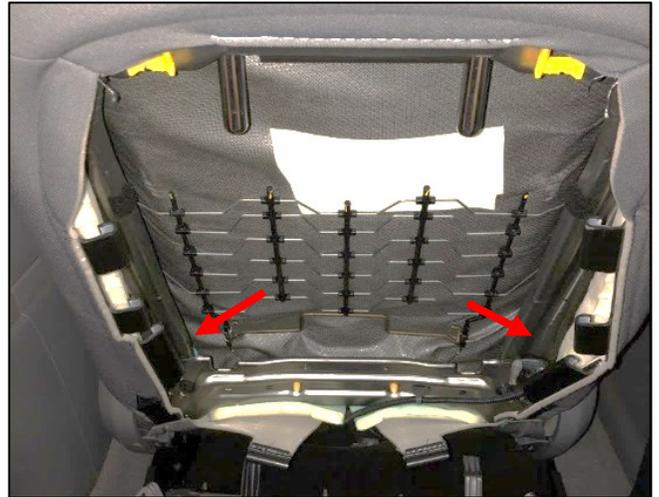


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3. Inspect the heat markings on the side rails of both LH and RH front seats.

If necessary, recline the seats past the center console.

Refer to the inspection criteria in the next step to determine if replacement is necessary.

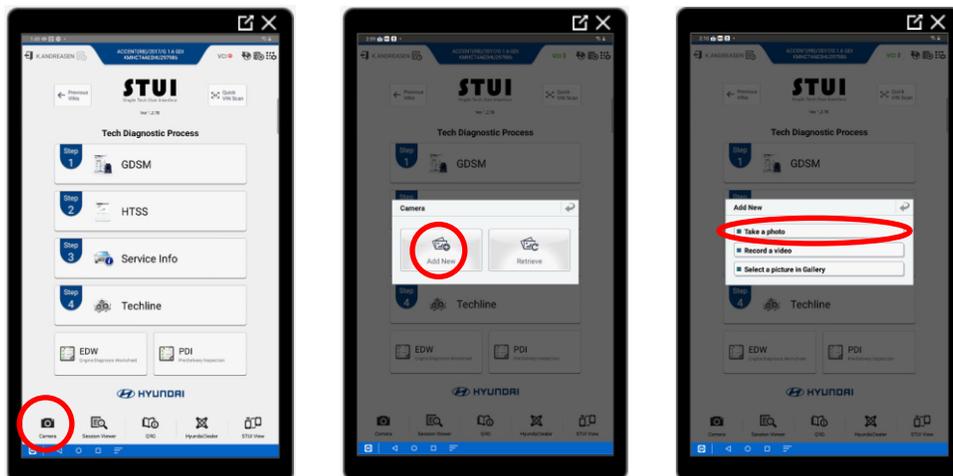


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4. Review the inspection criteria below for No Good (NG) and Good (OK) seat back assemblies.

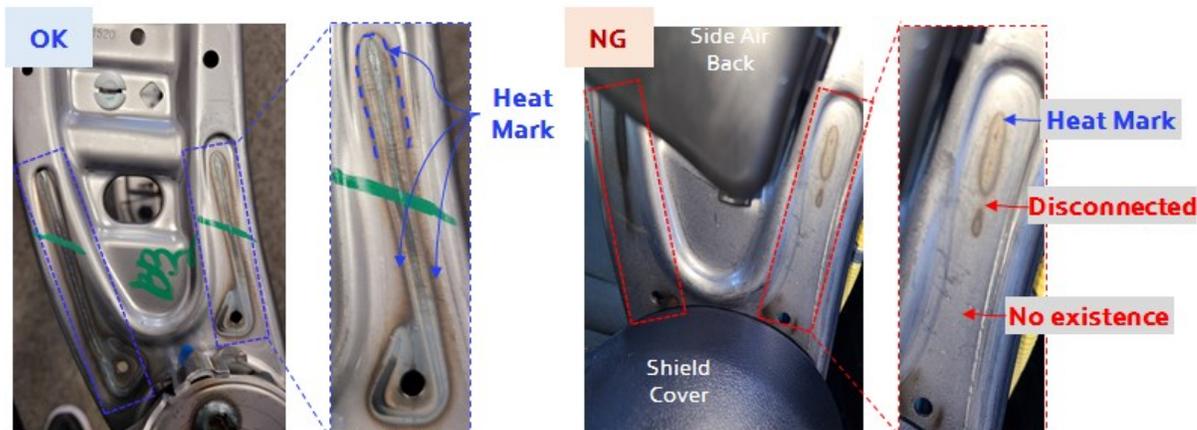
Using STUI, take clear picture(s) of the heat markings on both sides of the LH and RH front seats.

Please include the VIN or copy of the RO with the VIN in the STUI picture of the seats.



## NOTICE

Refer to the “GDSM and STUI Tips” section on the Hyundai Tech Info website for the complete guide on how to capture pictures and videos using STUI.





5. If a front seat back does not meet the inspection criteria, replace the front seat back frame assembly.

The front seat back pad(s) and front seat cover(s) can be reused.

Refer to the shop manual section below for the front seat back frame replacement procedure:



6. Reinstall all removed parts in the reverse order of disassembly.
7. The service procedure is complete.