



Service Bulletin

American Honda Motor Co., Inc.

CBR1000RR-R #1

April 09, 2021

SAFETY RECALL

2021 CBR1000RR-R (SP) - REAR CUSHION CONNECTING PLATES

BACKGROUND

On April 05, 2021, Honda issued a Stop Sale Notice for **CERTAIN** 2021 CBR1000RR-R (SP) motorcycles to inspect the rear cushion connecting plates. It is possible the plate(s) was incorrectly installed at the factory. An incorrectly installed plate can break, increasing the risk of a crash or injury.

Honda Powersports dealers will inspect the rear cushion connecting plates to determine if they were installed correctly at the factory. If a part is found to be incorrectly installed, the dealer will replace the original connecting plates with new connecting plates and seals.

This Service Bulletin includes all of the information to perform this repair.

Honda intends to notify customers with affected vehicles via letter in May 2021 advising to make an appointment with an authorized Honda Powersports dealer to perform the recall inspection and, if necessary, repair the motorcycle by replacing the original connecting plates with new connecting plates and seals.

AFFECTED UNITS

Only the specific 2021 CBR1000RR-R (SP) motorcycles in the VIN range below are affected.

FROM	TO
JH2SC821*MK [REDACTED]	JH2SC821*MK [REDACTED]

- To search for applicable recalls on a specific unit, you must use *Unit Information* on **iN**.

DEALER INVENTORY

Effective immediately, **YOU MUST NOT SELL any affected NEW OR USED** 2021 CBR1000RR-R (SP) motorcycle until it is inspected and, if necessary, repaired according to this Service Bulletin.

- To manage your affected inventory, you must use eResponsibility Report on **iN**.

PARTS INFORMATION

If a rear cushion connecting plate is found to be incorrectly installed and a repair is needed, contact TechLine for repair determination and parts information.

DEALER REPAIR RESPONSIBILITY

- Repairs must be performed by a qualified technician.
- Performing this repair exactly as shown in Repair Procedure instructions is critical for the remedy to be effective. Carefully follow all instructions.
- Service Management should inspect and confirm the repair.
- Dealer submission of a warranty claim affirms this repair was properly performed.

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your Honda. These procedures should not be attempted by any other individuals and you should not assume this bulletin applies to your Honda, or that your Honda has the condition described. To determine whether this information applies, contact an authorized Honda dealer.

TEMPLATE CLAIM INFORMATION

After completing an inspection resulting in a GOOD result (plate installed correctly - no repair needed), immediately submit the following:

- One template claim per VIN using template information KL9A for INSPECTION ONLY (see below).

ACTION	TEMPLATE	FLAT RATE
INSPECTION ONLY	KL9A	0.4

After completing an inspection resulting in a NO GOOD result (plate installed incorrectly - repair needed) **AND** the repair has been completed, immediately submit the following:

- One template claim per VIN using template information KL9B for INSPECT AND REPAIR (see below)

ACTION	TEMPLATE	FLAT RATE
INSPECT AND REPAIR	KL9B	0.9

CLAIM FILING QUESTIONS

If you have any warranty administration questions relating to template claims and/or claim filing procedures, please contact:

Motorcycle Warranty Online:

iN > Service > Warranty & HondaCare > Warranty Connect Filing

TECHNICAL QUESTIONS

If you have any technical questions relating to the repair procedure, please contact:

Motorcycle TechLine Online:

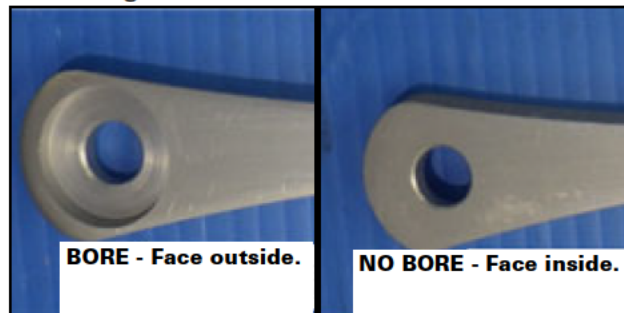
iN > Service > TechLine > TechLine Connect

RECALL REPAIR IDENTIFICATION

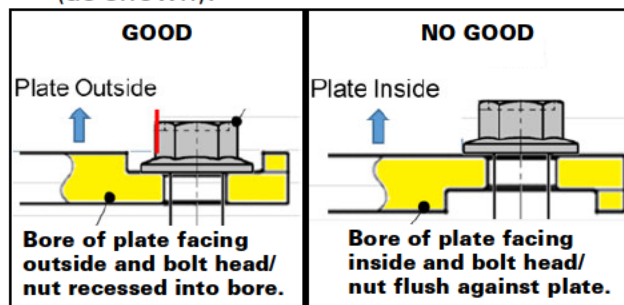
There is no physical punch mark associated with this repair. You must use *Unit Information* on **iN** to determine if a repair has been performed.

RECALL INSPECTION PROCEDURE

1. Visually check that the bores of the left and right rear cushion connecting plates are facing outside.



The cushion connecting plate bolt head and nut should both be recessed into the bores of their plates if installed correctly (as shown).



- If the motorcycle has the plates installed correctly, no repair is needed. Immediately file warranty template claim KL9A for INSPECTION ONLY.
- If the motorcycle does not have a plate installed correctly, a repair is needed. Contact TechLine for repair determination and parts information. **DO NOT** file a warranty claim at this time.

RECALL REPAIR PROCEDURE

After contacting TechLine and receiving repair determination and parts information, refer to the 2021 CBR1000RR-R (SP) Service Manual to perform the recall repair by removing the original connecting plates and replacing with new connecting plates and seals.

CUSTOMER LETTER

Text of Customer Letter forthcoming.