

NON-COMPLIANCE RECALL

Mack Trucks Inc.
Greensboro, NC USA



| Date | Number | Release | Page |
|---------|---------------|-----------|-------------|
| 04.2021 | SC0423 | 01 | 1(3) |

Non-Compliance Electronic Stability Control AN, CHU, CXU, GR, GU, PI

RECALL INFORMATION

(April, 2021)

Mack has determined that certain model year 2018-2022 vehicles manufactured with “Camelback” rear suspension and electronic stability control do not meet the requirements of FMVSS136 testing.

Mack Trucks has not received any complaints or reports of vehicle crashes because of this non-compliance.

To ensure that these vehicles comply with the FMVSS136, Mack Trucks will require updated software be programmed into the MID 136 (anti-lock brake control module).

VEHICLES AFFECTED

Certain Mack North America vehicles manufactured between August 16, 2017 and January 21, 2021.

VEHICLE QUANTITY

There are 557 vehicles affected by this recall (557 U.S., 0 Canada).

Repair Instructions

1. Using Premium Tech Tool (PTT) operation 5931-07-03-20, configure ESP control unit to latest software.
 - a. The latest VCP software will need to be downloaded from Trucks Dealer Portal before configuration can take place. The latest file can be accessed via the information tab → Service → Software Download → Bendix VCP.
2. Re-Calibrate brake demand pressure sensors.
 - a. To perform a calibration procedure of the Brake Demand Sensor(s), ensure that the air system is fully charged. Apply ignition power and wait 30 seconds. Perform a full application of the service brake and hold for 5 seconds. Release the service brake.

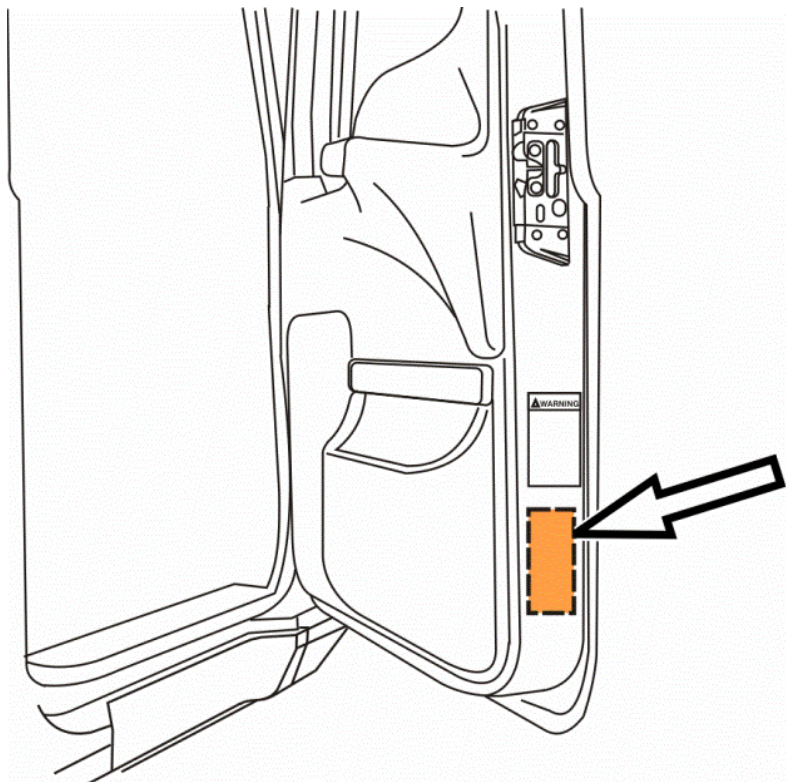
Label & Certificate Instructions

NOTE

A campaign completion label (part number 85152363) needs to be installed on truck if not previously installed. To signify the campaign has been completed, use a permanent marker (Such as a Sharpe ®) to write the recall number, completion date (MM/DD/YYYY) and dealer code on the label. The label is to be applied to the inside of the passenger door as shown in the illustrations below.

| CAMPAIGN COMPLETION LABEL | | |
|----------------------------|--------------------------------|----------------------|
| RECALL NUMBER | COMPLETION DATE MM/DD/YYYY | BRANCH / DEALER CODE |
| NUMÉRO DE RAPPEL ECXXXX | DATE D'EXÉCUTION MM/JJ/AAAA | SUCCURSALE |
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85152363



Label Placement- Conventional Chassis Configuration

REIMBURSEMENT

| | |
|--|-----------------------------|
| <p>This repair is covered by an authorized Non-Compliance recall. Reimbursement is obtained through the normal claim handling process.</p> | |
| | UCHP Reimbursement |
| Claim Type (used only when uploading from the Dealer Business System) | 40 |
| Recall Status | |
| Vehicle repaired per instructions | 1-Modified per instructions |
| Labor Codes | |
| Primary Labor Code: 5931-08-03-20 ESP Control Unit, Configuration | 0.4 |
| Additional work: 5931-07-03-05 Brake Demand Sensor, Calibration (ABS) | 0.4 |
| Causal Part | 3092072 |
| Authorization Number | C6624 |

Note: Dealers are to perform Non-Compliance Recall on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles are subject to a Non-Compliance Recall are brought to your dealership for service, or taken into your dealership vehicle inventory, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is sold or released to the owner.